User Research Survey

13:04

Closed

Responses

Average time to complete

Status

1. In what city/state do you live in?

Responses

Latest Responses

"Knoxville/TN"

"Kansas City, MO"

"Chester, MD"

2. Outside of work, what are the top 5 applications (mobile, tablet, or computer) you use?

Responses

Latest Responses

"Mobile, computer, tablet"

"phone, laptop, ipad"

"Youtube, Reddit, Twitter, Instagram, Facebook"

3. Outside of work, what are the top 5 website you use?

Responses

Latest Responses

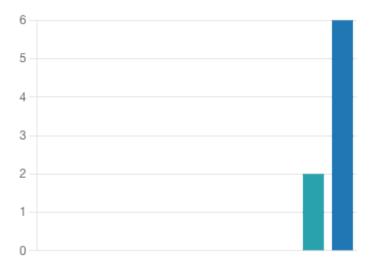
"Twitter, tumblr, facebook"

"apple news, yahoo, espn, banking apps, msn"

"Google, youtube, HBO, Foxnews, CNN"

4. What is your level of education?

No schooling completed 0 Nursery school to 8th grade 0 Some high school, no diploma High school graduate, diploma ... 0 Some college credit, no degree Trade/technical/vocational traini... 0 Associate degree 0



Doctorate degree

Bachelor's degree

Master's degree

Professional degree

5. How likely would you go out and use a new product or service?

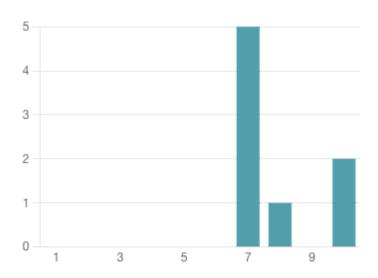
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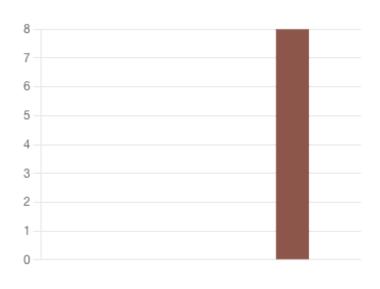
6

7.88 Average Rating



6. How many years of experience do you have?





7. What are your roles and responsibilities (please describe)?

Responses

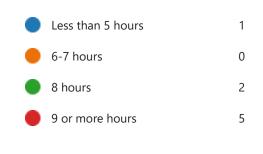
Latest Responses "Administrator - oversee research enterprise of a large unit" "Oversee clinical pharmacy staff, identify/direct new initiatives,... "Endocrinologist"

8. Which skills are required to do your job?

Responses

Latest Responses "Strategic planning, grantwriting, research methodology" "strategy, delegation, leadership, organization, emotional intel... "Board certification in diabetes and endocrinology"

9. How many hours do you work in a typical day?





10. What software and tools do you use to complete your daily tasks?

Responses

Latest Responses "Microsoft products, outlook, statistical software" "microsoft office suite (excel, outlook, word, vizio, etc), REDCa... "EPIC, outlook"

11. What does a typical workday look like (please describe)?

Responses

"Write in the early morning, meetings all day, respond to emai... "2-3 hrs of meetings, 2-3 hrs project work, 2-3 hours troubles... "Starts seeing pts at 8AM, last patient done by 4PM. Paperwor...

Latest Responses

12. How do you manage your time?

Responses

Latest Responses "With a daily task list"

"with a calendar, try to prioritize most important tasks tied to ... "increase efficiency, high actions count per hour "

13. What are some of your biggest work related challenges & frustrations?

Responses

Latest Responses

"People not solving problems well"

"workplace communication-keeping everyone in the loop is v...

"technical issue, glitch, software updates."

14. What does a perfect workday look like?

Responses

Latest Responses

"Writing all day"

"no crisis, minimal meetings, time to work on future strategy o...

"No technical issue, glitch. On time. "

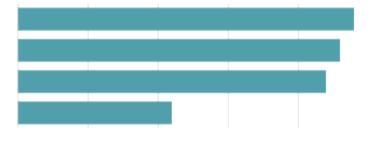
15. What type of device(s) do you use?





16. Rank your devices by most used at the top and least used.

- **Desktop Computer**
- Mobile Device
- **Laptop Computer**
- **Tablet Device**



17. What are the device make, model, and OS?

Responses

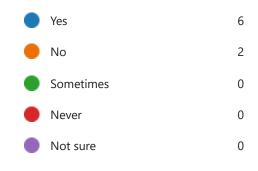
Latest Responses "None apple products" "hp laptop, microsoft OS iphone" "iPhone 12, newest iOs Alienware Laptop R7 2022"

18. Do you share any of your work devices with other employees?



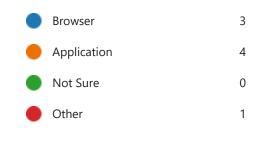


19. Do you use dual monitors for your work?





20. Typically, do you work in a browser or on an application?





2/22/23, 11:37 AM

21. What specific websites do you use?

Responses

Latest Responses "Outlook"

22. What specific applications do you use?

Responses

Latest Responses "EPIC"

23. What browser(s) do you use?

Responses

Latest Responses "Firefox" "chrome" "edge, google chrome"

24. Is it your preferred browser(s)?



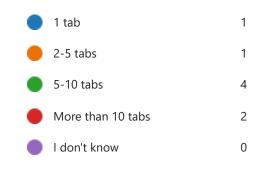


25. What is your preferred browser?

Responses

Latest Responses

26. How many tabs do you typically have open in your browser?





27. How do you typically communicate with coworkers? Is this preferred method?

8 Responses

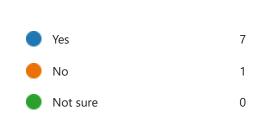
Latest Responses "Email - yes" "cisco jabber, text, phone, in person" "email, phone call "

28. How do you typically communicate with participants of a study? Would you prefer a different method if you could?

Responses

Latest Responses "Text - not necessarily" "verbal" "Phone call "

29. Are participants able to bring their own device for studies?





30. What type of devices do participants use?

Responses

Latest Responses "all kinds!" "Mobile phone "