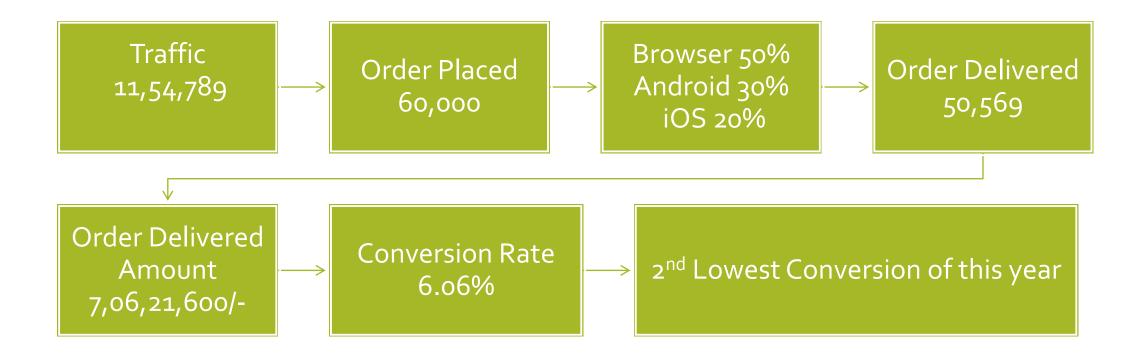
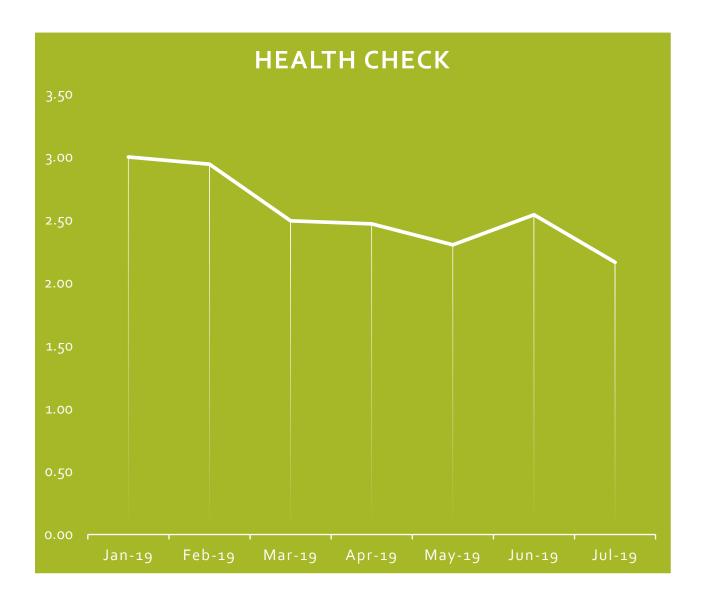


# WHAT HAPPENED IN JULY?

#### **CONVERSION**





#### **Customer Rating**

20% Rated 5 Star, 2% decrease from Jun19 & 5% from Jan19

#### **Retention Rate**



Retention 55% (For Last 4 Months)



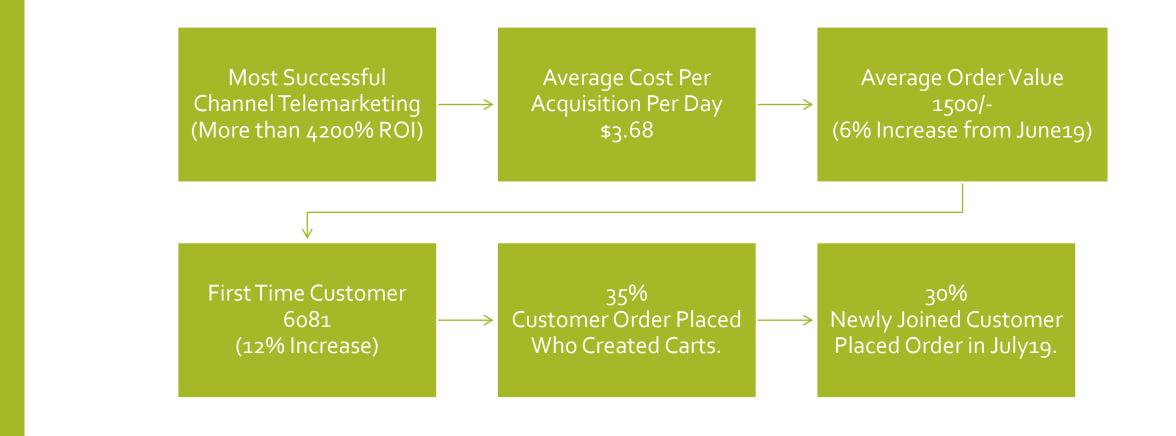
Highest Retention was in Mar19 (63%)



Quick Ratio



Highest in this Year



### Marketing

#### **Corporate Orders**

Total Order 1,020

Total Amount 37,54,300/-(5.20% of Total Revenue) Almost 2% increase in Contribution to Total Revenue From June19

#### Telemarketing

Order Count 6,689

Order Amount 97,34,900/-(20% of Total Revenue)

6% Increase From Jun19.

