

## **Customer Feedback (Activity #2)- ENSE271 GRAPES**

### **Constructive Feedback:**

- John says we should be thinking of booking by chunks.
- In terms of the authentication, John would like a simpler system where a userID/email is the main pass way.
- John wants us to think about the integration of L2F in terms of a google form which can be exported into L2F software. And maybe as a future MVP, to help with the integration, we could implement an API interface which stands as a communication bridge with our application and the L2F software.
- Making sure users can only order hampers once every 2 weeks.

### **Positive Feedback:**

- John mentions that L2F is currently out of date, and he will try to get it fixed and expose us to the way the system retrieves/imports information.
- John also likes the foundation in which our application will built on.
- Types of Hampers:
  - Halal
  - Vegetarian
  - Regular