

Hello Albert,

In this document, I am writing about my understanding of the project.

This project is all about booking Maintenance and Handyman services online. People will visit this site and search for reliable maintenance and handyman workers.

This project will have 3 roles:

1. Client
2. Workers
3. Admin

## **Client**

Clients are normal people looking for maintenance and handyman services. They visit the site and register. Then, they can browse services by category. They can also see each worker's previous rating and make their choices accordingly. Then they can hire any worker for their job.

Also, the user can contact the site admin to acknowledge their required service and get a quote. The user can also choose their services and time with details. That information will be considered while hiring worker for that particular client.

## **Workers**

Workers are professionals willing to get hired by clients from this site. The workers will come to this site and get themselves registered as workers providing their skillset, certifications, experience, hourly rates, and contact details. Then their profile will be visible on the search panels, from where people can find them. Each worker will have ratings and reviews based on the client's opinion.

## **Admin**

Admin is the owner of the site. He/she will be able to see whatever going on on the site. Like, which client is hiring which worker, list of users, list of bookings, reviews, ratings, and many more.

## **Web Technologies I will use**

Frontend: ReactJS

Frontend Framework: Tailwind CSS

Backend: NodeJS + ExpressJS

Database: MongoDB