



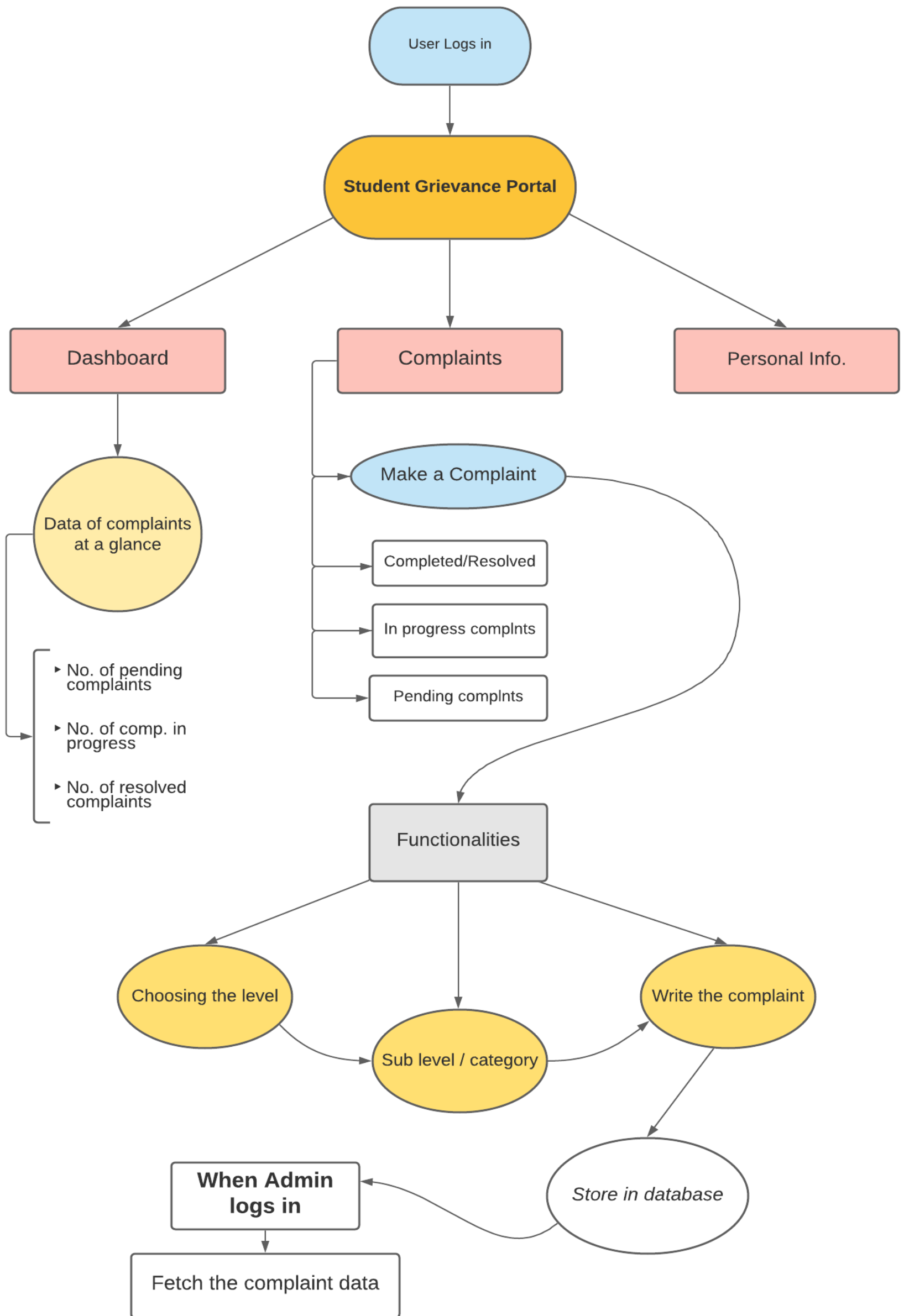
STUDENT GRIEVANCE PORTAL

SMOOTH, SPEEDY & SYSTEMATIC



FEATURES -


- It provides a speedy and systematic means of handling grievances with minimum no. of clicks.
- Automates entire complaint right from registration to closure.
- Encourages users to raise any kind of grievance without fear

