

# KUSH SHARMA

## CURRICULUM VITAE

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### OBJECTIVE

Motivated front-end developer with a strong foundation in HTML, CSS, and JavaScript, seeking to leverage leadership and client-focused skills in a dynamic development team. Committed to creating responsive and user-centric web applications.

### EDUCATION

- Self-taught in HTML, CSS, and JavaScript
- Currently learning React and expanding knowledge in modern front-end development
- Post Graduate Diploma in International hospitality management (Auckland University of Technology)
- Online Courses:
  - The Complete JavaScript Course 2024 by Jonas Schmedtmann

### SKILLSET:

- **Front-End Development:** HTML, CSS3, JavaScript (ES6+), Responsive Web Design, Version Control (Git), React (Currently learning)
- **Leadership & Team Management:** Strong leadership background in managing teams and resolving complex issues
- **Communication & Client Relations:** Proven ability to interact with diverse stakeholders, offering clear, empathetic communication
- **Problem-Solving:** Experience in resolving challenges with a logical, solution-focused approach
- **Adaptability & Continuous Learning:** Quick to learn new technologies and skills, with a commitment to personal and professional growth
- **Attention to Detail:** Strong focus on delivering quality results with an eye for detail

## **CAREER HISTORY:**

**Nov 2021 – PRESENT**

**ACC (Accident Compensation Corporation)  
Senior Case Manager**

- Support team members during training and provide the necessary tools to help them manage cases.
- Mentor peers and support them in making complex claim decisions, ensuring adherence to the ACC Act 2001 throughout the decision-making process.
- Develop and implement recovery strategies to advance complex claims and achieve outcomes in accordance with legislative requirements.
- Provide leadership support, offering guidance and assistance to ensure effective team performance and cohesion in team leaders absence.
- Oversee and manage cases that require urgent assessment, ensuring prompt and strategic resolution of escalations.

**June 2016 – Nov 2021**

**Various Positions, New Zealand**

- Led teams of up to 30 staff members, overseeing operations in high-pressure environments
- Delivered excellent customer experiences through leadership and team development
- Coordinated staff training programs, improving efficiency and quality of service
- Implemented strategic operational improvements that resulted in increased customer satisfaction and business growth

## **FRONT END DEVELOPMENT PROJECTS**

### **Personal Portfolio Website**

- Designed and built a responsive personal portfolio website using HTML, CSS, and JavaScript
- Showcases personal projects, highlighting coding skills and design principles

### **To-Do List with Priority Box**

- Created an interactive to-do list application with a drag-and-drop feature for prioritizing tasks Focused on clean, modular code and intuitive user interface for task tracking
- Users can easily move tasks into a priority container, making task management simple and effective
- Implemented JavaScript to manage dynamic task updates and local storage for task persistence across sessions

### **Marketing Webpage**

- Developed a modern marketing webpage utilizing advanced HTML, CSS, and JavaScript features.

- Integrated responsive design techniques, CSS animations, and form validation to enhance user experience and interactivity
- Designed to be fully compatible with different screen sizes, ensuring a seamless experience for all users

## **KEY ACHIEVEMENTS & TRANSFERRABLE SKILLS**

- **Leadership & Team Building:** Proven leadership from hospitality and case management roles, adaptable to cross-functional teams
- **Client-Focused Solutions:** Strong communication skills honed in both customer service and client management, ideal for creating user-centered web solutions
- **Resilience & Adaptability:** Experience in high-pressure environments with the ability to quickly adapt to new challenges and industries
- **Growth-Oriented Mindset:** Committed to continuous learning, exemplified by self-driven progress in front-end development.