

Back End

Being able to organize data (the information of the user)

Web security and info protection, firewall

Form submissions being adaptable

Notification microservices for both users and Food Bank

Have a way to handle high volumes of traffic, ie throttling

error logging for forms or error logging just in general

Possible implementation for authentication and authorisation services but depending on how info is handled

Figure out a general outline or model to structure everything

Figure out a way to monitor everything

Structure things in a way for future upgrades

UI/UX

Allows users to navigate easily

Have to create a balance between simplicity and attractiveness so that people are more keen to use but not distracted

Made in a way to encourage patience

Able to use on all devices comfortably (dynamic website)

Be deliberate with the layout show them what they need and not just lots of extras

Be able to give feedback to the user so they know when or if they made a mistake

Figure out colour schemes that help to grab and hold attention

Pre-fabricated Hamper Form

Sign in Authentication

Elementor (WordPress plugin)

easy onboarding (remember user)

Contact us

active communication

form for helping to figure out what type of assistance is required

A way for users to communicate with people who can help

Contact Form

Data

Asking only basic information required and then asking to follow up with other information when able

Being able to add or update information

Being able to filter/exclude duplicates