

# SHASHANK SINGH

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## CAREER OBJECTIVE

“To pursue a challenging career and be a part progressive organization that gives a scope to be enhance my knowledge and to utilize my skills towards the growth of the organization.”

## EDUCATION

### Bachelor of Technology (2016-20)

**Institution** [MAHARANA PRATAP ENGINEERING COLLEGE, KANPUR, UTTAR PRADESH - 209217](#)

**Passing Year** 2020

**Results** Passed with **75.14%**

### Senior Secondary

**Institution** [SHAHEED NARESH INT COLL, BHADOH U.P.](#)

**Passing Year** 2014

**Results** Passed With **80.1%**

### High School

**Institution** [SHAHEED NARES INT COLL, BHADOHI U.P.](#)

**Passing Year** 2012

**Results** Passed With **86.81%**

## WORK EXPERIENCE

**“FUJITSU CONSULTING INDIA Pvt. Ltd. NOIDA”** (Current

Company) From **30-May-2022** as Multicloud Engineer

### Roles and responsibilities -

- Handling and Troubleshooting Day to Day Network Issue Ticket.
- Coordinate with ISP's Like Talk Talk Business, BT, Openreach, Nasstar, KCOM, Virgin Media.
- Network monitoring Local and WAN through Spectrum, FMNOS, Service now-TFS, Check-MK.
- Monitor and manage Network devices Via Meraki Dashboard.
- Network devices monitoring and maintaining on Azure portal.
- Monitor Firewalls (Firewall FortiGate 90D).
- Preparing document SOP.
- On-roiling and decommissioning devices from cisco meraki.
- Creating daily and monthly reports.
- Working and reducing ageing incidents.
- Working with ON-Site Engineers.
- Configure BGP.

- Replace and configure Network devices with Help of onsite engineer.

Networking Tools	Monitoring and Ticketing Tools	ISP Tools
<ul style="list-style-type: none"> <li>• FMNOS</li> <li>• Spectrum</li> <li>• MS Azure</li> </ul>	<ul style="list-style-type: none"> <li>• Cisco Meraki Cloud</li> <li>• Check_MK Monitoring</li> <li>• Azure Cloud</li> <li>• Service now-TFS</li> </ul>	<ul style="list-style-type: none"> <li>• BT</li> <li>• Talk Talk-Business</li> <li>• Openreach</li> <li>• Nasstar</li> <li>• KCOM and Virgin media</li> </ul>

## **“HCL TECHNOLOGIES Pvt. Ltd. NOIDA”**

From **December’2020 to End of May’2022** as Cloud Analyst

### Roles and responsibilities -

- Troubleshooting and Monitoring network via [Aruba Airwave 8.2.13](#)
- Monitoring and control devices [SolarWinds](#)
- Monitoring Aruba Switches ([Aruba 2540, 2620,2920, 3810 5400 Series](#) switches) and Aps
- Troubleshooting Monitoring Alerts and Incidents (High CPU Util., AP Down issues, Interface down, Device down and device health)
- Engaging with TAC for issue resolution.
- Creating daily Incident Ageing reports.
- Mitigation / Remediation of reported Vulnerabilities on aruba network devices.
- [Vulnerability Management](#) – Scanning, Segregating, and preparing daily and monthly base VM reports.
- [Incident Management](#) – Ageing, Creating, Closing, and managing junk alarm/alerts and user tickets.
- [Knowledge Management](#) – Creating, Reviewing and Decommissioning Knowledge Base Articles(KBA)
- Engaging with user raised incidents.
- Attending daily Compliance, Vulnerability and KBA calls.
- Programming – Python and MySQL

Networking Tools	Other Tools
<ul style="list-style-type: none"> <li>• Aruba Airwave 8.2.13</li> <li>• Putty</li> <li>• SolarWinds</li> </ul>	<ul style="list-style-type: none"> <li>• BMC Remedy</li> <li>• Ericsson Smart SMP</li> <li>• MS VS Code -Python</li> </ul>

## **CERTIFICATE & ACHIEVEMENTS**

- MS Azure Fundamentals AZ-900 ( [Verify](#) )
- MS Azure Administrator AZ-104 ( [Verify](#) )
- Certificate of Excellence at HCL Tech. ( [Verify](#) )
- Python 3.5 Certified

## **STRENGTH & SOFT SKILLS**

- Team Player and Problem Solving.
- Smart Working and Adaptive Nature
- Good communication skill
- Initiative, Analytical, Leadership and Management Skills

## **INTEREST & HOBBIES**

- Technologies Blog Writing & Social Media Streaming
- Photography, Travelling & Sports
- Learning new things and implementing them in real life.

## **PERSONAL PROFILE**

- Date of Birth : 10/10/1996
- Father's Name : Mr. Om Prakash Singh
- Marital Status : Single
- Languages : English & Hindi
- Email Address : [singh-shashank@hotmail.com](mailto:singh-shashank@hotmail.com)
- Mobile Number : [+91 9696959695](tel:+919696959695)
- Current Address : Federal Bank, Wazidpur, Noida Sec-135 – UP 201304

## **DECLARATION**

I do hereby declare that the above particulars of facts and information stated are true, correct, and complete to the best of my belief and knowledge.

**Place : Noida**

**Date : \_\_\_\_\_**