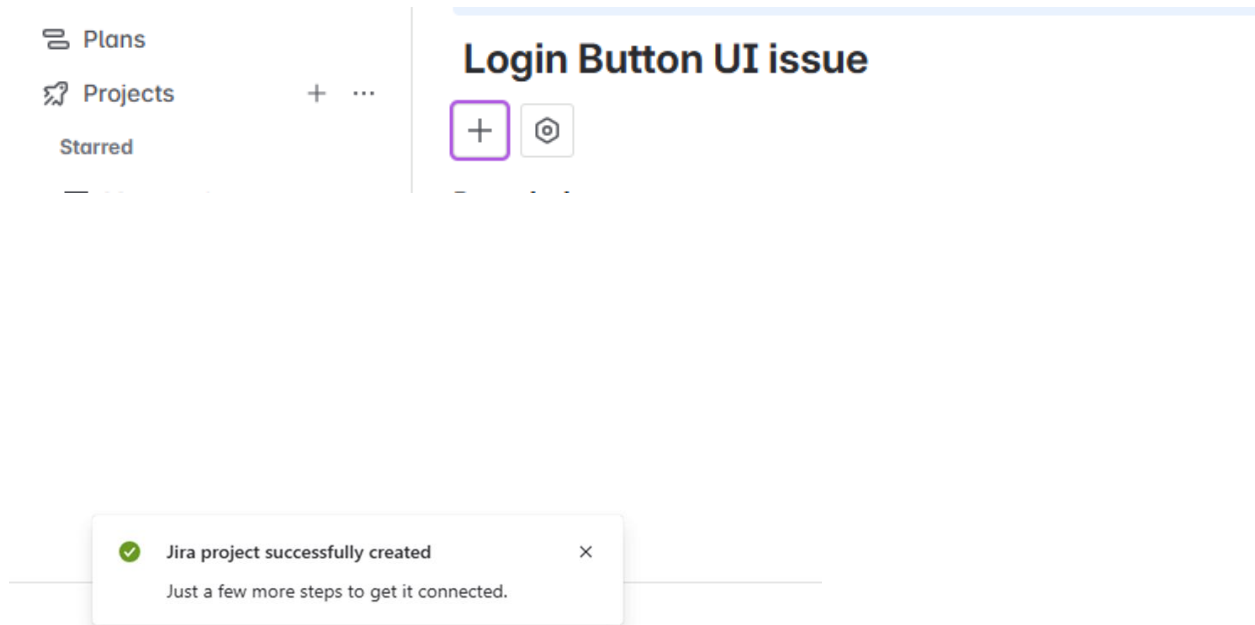


Creating Issue for a Bug of ABC Company on Jira

- **First step:** Login into Jira account and give project name.



- **Second step:** Click on create and open create issue window .
- **Third step:** Select issue type as “Bug”.
- **Fourth step:** In summary add the summary of the bug as “First Name field is taking invalid formatted data & not showing any error message”.
- **Fifth step:** In the description write steps to reproduce the bug -
 - 1 ABC Company | mobile app
 2. Tap on sign up button
- **Step:** In reporter put own name.
- **Eighth step:** Click on create button.

- 3. Put an invalid data with numerical numbers and special characters on first name filed.
 - 4. Fill up other fields with valid data.
 - 5. Tap on Register Button.
 - And Observation about the bug means what's the actual bug is-
 - Registration has been done and no error message has shown.
-
- **Sixth step:** In assignee give the email address of the developer who'll fix the given bug.

1.

Login Button UI issue



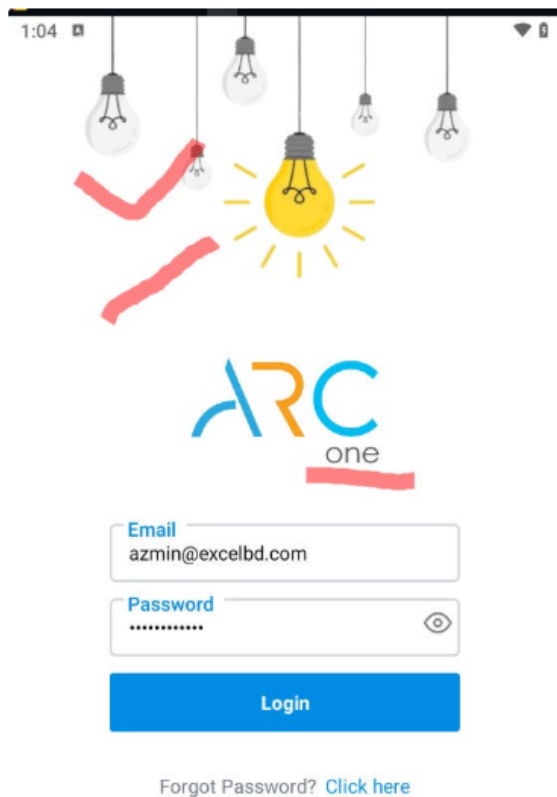
Description

Description: The login button on the app's login screen is either misaligned, partially cut off, or not responsive due to a UI rendering issue. This affects user interaction and may prevent successful login attempts.

