Job Description – Management Trainee – Product development & management – Full Time

About American Express:

You Lead the Way. We've Got Your Back.

At American Express, we know that with the right backing, people and businesses have the power to progress in incredible ways. Whether we're supporting our customers' financial confidence to move ahead, taking commerce to new heights, or encouraging people to explore the world, our colleagues are constantly redefining what's possible — and we're proud to back each other every step of the way. When you join #TeamAmex, you become part of a diverse community of over 60,000 colleagues, all with a common goal to deliver an exceptional customer experience every day.

We are a global services company and the world's largest card issuer. Our direct relationships with many millions of consumers, businesses and merchants worldwide – combined with our leading-edge risk management, marketing, information management and data capabilities – enable us to offer an array if valuable services that enrich lives, build business success, encourage financial responsibility and create communities of people with common interests.

Amex Flex:

We back our colleagues with the support they need to thrive, professionally and personally. That's why we have Amex Flex, our enterprise working model that provides greater flexibility to colleagues while ensuring we preserve the important aspects of our unique in-person culture. Depending on role and business needs, colleagues will either work onsite, in a hybrid model (combination of in-office and virtual days) or fully virtually.

Business Overview:

A single decision can have many outcomes. And when that decision affects millions of cardmembers and merchants, it needs to be the right one. That's where our Product teams comes in. Product teams are the backbone of all financial services operations at American Express—it impacts every aspect of the company. As a part of this team, you'll work with the industry's best talent to create smart and innovative strategies that advance our market share and the way we do business. If you are interested in getting to know all areas of our business and can translate our business needs into remarkable solutions, you should consider a career in Product teams.

Job Responsibilities:

There are diverse set of roles within Product job family, with varying responsibilities and skill requirements. A brief description of the roles and skills is outlined below:

(1) Product Development – Develop next generation software products and solutions to solve complex business problems using latest tools and technologies. Collaborate with multiple business stakeholders, technology teams and other product teams to build and iterate on products that directly impact millions of customers and prospects. Manage the implementation of critical products, drive global, reusable and configurable design, rule authoring, testing, integration, and product launch using low-code tools. This cluster includes diverse set of roles, with varying requirements on technical acumen – from Low-Code tools to Pro-Code programming skills.

(2) **Product Management** – Solve complex business problems by ideation, development & ownership of next generation technology products and solutions to meet business objectives in a fast-changing dynamic economic environment. Support execution of all product lifecycle processes including market research, competitive analysis, planning, positioning, roadmap development, requirements development, and product launch.

(3) **Data Steward** – Manage end-to-end ownership of enterprise data assets that are used in making business decisions for millions of customers and billions of transactions across the globe. Develop strong subject matter expertise on both internal and external data assets. Act as the custodian for data standardization, data governance, data quality and data ownership, while ensuring compliance and security of the data. Build strong relationships, operate effectively within large cross-functional teams, and influence business stakeholders to drive change.

Selected candidate will be allocated to one of these roles depending on the fitment and business needs.

Generally, the role will entail some of the below responsibilities: -

- Develop robust data management, data integration and data quality processes by leveraging best-in-class technology
- Innovate with a focus on developing newer and better approaches using big data technologies
- Find innovative techniques to bring scale to critical initiatives and enhance productivity
- Manage world class data products by partnering with enterprise teams including Technology, Design and End-Users to enable build of new capabilities, modules and maintenance of existing assets.

Qualifications and Skills Required:

- Strong analytical and problem-solving skills
- Strong communication and interpersonal skills
- Ability to solve unstructured problems
- Ability to work effectively in a team environment
- Ability to learn quickly and work independently with complex, unstructured initiatives
- Ability to challenge the status quo and drive innovation

Job Location: Hybrid (Gurgaon/Bangalore) – depending on business requirements