Metropolitan Transportation Authority Performance Indicators Overview

General Description

This information comes from the MTA's Performance Dashboard and is used to increase transparency at the MTA. The Key Performance Indicators (KPI) are used to track performance is areas such as On Time Performance.

Data Collection Methodology

The Performance data is collected monthly from New York City Transit, Long Island Rail Road, Metro-North Railroad, MTA Bus and MTA Bridges & Tunnels.

The dataset information represents all the Key Performance Indicator (KPI) data that has been collected since the dashboard inception in 2008. The data is collected through the Performance Evaluation Review System (PERS) and is the system of record for this information. The data is generally published by the 20th of each month.

Statistical and Analytic Issues

Based on the ability to collect the KPI information, there is a two month lag between the data and month it is published. Some KPIs may have a three month lag.

e.g., A file published in April will only contain data up till February.

Limitations of Data Use

There are no limitations on the data at this time.