

## WARRANTY POLICY

1 Year flat warranty and Grace period is  
45 Day from date of manufacturing.

**Note:** Battery should register through warranty portal  
DDP only otherwise warranty claim will not consider.

**Terms & Conditions of Warranty :** \*If discount applicable  
on prevailing MRP prices against purchase of new  
“Solance” Battery only subject to fulfilling conditions of  
the warranty terms.

(1) The liability of the company under this warranty is limited to defect  
arising only from defective workmanship or the use of faulty material  
and developing under proper use. (2) This warranty does not apply to  
broken containers, covers or battery terminal which has been  
damaged due to neglect or abuse such as fire, flooding, explosives or  
any act of nature. (3) In case of replacement, the defective battery  
being replaced becomes company's property and no scrap rebate will  
be given for it. (4) All liability under this warranty will cease on the  
transfer of the battery to any party other than original purchase. (5)  
Recharging is not covered under the warranty purview of this  
warranty and this shall be billed for extra. (6) The warranty card must  
accompany all claims arising within the warranty period. (7) The  
battery serial number should match with warranty card serial number  
(Proof of bill in order to accept the claim for adjudication)  
(8) This warranty can be denied on merely discharged batteries and  
for batteries damaged due to abuse or neglect but not limited to the  
following:

a. Defects including physical abnormalities arising by faulty electrical  
systems, incorrect charging either improper charge or improper  
handling of the battery by unauthorized dealers/electricians are not  
covered by this warranty, b. Damage to the battery caused by  
accidents, fire, faulty electrical system, improper handling, service of  
battery by unauthorized dealers/auto electrician, willful abuse,  
destruction by fire, collision, theft or recharging, c. Failure of the  
Battery due to deep discharge, over charge or improper topping up. d.  
Breakage of container and cover or breakage/deformation of terminal  
due to mechanical shock like hammering, e. Damage to the battery  
due to contamination of electrolyte. The electrolyte used must be pure  
dilute acid confirming to IS 266-1961. And topping up purpose pure  
distilled water must confirm to IS 1069-1964.

f. Battery has been refilled with additive, dopes or any other  
substance besides distilled water that may have contaminated the  
battery, g. Wrong application as per operating manual or product  
catalogue. h. Out of warranty period, i. The service record on the  
warranty card must be filled regularly as proof of maintenance. Failure  
to do so will invalidate this warranty.

---

**All legal preceding related to any dispute arising out of or in  
connection with this warranty, shall be subjected to the jurisdiction  
of the appropriate courts at Ahmedabad only.**

---

**Customers are deemed to have read, understood and agreed to  
this condition at the time of purchase.**

---

## GENERAL INSTRUCTIONS FOR USAGE AND MAINTENANCE

- (1) The Battery should be firmly secured in the cradle. Please  
ensures that the cable clamps are fit tightly and properly on  
the terminals. A loosely held battery vibrates and bounces,  
causing damages to the container and plates.
- (2) Battery connections must be made in the right polarity.
- (3) The top of the battery must be kept clean and dry.  
Petroleum jelly should be applied to cable clamp and terminals.  
Never apply grease. Terminal corrosion, dirt and moisture cause  
loss of power and make the battery weak.
- (4) The electrolyte level must always be maintained in line  
with bottom of the vent hole.
- (5) Use only distilled water for topping. Do not top up with  
acid/electrolyte/ mineral water or tap water.
- (6) The recommended specific gravity of electrolyte of fully  
charged battery is  $1.250 \pm 0.01$  at 27°C.
- (7) To get maximum life, it is advised that battery and auto  
electrical checks be carried out once in three month.
- (8) Get the Motor, Controller, Electrical wiring and  
Battery OCV checked regularly.
- (9) Never use New and Old Battery as well as two different  
manufacturer battery and different capacity of battery in  
same vehicle.

## CHARGING RECOMMENDATION

- **Current(A) 0.1 x C20 Capacity**
- **Maximum clamp voltage 15.50V**
- **Trickle charging 13.8V**
- **Battery Discharge cut off minimum 10.50V**

## CAUTION

- (1) Keep away from sparks, cigarettes and open flame.  
These can cause explosion.
- (2) Avoid metallic contact across the terminals,  
as this can result in short circuit and sparking.
- (3) It is strongly recommended not to use  
battery additives or dopes.
- (4) Keep out of reach of children.

## GOVERNMENT REGULATIONS

- (A) It shall be the responsibility of the customer to  
ensure that the used batteries are not disposed of in  
any manner other than depositing with the dealer,  
manufacturer or at the designated collection center.
- (B) It is illegal to discard a lead acid battery in a  
trash bin or give/sale to an unauthorized person.
- (C) It is mandatory for use to accept used lead  
acid battery for recycling, in exchange for new  
batteries purchased.

**SOLANCE®**  
BATTERIES