Chatbot to Assist Florida Youth Aging Out of Foster Care

Abhijeet, Brian, Jessica, & Sharon

Why do we need this?

20,000

But specifically...

Peter, Paul and Mary

Peter	Paul	Mary
Extended Foster Care	~~Extended Foster Care~~	~~Extended Foster Care~~
Aftercare	Aftercare	~~Aftercare~~
PESS	~~PESS~~	~~PESS~~
Tuition Waiver	Tuition waiver	~~Tuition waiver~~
Medicaid until 26	Medicaid until ~~26~~ 21	~~Medicaid until 26 21~~

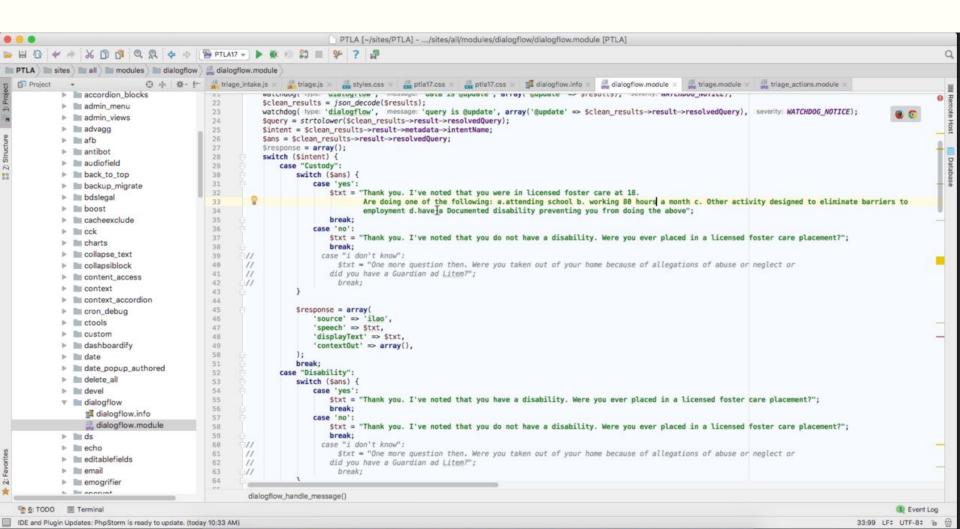| Peter	Paul	Mary
$75,000 to $150,000 plus	$10,000 to $85,000 plus	$0

Why a DialogFlow chatbot?

1. Accessible and can go where the user is.
2. Train chatbot once (vs. many times for multiple staff)
3. Reach more people who need assistance
4. DialogFlow Integration with Google Assistant, Amazon Alexa, Facebook Messenger, Kik, and many others
5. Conversational UI is the future!

Drupal Module
(Fulfillment)

DialogFlow Agent
(Chatbot)

Website
(Embed)

Drupal module that provides info to chatbot

Eligibility Matrix

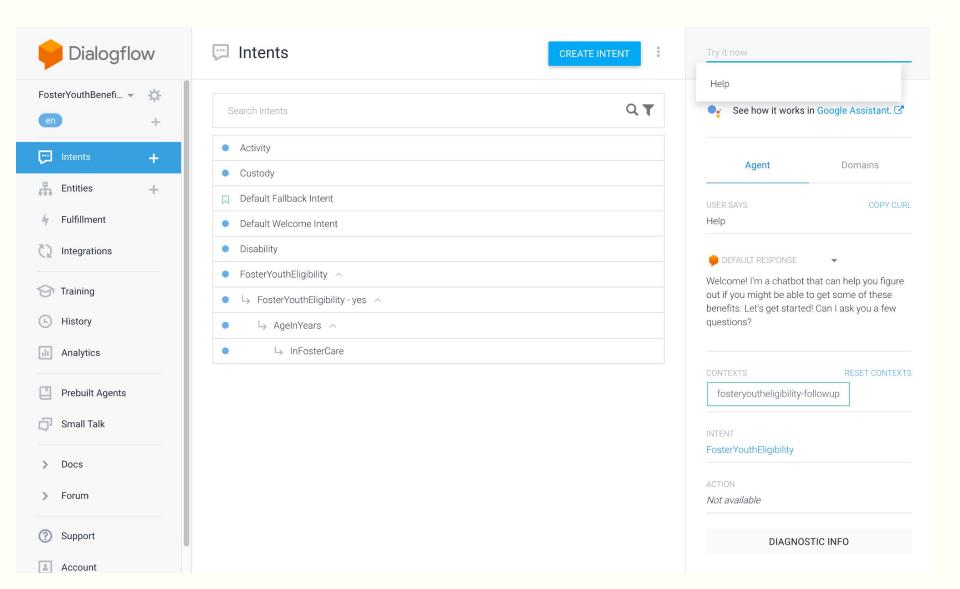https://docs.google.com/spreadsheets/d/1i8SaJoUULTb9RmDLzMWEJCdRjQhGkZVqN9fTA-gjytk/edit?usp=sharing

Question Flow

https://docs.google.com/document/d/1GqXIr_45LTww9HraEIJD-wa4HuWXMp1teymPg94aqiY/edit

Chatbot

http://bdsworks.org/ptla-chatbot

DialogFlow Interface

Summary

- Eligibility Matrix
- Question Flow
- Agent (Chatbot)
- Song