Systems Tech Associate

The Systems group supports a wide range of technologies including but not limited to Windows PCs and servers, Linux servers, mobile devices, storage, and firm wide communications.

What you'll do day-to-day:

In this role, you'll be responsible for administrating various infrastructure-level systems and troubleshooting complex desktop-related issues. You'll also be responsible for fielding requests and calls, responding to crises, and coordinating responses. You'll be creating/modifying user accounts and privileges as well as managing software deployments while monitoring and fixing issues with the integrity and availability of system resources.

Who we're looking for:

We are looking for a resourceful candidate to join the Systems Helpdesk group based in Bengaluru/NCR/Hyderabad. Candidates will be placed at our Hyderabad location initially and flexibility to move to other offices will be discussed at a later date, post joining.

- The ideal candidate should be from a three-year undergraduate program from any discipline
- The candidate should have excellent communication, logical-reasoning, organizational, and interpersonal skills
- The candidate should have demonstrated interest in learning computer basics and problem-solving as the
 role involves making technology more accessible, interfacing with teams from different business functions
 and learning new technologies
- Exposure to scripting, UNIX, Powershell, and computer hardware is an added advantage

The D. E. Shaw group (DESCO) is a global investment and technology development firm with more than \$60 billion in investment capital as of June 1, 2022, and offices in North America, Europe, and Asia. Since our founding in 1988, our firm has earned an international reputation for successful investing based on innovation, careful risk management, and the quality and depth of our staff. We have a significant presence in the world's capital markets, investing in a wide range of companies and financial instruments in both developed and developing economies. Our activities range from computer-based quantitative investment management to the development and financing of technology-oriented business ventures. D. E. Shaw India (DESIS) is a core member of DESCO's Global Information Technology Group and was established in Hyderabad in 1996. DESIS provides research, development, and support for all of D. E. Shaw's business initiatives.



Compensation and Benefits Package

Base INR 12,25,000	
Variable* INR 1,50,000 – INR 2,00,000	
Benefits INR 4,50,000	
Relocation Allowance** INR 1,25,000	
Joining Bonus INR 1,50,000	
Compensation and Benefits Package	INR 21,00,000 – INR 21,50,000

^{*} Lower amount is guaranteed, higher amount is dependent on performance.



^{**} Relocation will entail reimbursement on travel (in full), guest house stay for 14 nights & reimbursement of movement of household goods, brokerage; on actuals up to a maximum of INR 50,000