SHASHANKKRISHNA N

SENIOR ANALYST

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📍 Bangalore

👤 SKILLS

- SQL
- MS Office
- Power BI
- HTML, CSS & XML
- Linux
- Jira
- Understanding of Coding logics
- Data extraction, Analysis & Visualization
- Crawling & Scraping using Inbuilt Tools
- Team Leading
- Handling Client Requirements
- Requirements Gathering
- Training & Mentoring

🎓 EDUCATION

**Bachelor of Engineering
in Telecommunication (2012 - 2016)**

Atria Institute of Technology, Bengaluru
VTU, Belagavi

🎓 AWARDS

- **Raising Star**
  Q2 - 2017
- **Pure Performer**
  Q2 - 2018
- **Extra Miler**
  Q4 - 2020

👤 PROFILE

An operations and analytics analyst/consultant with 6.5 years of experience in process analysis and improvement. Experienced in leading a team and working with cross-functional teams to gather requirements and deliver solutions. Proficient in using advanced Excel functions, SQL and Power BI to perform data analysis and generate actionable insights. Passionate about data-driven decision-making and continuous process improvement.

💼 EXPERIENCE

Senior Technical Analyst   January 2023 - October 2023
Technical Analyst   July 2021 - March 2022
Sapiens, Bengaluru

- Gather and Analyse business requirements to identify solutions to meet insurance business needs.
- Design, develop and test applications related to insurance products and services.
- Collaborate with cross-functional teams, including business stakeholders and IT to deliver solutions that meet business objectives.
- Participate in project planning, execution and delivery, ensuring timely delivery.
- Creating simple dashboards in Power BI to track the performance and the changes made to the products.
- Mentor and train junior analysts to enhance their skills and product knowledge.

Senior Consultant   July 2022 - December 2022
Kantar Analytics Practice (KAP), Bengaluru

- Collaborate with clients and internal stakeholders to understand business requirements and develop tailored analytics solutions.
- Participate in project planning, execution and delivery, ensuring timely delivery.
- Extracting required product data from available sources using SQL.
- Analyse data and derive useful insights (KPIs) of the product to help clients to understand the performance of their products to make any changes if required.
- Creating sample dashboards using Power BI and PPTs to get sign off from clients on derived insights (KPIs).
- Working with Tech teams to implement approved dashboards in Power BI with necessary attributes and functionalities.

Catalog Lead (Tech Ops Associate)   January 2017 - July 2021
Amazon, Bengaluru

- Collaborate with stakeholders to understand requirements and suggest the best possible methods to achieve the same.
- Lead a team to handle the selection gap in the Amazon's German marketplace.
- Extracting data from competitors by configuring internal tools.
- Providing support to maintain and expand existing data collection by presenting audit findings to improve data quality, strategies and operations.
- Handling the analysis requests from product managers by using SQL queries for data extraction from AWS Redshift and other internal databases.
- Successfully interpreted data to draw conclusions using Amazon Quick Sight for managerial action and strategy and proposed solutions to improve system efficiencies and reduce total expenses.
- Used advanced Microsoft Excel to create pivot tables, do LOOKUPs and other excel functions to analyse the given data.

Career Break   November 2023 - Present

- Prioritised health during a career break necessitated by an existing injury, ensuring full recovery and optimal focus for future professional commitments.
- Extended break to explore agricultural interests, demonstrating adaptability and continuous personal growth.
- Maintained professional engagement and skill development by freelancing, showcasing initiative and versatility.