#### Sourcing



TOTAL NEW PRODUCT ENTRY
300
(HIGHEST IN THIS YEAR)



FULFILMENT RATE 86% (INCREASED 10% FROM JUNE19)



VENDOR RETURN PAYMENT RECEIVED 9,73,586/-

#### **Missing Amount**

Total Missing=24,92,701/-

Perishable=10,78,985/- (45%)

Non-Perishable=14,13,516 (55%)

Decreased From Jun19 by 1.39%

Increased From Jan19 by 2.90%

#### Feb-19 Mar-19 Warehouse Jan-19 Apr-19 May-19 Jun-19 Jul-19 Overall 9.06% 9.31% Uttara 7.3% 7.2% 8.7% 8.48% 8.7% 8.7% 8.41% 9.6% 12.35% 12.7% 11.72% 9.9% 10.5% Kallayanpur 8.04% Banani 11.0% 12.4% 13.4% 13.1% 12.7% 14.2% 12.9% 13.5% 6.84% 8.6% 9.18% 9.31% 10.02% 9.99% 8.51% 8.9% Mirpur Rajarbagh 8.95% 8.64% 9.38% 9.9% 10.95% 10.23% 9.1% 9.0% Dhali Bari 11.16% 11.3% 12.27% 12.3% 12.58% 13.03% 11.2% 12.0% Hazaribagh 7.46% 8.1% 9.33% 9.1% 10.67% 9.66% 8.23% 9.6% 10.10% Rampura 8.48% 8.28% 10.09% 10.92% 10.7% 9.30% 9.7% Jatrabari 10.08% 8.69% 7.36% 11.8% 12.71% 9.90% 11.29% 10.4% **Grand Total** 8.88% 10.39% 11.00% 11.28% 11.29% 9.74% 9.27% 10.8%

#### **Market Purchase**

Market Purchase Decreased by 1.8% in July 2019

#### **Operations**

- ✓ July Per Day Per Employee Delivered Shipment=29 (Highest 33)
- ✓ Expired Product Quantity=154 (Highest in Dhali Bari-53)
- ✓ Missing Before Dispatch \_Improved In July19 (0.39%); June19=1.19%
- ✓ Missing After Dispatch\_o.27% (Highest in Dhali Bari =0.49%)



Warehouse	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Overall
Uttara	3.7%	3.9%	3.35%	3.61%	3.68%	2.81%	3.45%	3.3%
Kallayanpur	2.93%	3.34%	3.9%	4.06%	7.56%	5.75%	3.10%	4.2%
Banani	2.33%	1.39%	2.38%	3.44%	2.3%	2.13%	4.70%	2.2%
Mirpur	3.97%	5.29%	6.77%	7.7%	6.93%	5.80%	4.57%	5.7%
Rajarbagh	4.43%	4.07%	5.51%	5.87%	5.38%	5.19%	7.3%	5.0%
Dhali Bari	1.68%	3.76%	4.43%	3.80%	3.4%	4.03%	5.42%	3.3%
Hazaribagh	4.5%	4.20%	6.0%	6.36%	8.8%	5.34%	8.33%	6.1%
Rampura	2.48%	2.84%	4.30%	5.52%	2.8%	4.81%	6.5%	4.6%
Jatrabari	3.78%	3.90%	5.87%	4.5%	3.90%	5.75%	6.63%	5.7%
<b>Grand Total</b>	3.15%	3.49%	4.49%	4.99%	5.26%	4.46%	5.33%	4.50%

## CANCELLED SHIPMENT AFTER PICKUP

#### LATE DELIVERY

Warehouse	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Overall Percentage
Uttara	3.06%	1.4%	2.87%	2.90%	3.37%	2.49%	3.78%	2.94%
Kallayanpur	2.26%	2.8%	3.11%	4.64%	6.14%	4.27%	2.23%	3.58%
Banani	2.97%	2.0%	2.64%	2.94%	1.71%	1.92%	7.04%	3.0%
Mirpur	3.41%	3.25%	4.4%	5.95%	3.56%	2.82%	3.83%	3.94%
Rajarbagh	2.74%	1.87%	2.9%	3.68%	3.79%	3.90%	6.7%	3.70%
Dhali Bari	3.16%	3.72%	4.7%	3.85%	3.72%	2.19%	5.3%	3.7%
Hazaribagh	3.62%	2.69%	3.82%	4.4%	6.09%	3.77%	5.4%	4.7%
Rampura	2.34%	2.59%	3.67%	5.1%	4.52%	2.68%	6.3%	4.13%
Jatrabari	1.78%	1.48%	4.96%	3.2%	1.53%	3.36%	3.48%	2.94%
<b>Grand Total</b>	2.99%	2.59%	3.43%	4.07%	3.95%	2.96%	5.1%	3.64%

Month-Year	Margin			
Jul-19	12.8%			
Jun-19	14.0%			
May-19	13.9%			
Apr-19	14.3%			
Mar-19	14.2%			
Feb-19	14.4%			
Jan-19	15.3%			

#### PROFITABILITY

#### **Employee Condition**

After July 2019, Total Employee 770



Hire Rate 28%



Termination Rate 15% (Logistics Highest)



Termination is 15% (Highest for Last 2 Months)