

Sam Sharma

Full Stack Software Engineer

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PROFILE

Driven software engineer with a passion for creating impactful and scalable solutions that improve lives. After discovering my love for problem-solving and technology through hands-on projects, I transitioned into software engineering to combine my creativity with technical expertise. My strength in collaboration and attention to detail allows me to build innovative applications with modern web technologies, ensuring high-quality results. Excited to bring my dedication to continuous learning and a passion for solving real-world challenges as I begin my career in this dynamic field.

SKILLS

Frontend: HTML, CSS, SASS, JavaScript, React.js, Next.js, Tailwind CSS.

Backend: Node.js, REST APIs, MongoDB, MySQL, PostgreSQL, Knex.js.

AI & APIs: OpenAI integration, REST API development.

Other: Authentication, Testing (JUnit, manual/automated), Hosting services, C++, Java, HibernateORM, Android app development.

Tools & Platforms: Microsoft Office Suite, ServiceNow, PowerBI, Azure, Active Directory, Windows Autopilot. Git, GitHub, Jira, Agile methodologies.

PROJECTS

SteadyPathAI (Capstone Project)

AUG 2024, BRAINSTATION

- Created an AI driven mental health treatment recommendations app.
- Tech Stack – Vite.js, React.js, Tailwind CSS, ContextAPI, Drizzle ORM, Neon Serverless PostGreSQL, Gemini AI.

Industry Project

AUG 2024, BRAINSTATION

- Collaborated with a 5-person team to develop a solution to engage more users for the various products New York Times offers.
- Tech Stack - React.js, Node.js, MySQL, Knex.js, Express.js

InStock (Group Project)

JUL 2024, BRAINSTATION

- Collaborated with a 4-person team to develop a warehouse and inventory management system.
- Tech Stack - React.js, Node.js, MySQL, Knex.js, Express.js

EDUCATION

BrainStation | Diploma, Software Engineering

JAN 2024 - SEP 2024, VANCOUVER, BC

Douglas College | Diploma, Computing Studies and Information Systems

SEP 2017 - DEC 2019, NEW, BC

EXPERIENCE

Configuration Specialist | Microserve

FEB 2022 - PRESENT, BURNABY, BC

- Supported** 4,000+ users, achieving a 95% ticket resolution rate within SLA timeframes using Azure and Active Directory.
- Configured** 500+ devices, improving onboarding speed by 30% through efficient hardware setup.
- Contributed** to Windows Autopilot implementation, cutting provisioning time by 50%.
- Developed** a troubleshooting guide, reducing repeat tickets by 20%.
- Collaborated** with teams to set up network equipment, meeting all project deadlines.

Customer Engineer II (Contract) | NCR

JAN 2021 - JAN 2022, LANGLEY, BC

- Maintained** 300+ ATM and POS systems across 50+ client sites, improving uptime by 20%.
- Worked** with a 20+ person team, achieving a high customer satisfaction score.
- Ensured** 100% compliance with change and incident management protocols.
- Trained** junior engineers, improving team efficiency by 25%.