

1. Computer Network and Administration

Sr. No.	Course Contents	Number of Hours
1	Module 1: Basics of Networks Introduction to networking - Network terminologies - Requirements of Building a network - Networking devices - Network topologies - OSI model - Transmission media - Repeaters - Bridges - Routers - Switches - Modem - CSU/DU - NIC - Physical address - Logical address.	4 Hrs
2	Module 2: IP Addressing and Subnetting Versions of IP addresses - Understanding ipv4 and ipv6 - Binary representation of ip address - Classes of ip addresses (ipv4) - Addressing modes of ip address - Assigning ip address to machine - VLSM - CIDR - Subnetting - Need of subnetting - Subnet mask for respective classes of ip.	7 Hrs
3	Module 3: LAN Switching Types of switching - CSMA/ CD - Configuring and verifying L2 switch - Verify the network status and basic switch operations - VLAN configuration - Switch port security - Password setup for switch - Password reset for L2 switch.	5 Hrs
4	Module 4: Routing Routers - Boot process of Cisco router - Configure and verify utilizing the CLI to set basic Router configuration - Configure and verify operation status of a device interface - both serial and Ethernet - Verify router configuration and network connectivity - Configure and verify routing configuration for a static or default route given specific routing - IP Routing Technologies requirements - Differentiate methods of routing and routing protocols - Configuring NAT .	7 Hrs
5	Module 5: IP SERVICES and Security Classful vs. Classless Routing - Administrative distance - Static and dynamic routing - Load balancing - Configuration of DHCP in router - Configure and verify ACL - RIP - Configure and verify OSPF (single area) - Configure and verify EIGRP (single AS) - VPN - SNMP - PGP - Firewall .	7 Hrs

2. Python Programming

Sr. No.	Course Contents	Number of Hours
1	Module 1: Getting Started With Python Introduction to Python – Installation – Python Interpreter – Interpreter and its environment.	4 Hrs
2	Module 2: Language and its Built-ins The Python Language – Object Oriented Python – Exceptions – Modules – Core Built-Ins – String and Regular Expression – Levels of Abstraction – Software Development Process.	7 Hrs
3	Module 3: Libraries and Modules Files and Text Operations – Persistent and Databases – Time Operations – Controlling Executions – Threads and Processing – Numeric Processing – Testing, Debugging and Optimizing. int(), float() and complex() -> are numeric processing	7 Hrs
4	Module 4: Network and web Programming Client side Network Protocol Modules – Socket and Server side Network Protocol Modules – CGI Scripting and Alternatives – MIME and Network Encodings.	6 Hrs
5	Module 5: Extending and Embedding Extending and Embedding Classic Python – Extending and Embedding Jython – Distributing Extensions and Programs – Tkinter GUI Programming.	6 Hrs

3. Cloud Computing and IT Service Management

Sr. No.	Course Contents	Number of Hours
1	Module 1: Introduction to Cloud Computing Definition of Cloud computing by NIST - Evolutions of cloud computing - Technologies involved in cloud computing - Requirements of cloud computing - Characteristics of Cloud computing by NIST - Facts and myths of cloud computing - Virtualization vs Cloud computing - Difference between traditional infrastructure server and cloud computing - Service models of cloud computing - IAAS - PAAS - SAAS - XAAS - Deployment modes of Cloud computing - Public cloud - Private cloud - Hybrid cloud - Community cloud - Architecture of Cloud computing by NIST - Advantages and disadvantages of cloud computing.	12 Hrs
2	Module 2: Governance in Cloud and CSP Understanding governance in cloud - stack holders in cloud - cloud service management - Service level agreement - SLA penalty and exclusion - cloud services downtime and lasting impact - issues in cloud computing: legal issues - technical issues - business issues - QOS in cloud.,	8 Hrs
3	Module 3: ITIL Overview and Service Strategy ITIL History - Components of the ITIL Library - IT Service Management - Organizing for IT Service Management - Technology and Architecture - Service Strategy: Service Strategy Lifecycle Stage - Service Portfolio Management - the Demand Management Process - the IT Financial Management Process - Introduction to ISO 20000 Standards.	10 Hrs
4	Module 4: Service Design Service Design Lifecycle Stage - The Service Catalog Management Process - The Service Level Management Process - The Availability Management Process - The Capacity Management Process - The Information Security Management Process - The IT Service Continuity Management Process - The Supplier Management Process	8 Hrs
5	Module 5: Service Transition Service Transition Lifecycle Stage - the Change Management Process - the Release and Deployment Management Process - the Service Asset and Configuration Management Process - Knowledge Management.	7 Hrs