Credentials: Username: azmin@excelbd.com

Password : D!m77(2SJ,5j

Screenshot:



Forgot Password? [Click here](#)

The apps logo and lighting need to be changed to white and yellow

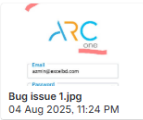
Preproducing Step: 1. Open ARC one app.

2. Click login in with email 3.Click on forgot password 4. fill up all other fields with valid info 5.Put an invalid email 6. tap on login button

Expected Result: Should allow user to front problem solved .

Actual Result: found per expectation.

Attachments 1



Bug issue 1.jpg
04 Aug 2025, 11:24 PM

Activity

AllHistoryWork log

he n...
Sharmin Sultana 2024 updated the Sprint

Details

AssigneeUnassigned

PriorityHigh

ParentSCRUM-1 (Sample) Payment Pr

Due dateAug 9, 2025

LabelsMy_Drive

Start dateAug 04, 2025

SprintSCRUM Sprint 0

Story point estimate-1

Development

Create branch

Create commit

ReporterSharmin Sultana 2024

Automation ⚡ Rule executions

Created 39 minutes agoUpdated 38 minutes ago

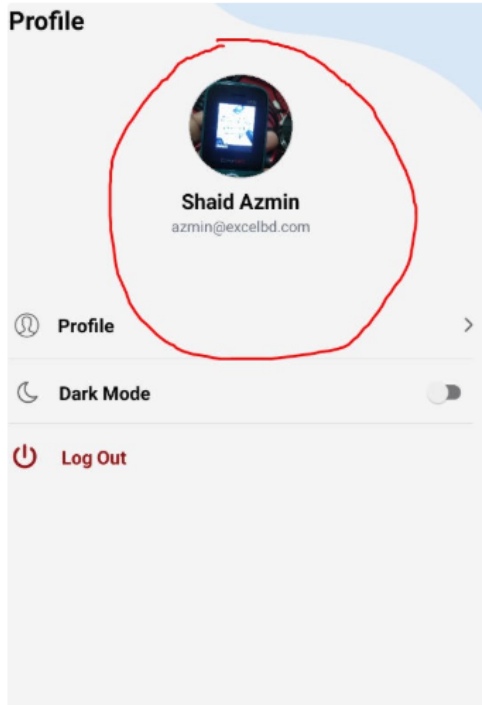
Configure

2. Automatics profile picture change Upload Button Non-Responsive

Description: The profile picture change every time when you login

- **Steps to Reproduce:**
 - a. Go to "Property Listing"
 - b. Tap "Add Image" or "Upload Image"
 - c. Choose image from gallery

• **Screenshot:**



- **Expected Behavior:** Image should be uploaded and displayed in preview

To Do ▾

Pinned 1

Click on

Details

Assigne

Priority

Parent

Due dat

Labels

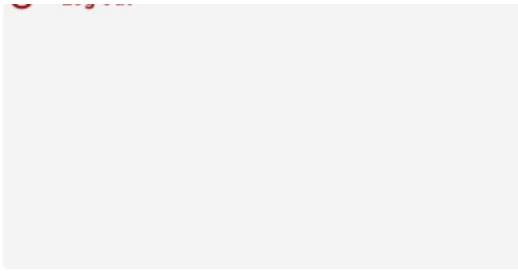
Team

Start da

Develop

Reporte

Automo



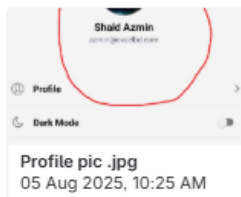
- **Expected Behavior:** Image should be uploaded and displayed in preview
- **Actual Behavior:** No image appears, and no error is shown
- **Bug Type:** UI/Functional

Save

Cancel

Attachments 1

... +



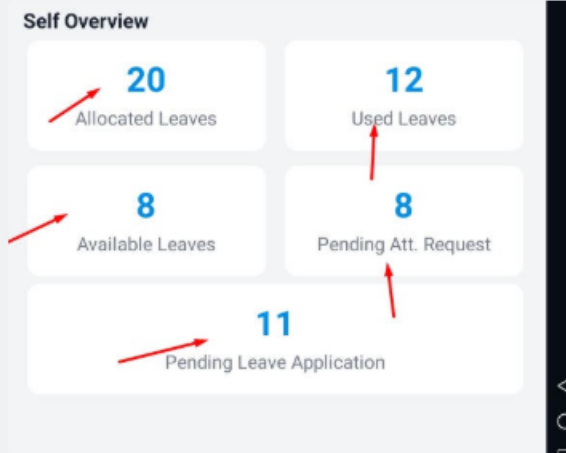
3. Checking all self-overview option

Checking all self overview option



Description

- Description: Property form allows checking without required fields
- **Steps to Reproduce:**
 - a. Open Property Listing form
 - b. click self overview 5 option
 - c. try to checking
- **Expected Behavior:** Should show validation errors and prevent checking
- **Actual Behavior:** Form checking without any warning or error
- **Bug Type:** UX/Validate
- **screenshot :**



- **Severity:** Low
- **priority:** High

4. Attendance Request Not Submitted for Dawn Employees

Attendance Request Not Submitted for Dawn Employees



Description

Description:

When Dawn employees attempt to submit an attendance request via the mobile app, the request fails without an error message. This impacts daily attendance tracking for the team.

