**Sharon Joseph Cheeran**

Swindon, Wiltshire, UK • 07401903758 • Sharon.cheeran@yahoo.com

<https://sharoncheeran.github.io/> • <https://www.linkedin.com/in/sharon-joseph-cheeran-5b5760171/>

**Qualifications Profile**

Creative, self-motivated and solution-driven IT professional, with academic and project experience of deciphering customer requirements and delivering solutions in an environment of cutting-edge technology, seeks a **Software Developer** role.

* **Software Solutions:** Passionate information technologist with focus on concepts, functionality, and user experience while translating requirements, and developing applications and solutions. Knowledge of good programming practices and techniques, specifically with concepts around web programming, database access and computing protocols.
* **Business Support:** Highly organized with ability to maintain **exceptional productivity and accuracy within high fluid and demanding environments. Strong business and customer service acumen developed by prior experience, with track record of maintaining operational excellence and positive customer experience.**
* **Research & Analysis:** Innate researching skills, with strong understanding of numerical algorithms, design patterns and data structures, and ability to convert analysed data into meaningful interpretations and results. Strong analytical and decision-making skills.
* **Key Strengths:** Excellent written and verbal communication skills. Ability to multi-task and work under pressure. Able to work independently with minimal supervision, and also display collaboration within fast-paced, cross-functional teams. Demonstrated problem solving skills and high attention to detail.

Core Technologies:

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| Environments: | Windows, UNIX |
| Languages: | Java, Python, C/C++, C#, JavaScript, HTML, CSS, Visual Basic, Familiar with ASP.NET |
| Tools: | MongoDB, SQL, Oracle, MS Office Suite, PHP, XML, VMWare, Laravel |

**Educational Background**

**Bachelor of Science (Hons) in Computing**, 2015 – 2020, Grade 2:1

The University of the West of England (UWE), Bristol

**L3 Software Development** – D\*DD (equivalent to A\*AA) (152 UCAS Points), 2015 – 2017

New College, Swindon

**Experience Highlights**

**Student Software Developer / IT Support,** 5/2017 – 6/2019 Multiple Projects, **University of the West of England**, Bristol

Acquired technical understanding and foundation of software development life cycle by gathering and interpreting client requirements and developing software applications on multiple platforms.

* **Software Development** at UWE Computing (9/2018 – 6/2019): Built software using the RUP model in a team of five people. Utilized tools such as Astah UML, MS Project and Excel.
* **Web Programming** at UWE Computing (9/2017 – 6/2019): In a team of three, led the development of a user-friendly website for booking travel tickets, with multiple features such as ability to download and display tickets, show available journey times and other details. Managed multiple priorities while guiding other team members as well.
* **IT Department team member** at Pebley beach Hyundai & Suzuki (5/2017 – 6/2017: In a team of four, supported multiple administrative functions which included entering and updating the online database, performing customer follow ups and other functions through efficient use of software applications.

***Additional & Current Experience***: **Customer Services Assistant** at The Food Warehouse Iceland, Swindon (11/2019 -Present); at Morrisons, Swindon (8/2019 – 11/2019); and at Primark, Swindon (10/2015 – 8/2019).

**COMMUNITy involvement**

**Tutor** at Action Tutoring, Bristol (9/2017 – 3/2018); **Library Volunteer** (5/2015 – 8/2015) at Central Library, Swindon