4. Linux Administration

1	Module 1: Introduction to Linux Introduction to Operating system Types of Operating system Multi user operating system - Open source licensing - History of Linux - Unix Vs Linux - Flavors of Linux - Benefits and characteristics of Linux - Installation of Linux - Linux booting process - Log in and switch users in multiuser run levels - Shell and bash features - Linux kernel - sudo vs su - Date and time configuration - Linux run levels. Directories and files: Directory structure - System directory - Absolute path and relative path - Creating and removing directory - Changing directory path - Creating removing copying and moving files - File Permissions - Links - hard link and soft link - Input and output redirection - Filters and pipes - Locate - read - and use system documentation including man page	7 Hrs
2	Module 2: Package, User and group Management RPM - YUM - Archive - Compress - unpack and uncompress files using tar - star - gzip - and bzip2 - Create - delete - and modify local user accounts - Change passwords for local user accounts - Create - delete - and modify local groups and group memberships - Changing owner and modes .	7 Hrs
3	Module 3: Configuring local storage and filesystem List - create - delete - and partition type for primary - extended - and logical partitions - Create and remove physical volumes - assign physical volumes to volume groups - Create and delete logical Volumes - Create - mount - unmount - ext2 - ext3 - and ext4 file systems - Mount - unmount - and LUKS-encrypted file systems - Access control list .	4 Hrs
4	Module 4: Managing system and infrastructure services: Managing system services - Shutting down - suspending and hibernating the system - Controlling systemd on remote machine - Creating and modifying systemd unit files - DHCP Configuration - HTTP server Configuration - FTP server Configuration - Mail server Configuration - Samba server Configuration - NTP server Configuration - NFS server Configuration	7 Hrs
5	Module 5: OpenSSH and Linux security: OPENSSH - The SSH Protocol - Configuring OpenSSH and Starting an OpenSSH Server - Key Based Authentication in OpenSSH - OpenSSH Clients - Using the ssh Utility - scp Utility and sftp Utility - Configure firewall settings using system config - firewall or iptables - Set enforcing and permissive modes for SELinux - List and identify SELinux file and process context .	5 Hrs

5. Principles of Virtualization

Sr. No.	Course Contents	Number of Hours
1	Module 1: Introduction Introduction to Virtualization - Types of virtualization - Difference between cloud and virtualization - Physical infrastructure and virtual infrastructure - Virtualization approaches - Partitioning - Hosting - Isolation - Hardware independence - Virtual machine - Hypervisor - Types of hypervisor - Virtual machine manager - Types of hypervisor - Introduction to datacenter virtualization Esxi - Difference between Esxi and Esx - Versions of Esxi - Installation and configuration of Esxi 6.0 - vSphere 6.0	6 Hrs
2	Module 2: Components of vSphere 6.0 Components of VMware vSphere - vSphere 6.0: Overview and Architecture - Topology of vSphere 6.0 Data Center - vSphere 6.0 Configuration MaximumsvCenter Server - vCenter Server Features - <u>Certificate Management - Alarms and Alerts</u> - Monitoring Features - Template Management - Linked Mode Deployment - Storage Features in vSphere - <u>Shared Storage</u> - Storage Protocols - <u>Datastores - Virtual SAN - Virtual Volumes</u> - Networking Features in vSphere - Virtual Networking - Virtual Switches and its types.	14 Hrs
3	Module 3: Features of vSphere and NSX vSphere Resource Management Features - vMotion - Distributed Resource Scheduler (DRS) - Distributed Power Management (DPM) - Storage vMotion - Storage DRS - Storage I/O Control - Network I/O Control - vSphere Availability Features - vSphere Data Protection - High Availability - Fault Tolerance - vSphere Replication - Introduction to NSX.	10 Hrs
4	Module 4: VSphere Solutions to Data Center Challenges and vSphere Security Challenges - Availability Challenges - Scalability Challenges - Management Challenges - Optimization Challenges - Application Upgrade Challenges - Cloud Challenges - Security - Describe the features and benefits of VMware Platform Services Controller - Configure ESXi host access and authorization - Secure ESXi - vCenter Server - and virtual machines - Upgrade ESXi and vCenter Server instances.	7 Hrs

5	<p>Module 5: Resource optimization and resource management</p> <p>Network Optimization - Configure and manage vSphere distributed switches - Migrate virtual machines from standard switches to distributed switches - Explain distributed switch features such as port mirroring - LACP - QoS tagging - and NetFlow - CPU Optimization - Explain the CPU scheduler operation - NUMA support - and other features that affect CPU performance - Monitor key CPU performance metrics - Memory Optimization - Explain ballooning - memory compression - and host swapping techniques for memory reclamation when memory is overcommitted - Monitor key memory performance metrics - Storage Optimization - Diagnose storage access problems - Configure VMware vSphere Flash Read Cache - Monitor key storage performance metrics.</p>	8 Hrs
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