

GET CONNECTED INDIA 2020



Abhijeet Pawar
Country General Manager – India

Abhijeet Pawar serves as the Country General Manager for R1 RCM India and is responsible for setting up the firm's strategy and overseeing its operations in India.

With over 24 years of experience, Abhijeet's professional journey covers multiple industry segments including supply chain & logistics, business support services, shipping and freight forwarding. He has been associated with R1 for nearly 3 and a half years now. His forte is delivering business transformation and profitability improvement mandates across multi-industry multi culture environment.

Abhijeet lives in Mumbai with his wife and son. He loves to travel, is a running enthusiast and likes to run long distances.

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Amit Kalra
Vice President, Finance

Amit is a seasoned Finance & Operations Leader with 18+ years of experience in Corporate Finance and FP&A Ops. Amit has been with R1 for over 12 years and has held multiple leadership roles in Corporate Finance, Financial Planning & Analysis and Revenue Cycle Management. Amit currently heads the Corporate Finance, India Taxation, Internal Audits & Controls and leads the Financial Shared Service Centre teams in India. He is based out of Gurgaon location.

Amit loves to spend most of his time with his young daughters. He loves to go for ad hoc solo trips and explore new places.

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Swati Khandelwal
Vice President, Human Resources

Swati leads the Human Resources and L&D function for R1. With an overall experience of more than 20 years she has proven success in identifying innovative, global and regional solutions to drive organizational effectiveness, talent strategies, compensation programs, performance management and HR operational excellence activities across sectors (Healthcare, Banking, Analytics, Telecom and IT). She has been associated with R1 for over 3 years now and manages the entire gamut of HR services for India location.

Swati is a mom of two boys who keep her on her toes all the time. She loves traveling with them on every chance she gets.

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Ajay Verma
Vice President, RCM Operations

Ajay Verma is the newest member of the Executive leadership team in India. Ajay recently joined R1 as Vice President and leads the India Physician RCM based out of Hyderabad. He joins us with over 25 years of experience in driving operational and business outcomes in the outsourcing industry working with global teams and clients. Over the years, Ajay was responsible for multiple client operations across various payer functions ranging from Claims, Member/ Provider contact centers, Clinical functions. Ajay started his work journey with the hotels, managing Front Office Operations after passing out of Catering School in Delhi.

On the personal front, Ajay likes to listen to classic rock in his free time and enjoys photography.

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Sharmil Kurian
Vice President, RCM Operations

Sharmil started his journey with R1 in 2013. Over the last 7 years, he has worked in many areas of the company in both the US and India operations. These areas include the Physician Advisory Services, Patient Facing Shared Services (PFSS) Operations managing the Care Coverage and Customer Service operations in the US. In 2018, he moved to R1 India and currently manages the PFSS, Middle RCM operations and the Central Operations & Analytics teams.

Sharmil comes with a very diverse background in healthcare - a physician, credentialed inpatient coder with past leadership roles in academic medical centers, health systems and pharmacy benefit management companies. He is always looking at innovative ways in adopting technology to drive operational results and process efficiencies.

He is based in Delhi and loves travelling to new places with his family.

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Divye Sikka
Senior Director, RCM Operations

Divye serves as Senior Director, Operations and manages the back-end operations for Acute and Modular clients. Divye has an overall experience of 16 years with majority of it being in healthcare and RCM business. He has been associated with R1 for over 8 years now and has enjoyed this journey thoroughly so far. Divye's is an inspirational story, he joined R1 in 2012 as an Assistant Manager and has risen to be a Senior Director in about 9 years.

His idea about rejuvenating and unwinding is travelling and exploring new places those are closer to nature.

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Yogesh Ingale
Vice President, Information & Technology

Yogesh Ingale is the Vice President, India Information Technology, leading as our IT site leader for the India technology organization. Yogesh is responsible for leading the applications development and IT site operations organization for India location. Yogesh has an overall experience of over 17 years and has been at R1 for over three years now.

Prior to R1, Yogesh has successfully led teams that supported Business transformation, Business development, Profitability improvement, Lean/Six sigma green belt, New service / product development, Change management across different industry segments.

Yogesh is based out of Gurgaon and loves reading and travelling.

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Rajdeep Mhatre
Senior Director, Commercial Services

Rajdeep leads the Administration, Procurement and Real estate function for India. Rajdeep is a seasoned leader with over 25 years of experience across different industries. Rajdeep has been with R1 for over 3 years now and has been instrumental in supporting the R1 growth story in terms of adequate capacity planning and creation.

Rajdeep is currently based out of Mumbai where he lives with his family. He follows sports like cricket and tennis and loves to travel. He is passionate about arranging weekend vacations for his friends and family.

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Sandeep Sarin
Director, RCM Operations

Sandeep serves as Director, RCM Operations and leads the Patient Facing Shared Services vertical based out of NCR region. His India team collaborates with US Shared Services and Site teams that work in Financial Clearance Center, Medical Financial Solutions, Care Coverage, Customer Service Unit and Physician Advisory Services departments.

Sandeep has a rich background in Information Technology and Operations management. He has worked with his teams on being metric driven and making them future ready. He is passionate about working with the technology and analytics team to drive projects that result into continuous improvement and efficiencies. His teams are currently involved in implementing PSS Chat process and PX Walk-in solution.

Sandeep is looking forward to collaborating on new/cross-domain opportunities so that the learnings can be shared, and India teams can demonstrate as being true value-add partners.

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Nusrat Rahim
General Manager, HR Business Partner

Nusrat joined R1 in 2019 as General Manager – HR Business Partner for support functions.

