AVERAGE OF MONTHLY CHARGES

64.76

SUM OF TOTAL CHARGES

16.06M

SUM OF MONTHLY CHARGES

456.12K

TOTAL CUSTOMER COUNT

7043





#### PAYMENT METHOD



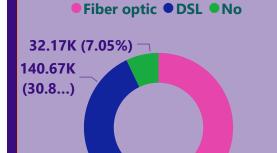
## CUSTOMER CHURN DASHBOARD

# PERCENTAGE OF CHURN RATE No ●Yes 1.87K (26....) 5.17K (73.46%)

#### **NUMTECH TICKETS BY TENURE**



### MONTHLY CHARGES BY INTERNET SERVICE



283.28K

(62.11%)

#### SERVICES SIGNED UP BY CUSTOMER



DSL **2.4K** 

No **1.5K** 

#### **CHURN BY INTERNET SERVICE**

●DSL ● Fiber optic ● No

DSL **2.4K** 

Fiber optic **3.1K** 

No **1.5K** 

#### **GENDER**



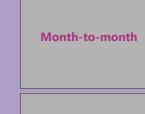
## COUNT OF CHURN

Female

3488 Male

3555

#### TYPE OF CONTRACT



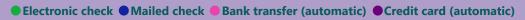
One year

Two year

#### **SUMMARY**

At 613, 1 had the highest Count of num Tech Tickets and was 5,472.73% higher than 0, which had the lowest Count of num Tech Tickets at 11.1 had the highest Count of num Tech Tickets at 613, followed by 72 and 2. 0 had the lowest Count of num Tech Tickets at 11.1 accounted for 8.70% of Count of num Tech Tickets. DSL had 2,421 Count of customer ID, Fiber optic had 3,096, and No had 1,526.

#### **CHURN BY PAYMENT METHOD**



Electronic check **2.4K** 

Mailed check
1.6K

Bank transfer (automatic) **1.5K** 

Credit card (automatic) **1.5K**