

Sharon Odima

Full Stack Web Developer | Software Engineer | z/OS Pre-apprentice

Raleigh, NC | 919-525-9135 | [odimasharon@gmail.com](mailto:odimasharon@gmail.com) | [GitHub](#) | [LinkedIn](#)

## TECHNICAL SKILLS

**Front End:** React.js, Redux, Hooks, Context API, Restful API, Jest, Cypress, Yum, Axios, JavaScript, HTML, CSS

**Back End:** Node.js, Express, SQL, Git CLI, GitHub, VS Code, Vercel, Heroku

**Additional:** Agile Methodology, JCL, VSAM, Cobol, Rexx, IBM Z, Linux, z/OS Mainframe, Algorithms, Architecture, Debugging, Deployment, Team Collaboration, Troubleshooting

**Language Proficiency:** English, Spanish, Swahili

## PROJECTS

<b>User Interface, Full Stack Developer - React   Node   <a href="#">GitHub</a></b>	<b>2022</b>
<ul style="list-style-type: none"><li>Used JavaScript, HTML, and CSS to create a website that implemented a CSS reset, box model, and flexbox module</li><li>Designed and executed a wireframe to create About, Project, and Contact Pages</li><li>Used Vercel to host the completed website ensuring easy accessibility</li></ul>	
<b>Responsive Design, Full Stack Developer - React   Node   <a href="#">GitHub</a></b>	<b>2022</b>
<ul style="list-style-type: none"><li>Created a Single Page Application with HTML, CSS, and JavaScript to showcase responsive design elements</li><li>Implemented responsive layouts by using media queries to improve accessibility</li><li>Used scalable units for font size which increased accessibility</li></ul>	
<b>JSON Web Tokens, Full Stack Developer - React   Node   <a href="#">GitHub</a></b>	<b>2022</b>
<ul style="list-style-type: none"><li>Used Node.js, Express, and Knex to build an API with authentication and authorization using JSON Web Tokens</li><li>Utilized database access and middleware functions to access an API</li></ul>	

## EXPERIENCE

<b>BCForward, Remote - Customer Service Representative</b>	<b>2021 - 2021</b>
<ul style="list-style-type: none"><li>Promptly responded to 30+ calls per day to answer questions regarding customers' benefits in the state of Maryland</li><li>Increased client satisfaction by approximately 10% effectively resolving customer issues</li><li>Expertly navigated company database to research account inquiries to provide accurate information</li></ul>	
<b>Charter Communications, Raleigh, NC - Customer Service Representative</b>	<b>2019 - 2020</b>
<ul style="list-style-type: none"><li>Engaged with 30+ customers per day telephonically and addressed service inquiries</li><li>Contributed to company sales goals by upselling services and routing sales-specific questions to sales leadership teams</li><li>Recommended products and services based on customer usage, questions, and account information</li></ul>	
<b>Nordstrom, Durham, NC - Logistics Specialist</b>	<b>2018 - 2019</b>
<ul style="list-style-type: none"><li>Used a pricing gun to generate inventory tags, which ensured correct sale prices on 100+ items</li><li>Oversaw inventory control processes, loading, and unloading of trailers, and ensured a steady flow of inventory</li><li>Met quarterly sales goals, fulfilled online product orders, and verified orders specifications for pickup options</li></ul>	
<b>Ralph Lauren Corporation, HighPoint, NC - Intern Data Analyst</b>	<b>2017 - 2017</b>
<ul style="list-style-type: none"><li>Updated an Access Database to a 2014 Microsoft Server; improved data storage and data retrieval speed</li><li>Used technical skills such as SQL to retrieve data from a database which ensured accuracy and efficiency</li><li>Collaborated with 3+ colleagues to implement and confirm the newly created database operated efficiently</li></ul>	

## EDUCATION

<b>Bloom Institute of Technology, Graduate, Full-Time Program, Full Stack Web Development</b>	<b>2022 - 2023</b>
<b>Durham Technical Community College, Graduate, Full-Time Program, Associate of Science</b>	<b>2010 - 2012</b>
<b>IBM z/OS Pre-Apprenticeship, Franklin Apprenticeships, acquired knowledge of mainframe hardware, operating systems, and security in a z/OS environment.</b>	<b>2023 - 2023</b>