Nusrat comes with over 18 years of experience in Human Resources. Prior to joining R1, she worked with iGATE Global Solutions, Vertex and EXL Services, with a diversified repertoire of roles.

Nusrat's extensive background in Human Resources spans across Business HR, Employee Relations, Recruitment and Business Excellence. She also had vast experience in HR consulting assignment across different industries such Energy, Insurance and Utilities.

Nusrat holds a degree in Psychology from Delhi University and in Management from MDI. She is also a certified Six Sigma Black Belt from Motorola University.

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Prasad Sivadas
Director, RCM Operations

Prasad joined R1 India in September 2020 and serves as the Director for Intermedix business at Hyderabad location. He is a creative and results-driven professional with over 19 years of experience in US Healthcare. He has comprehensive experience in diverse areas on project management, operations management, client relations, general management, Revenue cycle assessment, learning & development.

Prasad has managed large global operations delivery with his teams spread across India, Philippines and the US. Prasad has worked on automation projects from small impact mini BOTS to large scale RPA implementations to drive end-to-end process optimization.

Prasad has been fortunate to have represented his organizations' capabilities and showcased his work to research organizations like HfS, Gartner, Nelson Hall etc.

Outside of work, Prasad has a great passion for cars and loves to visit and explore new places.

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Yogesh Kalra
General Manager,
Commercial Services Group

Yogesh joined R1 in September 2017 as General Manager, Commercial Services Group and manages the Facilities and Administration for R1 India across all locations.

Yogesh retired from the Indian Army as Lieutenant Colonel, after having served for 22 years at 11 different locations. Yogesh served in the Logistics Corps of the Army and brings in extensive experience in contracts management, procurement, transport management and administrative roles.

Yogesh is a graduate of the National Defense Academy and India Military Academy, Dehradun.

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Seepika Singhal
General Manager, Human Resources

Seepika joined R1 in early 2020 as India Total Rewards Lead, based out of NCR region. She along with her team is responsible for designing employee salary, benefits and pay programs in line with internal and external benchmarks for offering a Total rewards program that attracts and retains superior talent.

Seepika has a background in Global Business and Human Resource management. She has rich experience in creating scalable and efficient pay and benefits programs, metric driven HR analytics and leveraging employee value proposition for a future ready organization. She is passionate about driving employee benefits that result into continuous improvement & efficiencies in the area of Compensation and Benefits resulting into an employee centric organization of choice.

During Covid times, she along with her team has been instrumental in bringing employee benefits like Gratitude allowance, WAH internet and mobile allowance, Tie Ups with hospitals for employee discounts, Top Up insurance & is currently involved in implementing NPS as a financial well-being solution for retirement planning to name a few.

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Rohan Ralhan
Senior Director, RCM Operations

Rohan serves as Senior Director Operations for Physician Shared Services business. He has been associated with the organization for the last four years. Rohan was an integral part of the recently concluded Cerner RevWorks integration of India business.

Rohan has over 20 years of experience in Operations, Transitions, Business Consulting and re-engineering. Prior to joining R1, Rohan has worked with organizations like Eli, Capgemini, EXL & GECIS.

He is a Six Sigma certified Professional and recently completed Executive Leadership Course from XLRI.

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Saurabh Bali
Director, RCM Operations

Saurabh works with our Middle Revenue Cycle Operations business across locations. Based out of Hyderabad office, he manages the Physician Coding, Health Information Management, as well as Medical Transcription teams across all R1 India locations.

With over 20 years of experience in US Healthcare Operations Management, he is an industry leader with expertise in Business Management, People Management, and Change Management.

Saurabh was instrumental in setting up the HIM department as well as IMX Coding teams from scratch. In addition, he has also been successful in bringing a complete turn-around in the Medical Transcription team.

He is also a member of the India I&D Council and works with the leadership team towards achieving the I&D goals.

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Sanjeev Kumar
Assistant General Manager, RCM Operations

Sanjeev serves as AGM , RCM operations and leads Quorum Follow up and DTO for backend operations for Patient Financial services based out of NCR region. Sanjeev worked in PFS billing , Cash posting and Follow up LOB for Patient Financial Services during his 12 years with R1.

Sanjeev has a rich background in healthcare operations management. He has worked with his team on being metric driven and making them technology driven to make best use of digital automation. Sanjeev is passionate about working with analytic reports and driving projects. Sanjeev works with the DTO team to drive efficiency with the use of technology.

Sanjeev is looking forward to new cross domain learning.

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Bindu Malini Krishnan
Co-founder, ShikshaDaan Foundation
Leadership Coach, Blogger and Public Speaker

Bindu is an accomplished business leader with a strong passion for social responsibility and women empowerment.

An alumnus of ISB, Hyderabad, Bindu, has a rich and diverse career spanning over 23+ years that has been about making a difference and getting people to exceed their potential. Bindu spent 11.5 years with Aon Hewitt till March 2015, she was the Service Delivery Leader, APAC region in her last role with them. Bindu has extensive experience in leading large complex operations spread across several geographies, managing customer service organizations and leading change management initiatives. As a leader she has an abiding passion for leadership development and coaching.

Bindu is the co-founder of ShikshaDaan Foundation along with her husband, she is currently on a multi-year road trip titled “ShikshaDaan Yatra” to every district of India. This Yatra has been undertaken to advocate giving for education and identifying partners for ShikshaDaan.

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Rohit Malik
Vice President, Enterprise Learning

Rohit leads the global technical learning function for R1. Rohit has over 20 years, of which most of it is in the healthcare space. Rohit held various leadership roles in L&D and Human Resources and has worked with some of the large names in the healthcare space.

On the personal front, he loves to travel to a lot of offbeat places.