

EMPLOYMENT

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| Staff User Experience Designer
Control4 + SnapAV - Remote
- Conducted interviews/research to help understand the needs and wants of the user
- Prototyped and designed a new surveillance experience for the professional installer | 2020-2021 |
| User Experience Designer
Lenovo - Remote
- Conducted an Internal WCAG 2.1 review for Lanschool Air and the Airstack meeting feature
- Co-submitted 4 patents to Lenovo Patent Board and presented at an innovators event in China
- Prototyped and designed a new web browser meeting tool for Lenovo's SMB market
- Conducted product, feature, and usability research for AirClass and Airstack
- Helped create a new design library for all of Lenovo Software products | 2017-2020 |
| User Experience Designer
HealthEquity - Draper, UT
- Conducted product and user research, and designed a new web browser employer portal
- Worked closely with the customer experience and marketing teams to bridge the gap of our products (biggest concern from customers)
- Prototyped and designed a new way to review legal documents, based on data and feedback from users
- Redesigned the iOS HealthEquity application to deliver a more usable and delightful experience | 2016-2017 |
| Interaction and Visual User Experience Designer
Dell - Lindon, UT
- Led the visual and interaction designs for Safeguard, a desktop and web (responsive) applications
- Conducted usability tests for product packaging and user interface design
- Redesigned role assigning to increase awareness and visibility for users
- Updated XAML code to match colors, margins, and any other specifications
- Provided assistance for visual designs needed following Quest to Dell acquisition | 2012-2016 |
| Visual User Experience Designer
LANDesk - South Jordan, UT
- Created the icons needed for LANDesk Software License Monitoring (SLM)
- Created the visual designs for LANDesk SmartVue, Portal, and Agent
- Prototyped and designed SmartVue, an iOS application, for customer administrators using LANDesk Suite | 2011-2012 |

SKILLS / MEMBERSHIP

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| Member | IAAP (International Association of Accessibility Professionals) |
| UX | Personas, user flows, prototyping, user centered design |
| Tools | Sketch, InVision, Photoshop, Illustrator, InDesign, AfterEffects |
| Other | Dreamweaver, HTML, CSS, Visual Studio Online, Microsoft Office, Jira |

EDUCATION

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|---|-----------|
| Bachelor of Science, Graphic Design
The Art Institute of Salt Lake City - Draper, Utah | 2008-2011 |
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