

## **TANISHA SHARMA**

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2021-present	<b>Centennial College Progress campus, Scarborough, ON</b> Software Engineering Technology, fast-track with optional co-op
2019	<b>Chandigarh Engineering College, Landran, Punjab</b> Bachelors of Technology Computer Science
2015	<b>Central Board of Secondary Education</b> High School Diploma

### **SKILL SET**

- Fluent in English, Hindi and Punjabi
- Basic understanding of C++, Java
- Knowledge of Microsoft applications
- Punctual, reliable and hardworking
- Ability to multitask, problem solve and make decisions
- Experience working within teams and independently

### **CREDENTIALS**

- International English Language Testing System (IELTS)

### **WORK EXPERIENCE**

2019-2020	<b>Aptron, India</b> Trainee <ul style="list-style-type: none"><li>▪ Training under the AWS cloud services</li></ul>
2018-2019	<b>Decathlon, Amritsar, India</b> <i>Customer Service Representative</i> <ul style="list-style-type: none"><li>▪ Managed a team to achieve company goals</li><li>▪ Customer service duties included resolving customer issues with products</li><li>▪ Quality assurance of products</li></ul>
2017-2018	<b>Global Computers, Amritsar, India</b> <i>Product Advisor, Internship</i> <ul style="list-style-type: none"><li>▪ Assisted customers with buying and utilizing products</li><li>▪ Learned new products and services regularly in order to assist consumers</li></ul>
2015-2017	<b>American Chemical Society, Chandigarh Engineering Technology</b> <i>Volunteer</i> <ul style="list-style-type: none"><li>▪ Visited various factories like coca-cola to see the processing of how its made and to regulate use of chemicals</li><li>▪ Managed all the Fest organised in the college</li></ul>

*References Available Upon Request*