



RUIZE XU

23-Dec-2019

Dear RUIZE:

Your request for insurance coverage has been processed. Below you will find your identification card which reflects your dates of coverage: **11-Jan-2020** through **19-May-2020**, and your **Member ID: 002479773** under the protection plan number: **19 GLM N14285349-ERS**. See Attached Confirmation of Coverage for coverage specific details.

Should you require medical attention please be sure to present your identification card to the medical provider. This will ensure that the claim will be sent to us and will enable us to properly identify you as a covered participant under this insurance.

If you should have any questions, at any time, regarding your insurance please contact us at 800-303-8120. We look forward to providing the best coverage and service to you and we hope that your travel abroad experience will be both memorable and rewarding!

Sincerely,

Cultural Insurance Services International



**GROUP SPONSOR: THE STUDY ABROAD FOUNDATION,
AFFILIATE OF IES**

Subscriber Name: XU, RUIZE

Group #: 0863971-019-00100

Member ID: 002479773

Coverage Dates: 11-Jan-2020 to 19-May-2020

Aetna Provider Services Phone #: 1-800-414-0596

Submit claims to: Aetna, P.O. Box 30259, Tampa, FL 33630

For Electronic submissions: Electronic Payer ID# 60054

KEEP THIS CARD WITH YOU AT ALL TIMES

MEMBER INFORMATION AND CONTACT INFORMATION

Plan Policy #: 19 GLM N14285349-ERS

Underwritten by CHUBB, Administered by
CISI (Cultural Insurance Services International)

Coverage and/or Claim Questions?

Contact CISI by:

Phone: 1-203-399-5130

Email: claimhelp@mycisi.com

FOR EMERGENCIES (24/7/365) - Contact Team Assist

(Inpatient or Emergency Care)

Call AXA ASSISTANCE at (855) 327-1411 (in U.S.), +001 (312) 935-1703 (call collect from outside the U.S.), Email: MEDASSIST-USA@AXA-ASSISTANCE.US.