









¡APPRECIATE YOUR CHOICE!

Dear Guest:

Thank you for choosing Palace Resorts for your future vacations. Your airport transfers has been confirmed!

Please print a copy of the attached file and present it on your arrival day at the airport. Therein is more detailed information about your transfer service.

Ticket#:	2910290	ł	Printed 2018-Jan-30 14:38:59								
Confirmation	MOON PALACE		Ground transportation								
	JAMAICA -10069	9750	Pax		2		Rate	\$ 0			
Arraving date	24-02-2018										
Departing date	27-02-2018										
Passenger Name:	Shashank Agrawal										
Flight information	Flight #	Month		Day		Year	Time	Min			
J	UA1142T	02		24		2018	12	00			
	AA844	02		27		2018	14	44			
	* COMMENT ·										

ARRIVAL INSTRUCTIONS

Montego Bay Airport (MBJ)

Please print a copy of this confirmation. After exiting customs, please proceed to the JTL Jamaica Tours desk (#21) located in the ground transportation hall. A JTL Jamaica Tours representative will be waiting for you with a Moon Palace Jamaica Grande sign to escort you to your transportation vehicle.

Kingston Airport (KNG)

Please print a copy of this confirmation.

After clearing customs and immigration and you have entered the arrival transportation hall please proceed to the exit where there will be a (JTL) Jamaica Tours representative standing with a Moon Palace Jamaica Grande sign to escort you to your transportation vehicle.

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DEPARTURE INSTRUCTIONS

JTL representatives will provide you a return transfer voucher for your transfer back to the airport.

The pickup time is automatically scheduled and confirmed according your flight time ensuring you get on time to the airport.

For last minute flight changes please contact a Palace Vacation Planners representative at the lobby at least 24 hours in advance. Palace Transfers will not guarantee transportation if a changes was not duly notified in advance.

IMPORTANT:

- You have contracted transportation with **JTL Jamaica Tours** for your airport transfers. If you decide to use another company we won't be able to reimburse any amount paid for the service.
- JTL Jamaica Tours representative may ask for your resort confirmation in order to verify if your transfer reservation.
- **JTL Jamaica Tours** representative's uniform: blue navy pants with gold printed shirt or blue navy skirt with gold printed blouse. They are at the airport seven (7) days a week and monitor all incoming flights. They will wait for you if your flight is delayed.
- JTL Driver's uniform is a white shirt with JTL Logo and blue marine pants.
- For last minutes changes please send an e mail to <u>transfersjamaica@palaceresorts.com</u>.

AIRPORT VIP LOUNGE

- Enjoy the warmth of Jamaican hospitality and luxury with our Fast-track and personalized meet and greet services, culturally themed VIP Lounges
- -Skip the wait in long immigration / security / customs line.
- -Complimentary snacks and drinks.
- -Complimentary hot and cold snacks including homemade soup and patties.
- Send an e mail to <u>jamaicatours@palaceresorts.com</u> to book or get prices and more information for Club Mobay VIP Lounge and bill it to your room. ***VIP Lounge is not included***

CONTACT:

Main Number - 1876-974-2200 Ext. 4459 / 4463

Toll Free Number: 1877-319-9001

Hotel Main Fax Number: 1876-675-1690

Mail: <u>Transfersjamaica@palaceresorts.com</u>

	Cancun	Cozumel	Jamaica
E-mail	transfercancun@palaceresorts.com	transfercozumel@palaceresorts.com	transfersjamaica@palaceresorts.com
Teléfono	011-52-998-1931996	011-52-987-872-9430 ext. 4422	1876-974-2200

If you need further assistance please contact us at the numbers included In the confirmation	ì.
Best regards!	
Palace Transfers Team	

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