



MOUNTAIN AMERICA
CREDIT UNION



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COVID-19 Critical Updates

✓ Read

Last reviewed 05/19/2021

Reach out to your immediate supervisor with questions.
Article Link

NOTIFY ME

REQUEST CHANGE



[PR114](#)



COVID-19 Update: Find additional information on COVID-19 Branch & Service Center Operations

Vaccine

- Similar to the flu shot, we encourage you to take a **lunch hour** or **go after work** if you choose to receive the vaccine.
- You should be able to easily schedule a time to receive a vaccine.
- Take PTO if an adverse reaction occurs.
- Take PTO if an adverse reaction occurs
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 - The few documented cases of a stronger reaction indicate that the affects typically last **one to two days**.

- Have an open conversation with your manager if other accommodations are necessary.
- The cost of the vaccine is covered by insurance.

Mask Mandates

As the counties and health departments begin to relax their mask mandates, MACU will address this as follows:

- The mask mandate requirement for team members will remain in place for the foreseeable future.
- Mask guidance for members will follow State, County and Health department guidelines for those areas.

Personal Protection Equipment (PPE)

- Order masks and other PArticle LinkPE by submitting a [ServiceNow Facilities ticket](#).
- Items available
 - Cotopaxi masks (\$7 each)
 - Hand sanitizer
 - Gloves
 - Disposable masks
 - Sanitation wipes

Employee Resources

Mountain America is here for you! Check out these resources:

- Report COVID-19 in the Workplace
- Contact Tracing for COVID-19
- COVID-19 Pay Options
- Corporate FSR
- Employee Assistance Program (EAP)
- Employee Loans

- Infectious Disease
- MACU Facility Standards
- Mountain America Center Meetings & Events
- Medical Leave of Absence
- Personal Time Off (PTO)
- Tanner Meetings & Events
- Thrive Clinic
 - The CareATC Patient Access Center is currently performing all appointment scheduling activities. Our clinics are not currently accepting walk-in or self-scheduled patients. To schedule an appointment, contact the clinic 800-993-8244.
- Thrive Fitness Centers
- Travel Pay
- Traveling Branch Employees

Remote Work

Use the following resources when connecting to work applications remotely:

- Cisco Finesse Step-by-Step
- Cisco Jabber Step-by-Step
- Electronic Communication and Information Basic Info
- Extend Surface Device Battery Life Step-by-Step
- MACU Desktop: Citrix ReceiverWorkspace Step-by-Step Surface Devices Step-by-Step
- Microsoft Teams Step-by-Step
- Multi-Factor Authentication (MFA) Step-by-Step
- Remote Work Agreement
- Setting up Your New Laptop
- Surface Devices Step-by-Step

Last reviewed 05/19/2021

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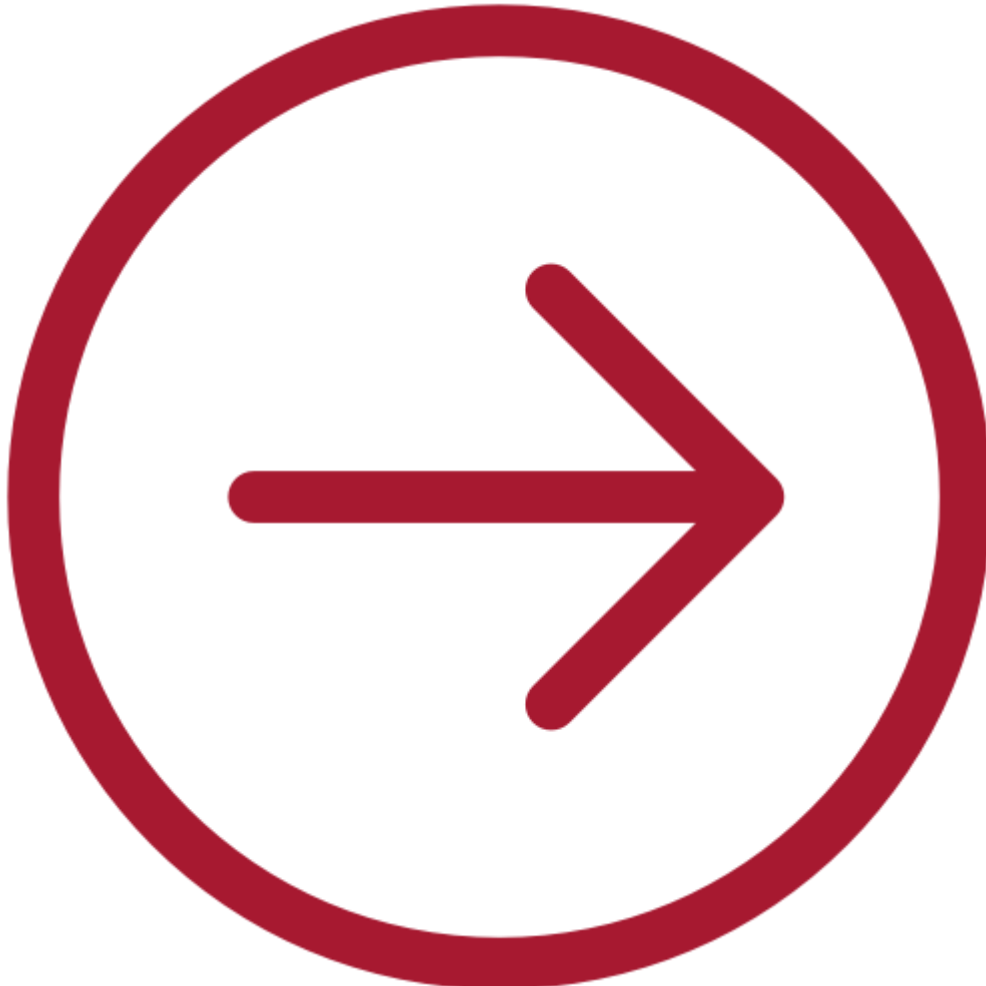
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