

MODIFY OR RECTIFY PRIMARY & SECONDARY EMAIL ADDRESS OF EXISTING PARTNER/CLIENT

STEP 1:

* Go to sales->customer-> advance search-> search criteria : **"email" "contains" ";"**

* Hit **"apply"** button

The screenshot displays the routesms CRM interface. The top navigation bar includes 'Messaging', 'Sales', 'Accounting', 'Warehouse', 'Human Resources', and 'Reporting'. The 'Sales' section is active, and the 'Customers' tab is selected in the left sidebar. The main area shows a list of customers with columns for Name, Lead Status, Customer ID, and Salesperson. An advanced search filter is applied, showing 'Email' contains ';'. The 'Apply' button is highlighted. The search results show 1-80 of 1057 records.

Name	Lead Status	Customer ID	Salesperson
01telecom.net	Opportunity	R404377	Nikunj Soni
01telecom.net, Karim JAWHAR			Nikunj Soni
101host	Converted Client	R400216	Nikunj Soni
101host, Badru Monalisa Kasirye		R400217	Nikunj Soni
2208023 Ontario Inc (SMSify)	Converted Client	R417791	Nikunj Soni
2208023 Ontario Inc (SMSify), Phil Scavo		R417792	Nikunj Soni
247 Technologies	Converted Client	R110058	Nikunj Soni
247 Technologies, Peter-John Krauspe			Nikunj Soni
3G Digitals	Converted Client	R110118	Nikunj Soni
3G Digitals, Asrar Ahmed Mohammed Yakub Khan			Nikunj Soni
3G IT Consultancy	Converted Client	R110120	Nikunj Soni
3G IT Consultancy, Kabeer			Nikunj Soni
3G Telecommunications Limited	Converted Client	R110124	Nikunj Soni
3G Telecommunications Limited, David Morris			Nikunj Soni
42com Telecommunication GmbH	Converted Client	R110158	Nikunj Soni
42com Telecommunication GmbH, Thomas Reinig			Nikunj Soni
5megas.com	Converted Client	R404415	Nikunj Soni
5megas.com, Alvaro Salcedo			Nikunj Soni
7B GROUP LTD	Converted Client	R110188	Nikunj Soni

STEP 2:

- * Results contains records which contains invalid email addresses
- * Open partner record and modify contact information

Debug View#124 Customers

Search: Customers x Advanced Email contains "*" x

Total 8 records found 1-8 of 8

Filters: My Partners, Persons, Companies, Customers, Suppliers

Group By: Salesperson, Company, Country, Follow-up Responsible, Followup Level

Follow-up: Partners with Overdue Credits, Follow-ups To Do, No Responsible, My Follow-ups

Advanced Search: Account Payable contains

Add a condition Apply

Add to Dashboard

Name	Lead Status	Customer ID	Salesperson
Altheia Group	Converted Client	R111125	Nikunj Soni
ANV MEDIA LTD ! ANVWEB.COM AND VIDEOINKLONDON	Converted Client	R111337	Nikunj Soni
CodeWork Synergy	Converted Client	R113676	Nikunj Soni
Connet Systems	Converted Client	R113826	Nikunj Soni
Digital World	Converted Client	R114702	Nikunj Soni
Gatticell Tecnologia Em Comunicacao	Converted Client	R116823	Nikunj Soni
Gbanjosms	Converted Client	R116837	Nikunj Soni
Top Connect Ltd	Converted Client	R128783	Nikunj Soni

Records contains invalid email addresses

Powered by Odoo

STEP 3:

- * Check contact details of partner.
- * Click “edit” button to modify the contact details

The screenshot displays the Odoo CRM interface for a contact named "Altheia Group". The top navigation bar shows "Sales" as the active module. The left sidebar lists various sales-related options. The main content area displays the contact's details, including the company name, ID, address, website, and contact information. Red boxes highlight the company name, ID, email field, and the "Additional Contact Information" section. A red arrow points to the email field with a note: "Primary email field contains multiple emails(invalid in odoo)".

Altheia Group
R111125

Address
ADDRESS NOT ACCEPTED DUE TO UNICODE CHARACTERS

Website
France

Routesms Customer Id
R19239

Routesms Remark
be-bound.com ; ibennani

Phone
Mobile
Fax

Email
ibennani@be-bound.com ;
ibennani@altheia-group.co

Additional Contact Information

Do Not Send Email To Primary Address ☐

Domain	Email	Send Email
Add your secondary email in this section.		

Send a message or Log an internal note

Partner created

One follower Add others

STEP 4:

* Modify primary email address

* Insert secondary email address

routesms
A Messaging & Voice API Company

Debug View#126 Customers / Altheia Group

Save or Discard

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Rejected Pending Confirm

Name (Is a Company?)
Altheia Group
R111125
Tags...

Address
Street...
City State ZIP
France
Website
e.g. www.odoo.com
Routesms Customer Id
Routesms Remark
Domain
be-bound.com ; ibennani

Phone
Mobile
Fax
Email
ibennani@be-bound.com
Title
Alias
Alias(To Be Fill Up By Accounts)

0 Opportunities
0 Meetings
0 Calls
0 Sales

Contacts Internal Notes Sales & Purchases Accounting Additional Contact Information Add Users Swap History

Do Not Send Email To Primary Address

Domain	Email	Send Email
altheia-group.co	ibennani@altheia-group.co	<input type="checkbox"/>
Add an Item		

Powered by Odoo

THANK YOU