Workflow of Complaint Portal




MAKING A COMPLAINT

**himanshu singh**



Dashboard

Complaints 


Make Complaint

Completed

Inprogress

Pending

Complaint history

Personal Info 

>Make a complaint

Complaint level

College

 Sub Level

accounts

Nature of Complaint

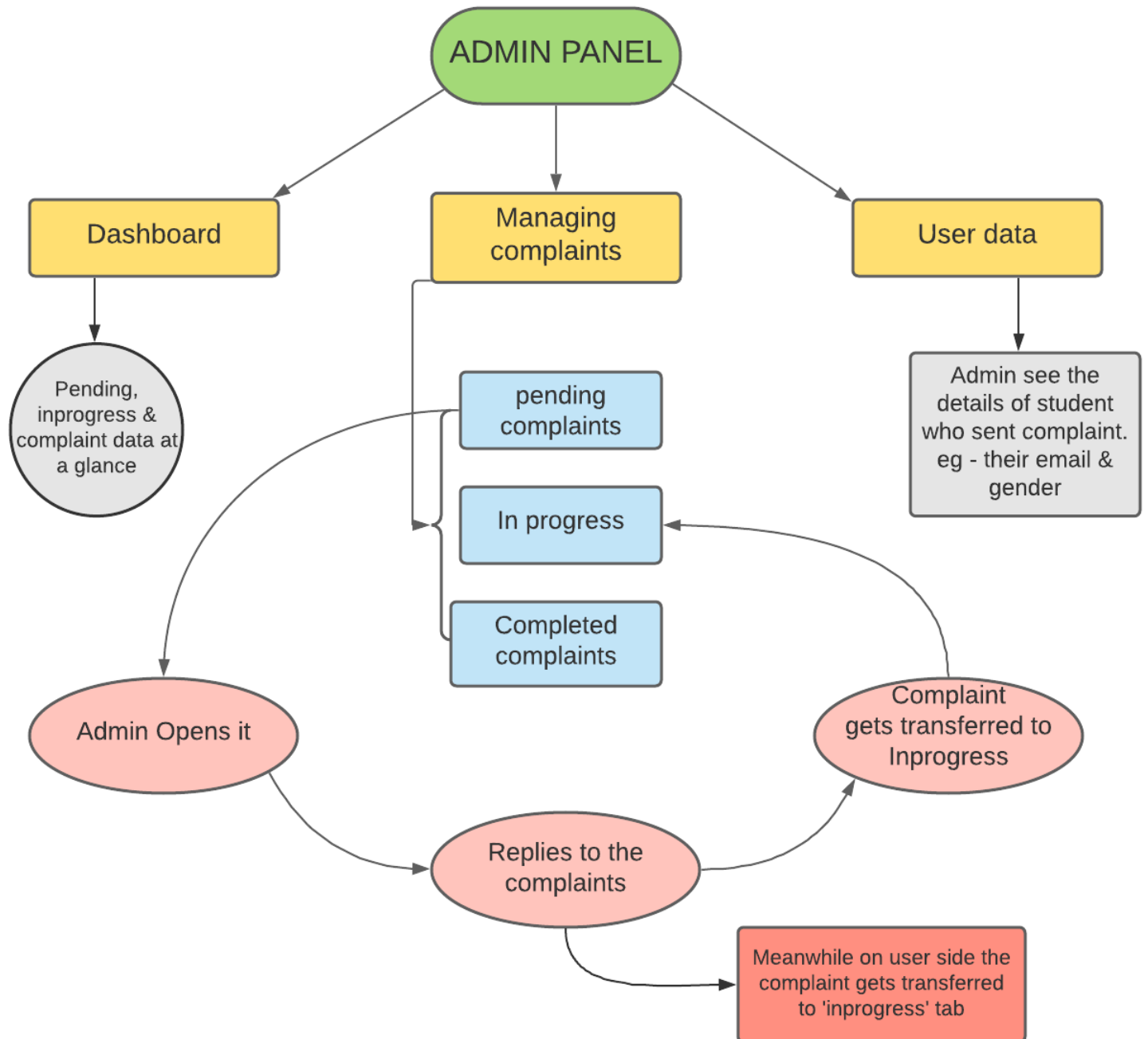
Fee remission

Complaint

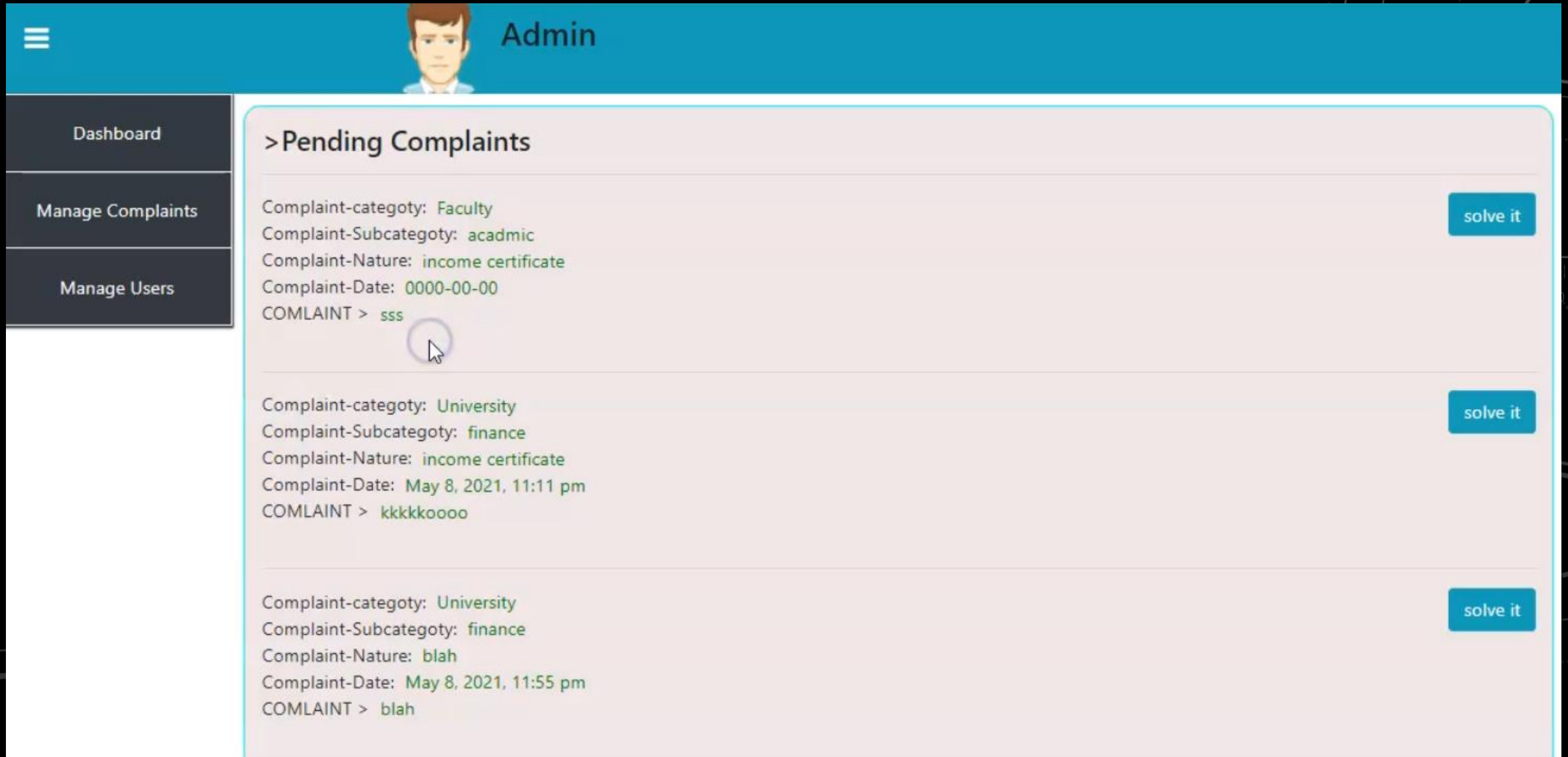
incoemadocjdw

Send

WORK FLOW OF ADMIN PANEL



COMPLAINTS ON ADMIN SIDE



The image shows a web application interface for an administrator. At the top, there is a blue header bar with a hamburger menu icon on the left, a user profile picture and the name 'Admin' in the center, and a decorative circular gauge on the right. Below the header is a dark sidebar with three menu items: 'Dashboard', 'Manage Complaints', and 'Manage Users'. The main content area has a light pink background and is titled '> Pending Complaints'. It displays a list of three pending complaints, each with its details and a 'solve it' button. A mouse cursor is hovering over the first complaint's details.

Complaint Details	Action
Complaint-category: Faculty Complaint-Subcategory: acadmic Complaint-Nature: income certificate Complaint-Date: 0000-00-00 COMLAINT > sss	solve it
Complaint-category: University Complaint-Subcategory: finance Complaint-Nature: income certificate Complaint-Date: May 8, 2021, 11:11 pm COMLAINT > kkkkkoooo	solve it
Complaint-category: University Complaint-Subcategory: finance Complaint-Nature: blah Complaint-Date: May 8, 2021, 11:55 pm COMLAINT > blah	solve it

TECHNOLOGIES USED :

- Html
- CSS
- Php
- Bootstrap libraries



HOW TO RUN THE WEBSITE :

- Start by running the [index.html](#) file on your localhost
- Instructions to use the website would be there on the [index.html](#)