Steps to Reproduce:

1. Login to the mobile app as a Dawn employee
2. Navigate to **HR > Attendance Request**
3. Fill out the From Date and To Date
4. Enter reason and tap on **Submit**

Priority:

High

Expected Result:

Attendance request should be submitted successfully and confirmation message displayed.

Actual Result:

No confirmation appears. Request is not submitted, and user remains on the same screen. No error message is shown.

Screenshot of form before and after submission:

Attendance Request

Employee Id *
ETL22040419

Employee Name
Nahid

To Do ▾

Pinned

Click or

Details

Assigne

Priority

Parent

Due da

Labels

Team

Start d

Develop

Report

Autom

To Date*
08/08/2025

Reason*
Work From Home

Explanation*
i was sick

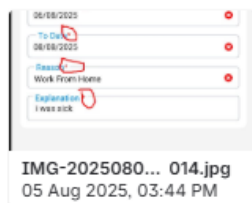
Employee name space must be fixed, no options, but one has name
other employees do not have any name

Apply

Notes:

- Issue is only reported for Dawn employees — other departments can submit requests normally.
- Possibly related to backend validation or user role mapping.


Attachments 1



5. Unable to Submit Leave Request (ARC App) – No Response After Submission

Required fields are marked with an asterisk *

Project *

 ABC bug report (CCS) ▼

Work type *

 Bug ▼

[Learn about work types](#) 


Status

To Do ▼

This is the initial status upon creation

Summary *

Unable to Submit Leave Request (ARC App) – No Response After Submission

 Similar work items **BETA** No results found.

Description

Tt ▼ | **B** *I* ... | A ▼ | :: ≡ | ☒   @    + ▼ | ✖

Description:

Users are unable to submit leave requests via the PRLM (Leave Application) module in the mobile app. After tapping the **Submit** button, the app hangs or does nothing—no confirmation or error message is shown. This issue blocks employees from requesting leaves and disrupts HR workflows.

Environment:

Tt ∨ | B I ... | A ∨ | := ½= | ☑ 🔗 🖼️ @ 😊 📱 ⚡ + ∨ | ✖

Description:

Users are unable to submit leave requests via the PRLM (Leave Application) module in the mobile app. After tapping the **Submit** button, the app hangs or does nothing—no confirmation or error message is shown. This issue blocks employees from requesting leaves and disrupts HR workflows.

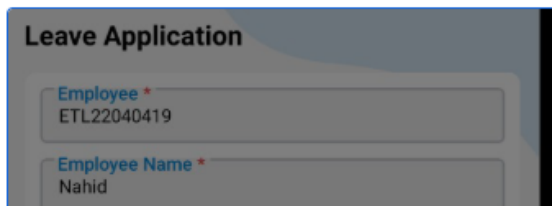
Environment:

- App Version: v2.1.4
- Module: Leave Application (arc)
- Device: realme C25Y
- OS: Android 11
- User Role: Employee

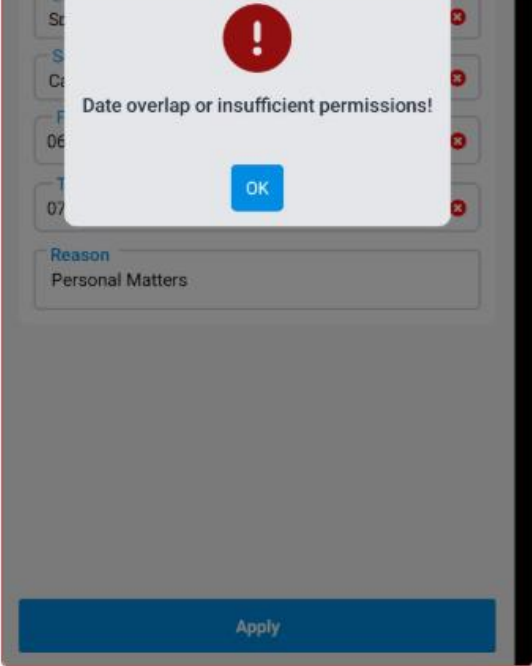
Steps to Reproduce:

1. Log in as a standard employee
2. Navigate to **HR > Leave Application**
3. Fill in required fields (leave type, dates, reason)
4. Tap **Submit**

Screenshot :



Create



Reason
Personal Matters

Apply

Remove

Edit alt text

Expected Result:
A confirmation message should appear, and the leave request should be recorded.

Actual Result:
No response. The app remains on the same screen, and the leave is not recorded. No error is shown.

Priority:
Critical

NOTE: When the developer will start fixing the bug, issue status will be “in progress”. After fixing the bug, the status will be done. Developer also will get notification through email about the issue. That’s how we can create issues of each bug and notify developers using Jira.