

SHASHANK SABHLOK

2A Electrical & Computer Engineering
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SUMMARY OF QUALIFICATIONS

- Motivated, creative team-player with experience in leadership roles and having an excellent academic record.
- Proficient in C#, C++ as well as MySQL Databases, Microsoft Office and GIMP. Self-taught knowledge of Python, and familiar with Android Development (Java), VHDL, ARM and Matlab.
- Confident with Windows XP, Vista, 7, 8 and Mac OS. Competent with Active Directory, Service Manager Console and SAP (Level 1). Familiar with re-imaging computers, AS 400 Applications.
- Hands on experience with oscilloscopes, semiconductor diodes, multimeters, inductors, and capacitors through academic lab work.
- Well adept in time management – Graduated from a two year high school program, in one year, while still maintaining a grade A average in all courses and participating in extra-curricular activities.
- 4 years' worth of international volunteer experience working in varied environments – fostered solid communication skills. Demonstrated ability to work independently.

PROFESSIONAL EXPERIENCE

IS Analyst, Service Desk –Maple Leaf Foods

April 2014-August 2014

- Provided support to users concerning problems related to SAP, AS400, Cisco VPN, Windows, Microsoft Office along with computers, network printers and mobile phones used in the organisation. Achieved a 75% first call resolution rate.
- Acquired skills to write and update procedures and knowledge articles for the Service Desk.
- Pursued various SAP support teams to gain a better insight into different SAP environments.
- Recommended by manager for ability to work well with colleagues and initiative in requesting additional troubleshooting work.

School Prefect - St. Mary's Catholic High (Dubai, UAE)

March 2010-May 2013

- Handpicked by the Principal and faculty for 3 years in a row.
- Assigned responsibilities to students while executing various events conducted by the school.
- Mentored junior students academically and in extra-curricular activities.
- Consolidated administrative records at the principal's office.

EDUCATION

Candidate for Bachelor of Applied Science, Electrical Engineering

Sept 2013-Present

University of Waterloo (Waterloo, Ontario)

Relevant courses: Data Structures & Algorithms (C++ & UNIX), Linear Algebra (Matlab), Embedded Systems and Design, Digital Circuits and Systems, Digital Computers (ARM Assembly), Electronics.

VOLUNTEER EXPERIENCE***Head Fundraiser, St. Mary's Catholic High School (Dubai, UAE) September 2010 – May 2011***

- Led a team of volunteers to organize bake sales and other activities to raise funds in school for building water wells in Philippines, in collaboration with CFARM – a NGO based in the Philippines.
- Efficaciously worked as a part of a team to spread awareness about the project throughout the school campus

Environment Club, St. Mary's Catholic High School (Dubai, UAE) March 2011- May 2013

- Executed events such as school quizzes and painting competitions to raise awareness regarding environmental hazards.
- Organized regular recycling drives in school.

School Clinic, St. Mary's Catholic High School (Dubai, UAE) October 2012 – March 2013

- Compiled and organized patient records and vaccination schedules for children at the school clinic.

Special Needs Dept., St. Mary's Catholic High School (Dubai, UAE) October 2012 – March 2013

- Tutored children with ADHD in Math and English on a weekly basis, all of whom showed a significant improvement in their testing scores.

Jibanjyoti Welfare Association (Orissa, India) Summers 2009 – 2012

- Worked with individuals with mental and physical disabilities, engaging them in activities like drawing, painting, singing and reading.
- Assisted in administrative work, such as communicating with clients via e-mail.

National Centre for Livelihood Management (Mussoorie, India) August 2011

- Structured and organized the reading material and brochures for the workshops at the centre.

Divine Light Trust (Mussoorie, India) July 2009 & July 2011

- Taught impoverished individuals basic Math, English and about personal hygiene.

AWARDS & CERTIFICATIONS

- Six Sigma White Belt - completed at Maple Leaf Foods Inc.(2014)
- University of Waterloo President's Scholarship of Distinction for exceptional academic achievements in high school (2013).
- University of Waterloo Nortel Networks undergraduate entrance scholarship - awarded for involvement in extracurricular activities and excellent high school academic record (2013).
- Certificate of merit for academic achievements in "O" Levels (2012) – awarded by St. Mary's Catholic High School, Dubai. Graduated in top five percent of the class.

ACTIVITIES AND INTERESTS

- Member of the University of Waterloo Race Car team.
- Member of the University of Waterloo Finance Association.
- Avid Cricketer – Member of the school cricket team from 2009-2012.
- Playing acoustic guitar
- Member of the school choir from 2008-2012
- Tennis, swimming, soccer and reading