

# Chatbot to Assist Florida Youth Aging Out of Foster Care

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Why do we need this?

20,000

But specifically...

Peter, Paul and Mary

Peter	Paul	Mary
Extended Foster Care	<del>Extended Foster Care</del>	<del>Extended Foster Care</del>
Aftercare	Aftercare	<del>Aftercare</del>
PESS	<del>PESS</del>	<del>PESS</del>
Tuition Waiver	Tuition waiver	<del>Tuition waiver</del>
Medicaid until 26	Medicaid until 26 21	<del>Medicaid until 26 21</del>

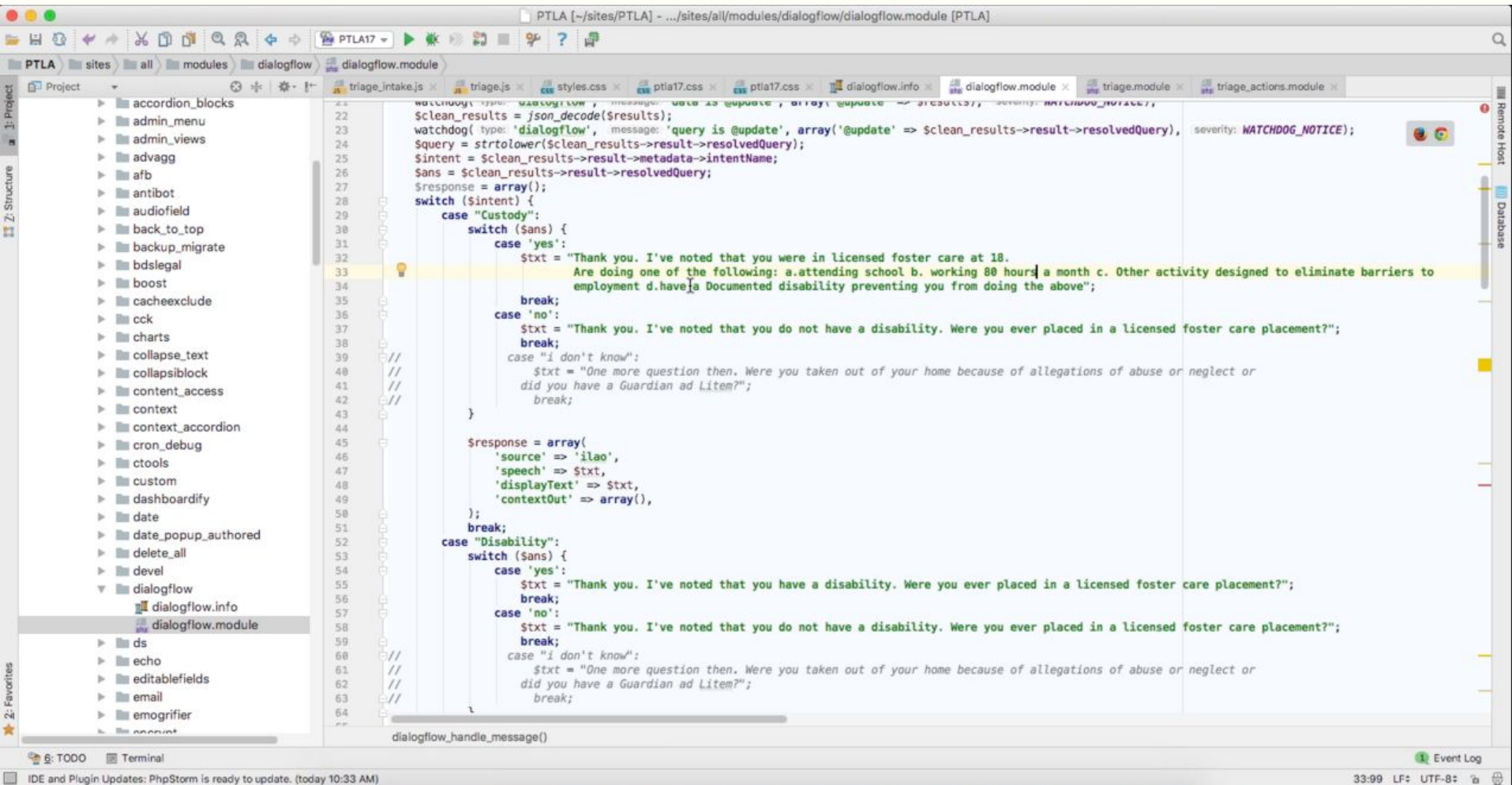
Peter	Paul	Mary
\$75,000 to \$150,000 plus	\$10,000 to \$85,000 plus	\$0

# Why a DialogFlow chatbot?

1. Accessible and can go where the user is.
2. Train chatbot once (vs. many times for multiple staff)
3. Reach more people who need assistance
4. DialogFlow Integration with Google Assistant, Amazon Alexa, Facebook Messenger, Kik, and many others
5. Conversational UI is the future!



# Drupal module that provides info to chatbot





# Eligibility Matrix

[https://docs.google.com/spreadsheets/d/1i8SaJoU  
ULTb9RmDLzMWEJCdRjQhGkZVqN9fTA-gjytk/edit  
it?usp=sharing](https://docs.google.com/spreadsheets/d/1i8SaJoUULTb9RmDLzMWEJCdRjQhGkZVqN9fTA-gjytk/edit?usp=sharing)


# Question Flow


[https://docs.google.com/document/d/1GqXIr\\_45LTww9HraEIJD-wa4HuWXMp1teymPg94aqiY/edit](https://docs.google.com/document/d/1GqXIr_45LTww9HraEIJD-wa4HuWXMp1teymPg94aqiY/edit)


# Chatbot



<http://bdsworks.org/ptla-chatbot>



# Dialogflow Interface


 Dialogflow


FosterYouthBenefi... 


en 


 Intents 


 Entities 


 Fulfillment


 Integrations


 Training


 History


 Analytics


 Prebuilt Agents


 Small Talk


 Docs



 Forum


 Support

 Account

 Intents



CREATE INTENT 

Search intents  

- Activity
- Custody
-  Default Fallback Intent
- Default Welcome Intent
- Disability
- FosterYouthEligibility ^
- ↳ FosterYouthEligibility - yes ^
- ↳ AgeInYears ^
- ↳ InFosterCare

Try it now

Help


 See how it works in [Google Assistant](#). 

Agent

Domains

USER SAYS [COPY CURL](#)

Help

 DEFAULT RESPONSE ▾

Welcome! I'm a chatbot that can help you figure out if you might be able to get some of these benefits. Let's get started! Can I ask you a few questions?

CONTEXTS [RESET CONTEXTS](#)

fosteryoutheligibility-followup

INTENT

FosterYouthEligibility

ACTION

Not available

DIAGNOSTIC INFO

# Summary

- Eligibility Matrix
- Question Flow
- Agent (Chatbot)
- Song