Enhancing Customer Service Excellence: A Comprehensive Incident Management Solution

Milestone: Conceptual Modelling

Group 2
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Percentage oS Effort Contributed by Studentl: 50%	
Percentage of Effort Contributed by Student2: 50%	
Signature of Student 1: Aniruthan SA	
Signature of Student 2: Aravind Anbazhagan	

Submission Date: <u>10/15/2023</u>



