

# CONTACT

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- My LinkedIn Profile

## **EDUCATION**

2006 - 2010 COMSATS UNIVERSITY

• BBA (Hons) - Graduated

2003 - 2005 IMCB F-7/3

• FSC (Pre-engineering)

#### **SKILLS**

- Corporate Instructional Design
- LMS Administration
- Stakeholder Management
- Web Developlemt
- Project Management
- Video production & editing
- Data Analysis
- Visual Design

## **LANGUAGES**

- English (Fluent)
- Urdu (Native)

# SHARIQ KHAN

# INSTRUCTIONAL DESIGNER

#### **ABOUT ME**

I am a seasoned Learning & Development (L&D) leader and Senior Corporate Instructional Designer, passionate about driving organizational excellence and employee development through innovative learning strategies. I have extensive experience in overseeing comprehensive corporate L&D programs. I specialize in translating business needs into effective training solutions that are learner-centered and performance-based that meet organizational objectives.

## WORK EXPERIENCE

# **Phi Consulting LLC**

Head of Instructional Design

2022 - PRESENT

- Collaborate with Phi's corporate clients to assess their training and development needs.
- Tailor learning solutions to align with specific corporate learning objectives.
- Apply instructional theory, learning psychology, and design principles to create instructional material that meets specific learning outcomes.
- Works w/SMEs and relevant project stakeholders to define the scope of the project, provide expert guidance in designing and delivering interactive, learner-centric and performance-based content.
- Design & Develop storyboards and rapid prototypes based on project requirements.
- Produce visual instructional content using Camtasia, Adobe Premiere Pro and iMovie.
- Work with the ID team and relevant project stakeholders to manage and deliver the instructional design projects.
- Track and report progress to project stakeholders (completion rates + user engagement + SAT Survey responses) on all instructional design projects as well as ILT and VILT learning initiatives.
- Manage, maintain, update and deliver all learning initiatives (eLearning) via
- Conduct testing and troubleshooting of SCORM/xAPI packages to ensure functionality and compatibility.
- Evaluate the effectiveness of all learning initiatives based on SAT surveys, pre and post course assessment results, and stakeholder feedback.
- Led the overhaul of the onboarding curriculum, reducing time to productivity by 30%, accelerating sales ramp-up by 25%, and increasing first-quarter sales by 20%. Improved lead conversion by 10%, shortened the sales cycle by 15%, and lowered CAC by 10%. Enhanced employee retention by 20% with engaging training, decreased administrative task time by 30% through SFDC training, and achieved a 95% satisfaction rate in training feedback surveys.

# **CERTIFICATIONS**

- Elearning Essentials: SCORM and Tin Can API- LinkedIn Learning
- Project Management Essentials LinkedIn Learning
- Six Sigma Foundations LinkedIn Learning
- Coaching & Developing
   Employees LinkedIn Learning
- Creating & Deploying
   Microlearning LinkedIn Learning
- Instructional Design Essentials –
   Models of ID LinkedIn Learning
- How to Design & Deliver Training
   Programs LinkedIn Learning
- Foundations of Learning
   Management Systems (LMS) LinkedIn Learning

## TOOLS & TECH

- Collaboration & Project
   Management: Slack, Notion,
   Asana, Jira, Confluence
- Design & Prototyping: Figma
- Content Creation & Video
   Editing: Camtasia, iMovie, Adobe
   Premiere Pro
- Interactive Learning & eLearning
   Tools: Articulate Storyline,
   Articulate Rise
- Data Analysis & Visualization:
   Microsoft Excel, Tableau (Basic),

   Python (Basic)
- Al & Automation Tools: OpenAl (e.g., ChatGPT)
- Learning Management Systems (LMS): Lessonly, SAP Litmos, EdApp
- Web Dev: HTML, CSS, JS
- Additional Tools: Google
   Workspace
- CRM: Salesforce

#### Motive (Formerly KeepTruckin)

Senior Instructional Designer

• Created e-learning modules, ILT materials, job aids, and assessments using instructional design principles and industry-standard methodologies.

- Analysed learning needs, defined objectives, and developed instructional content to meet identified learning goals.
- Modified materials for various delivery modes, including classroom training, virtual classrooms, and blended learning, ensuring effective delivery across platforms and environments.
- Ensured accuracy, relevance, and alignment with learning objectives and instructional design principles.
- Worked with trainers, multimedia developers, and SMEs to ensure timely delivery and successful implementation of training programs.
- Performed QA checks on instructional content to ensure functionality, interactivity, and usability.
- Created the SFDC Certification program for All Sales (500 sales reps) and delivered across four different sales segments (SMB, Commercial, Mid-Market & ENT). Achieved a 90% completion rate (based on Sales Reps enrolled in the program). Improved sales reps' SFDC workflow productivity by 50%, resulting in 20% less time spent on SFDC-related tasks and more time closing deals.
- Employed eLearning auth tools like Articulate Rise, and Articulate Storyline to build interactive engaging, and SCORM compliant e-learning modules incorporating multimedia, simulations, and assessments.
- Contributed significantly to major Sales & Customer Success Enablement training initiatives and projects.

#### **Motive (Formerly KeepTruckin)**

2016 - 2018

Regional Sales Manager

- Aligned my team with the company's Sales OKRs, achieving the #1 ranking in SMB by attaining 100% of sales quota in Q1 and Q2 of 2018.
- Supported management by monitoring sales and devising KPI reports to enhance corrective action planning. Led and developed a team of 21 sales reps and 2 team leads, ensuring high performance and engagement.
- Coached and trained sales teams to ensure readiness and enablement, fostering continuous improvement.
- Conducted regular performance evaluations to identify strengths and weaknesses, providing personalized coaching and guidance for personal and professional development.
- Effectively recruited and hired highly talented individuals, bringing exceptional skills and expertise to the sales team.

#### REFERENCE

• References available upon request

2018 - 2022