Shashwat Srivastava

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Skills

- **Programming Languages**: Ruby, C, Java, GO
- **Database**: MySQL, PSQL, Redis , Mongo
- **Version Control Tools:** Git
- **Tools**: RubyMine, Android studio, Adobe Photoshop, Xcode, Jmeter, Postman, Jenkins
- **Interest**: Data Structures, Algorithm
- **Frameworks**: Ruby on Rails
- **Cloud Services** : AWS, Firebase
- **Unit testing**: Rspec

Experience

Tech Lead at JISR (Feb 2023 -present)

- Collaborating with the marketplace team to enhance flexibility within the JISR ecosystem. Facilitating seamless integration through open APIs and webhooks for simplified connectivity.
- Collaborating with the platform and DevOps teams to optimize infrastructure and establish enhanced logging and monitoring capabilities.

Software Developer Engineer 2 at ZOMATO (March 2021 - Jan 2023)

- Developed and implemented an efficient Chat Support and Ticketing platform with multi-tenant functionality, requiring minimal coding. Replaced Salesforce, Zendesk, and Freshdesk with a comprehensive solution.
- Managed a high volume of daily sessions, totaling 0.5 million, with over 10,000 concurrent sessions handled simultaneously across Zomato and Blinkit platforms.
- Actively worked on db optimisations, cost optimisations and load testing.

Software Engineer at 1MG (August 2018 - Feb 2021)

- My role is to provide smooth consultation experience to user from chat init to chat complete via assigning doctor, generating a E- Prescription and helping them to order medicines.
- I have worked on **Clinic Management System** from scratch.
- Solved customer support agents **Call Time Optimisation** problem by creating a 1mg integrated dashboard which helps CS agent to view, modify and place order via single dashboard.
- Solved users query regarding their order delivery by creating an **Order Status Widget**.
- I am also involved in writing unit test cases, load testing and optimising database queries.

Android Developer Intern at Payioo (August 2016-March 2017)

- I was involved in designing UI and writing code for payment solution.

PERSONAL PROJECTS

- Developed an android app "Sangeet- powerful music player", *Available on play store with **40000+ downloads.***
  https://play.google.com/store/apps/details?id=com.ssappclinic.sangeet
- Developed an android app "Chidiya Udd", Available on play store.
  https://play.google.com/store/apps/details?id=com.SSAppClinic.shashwat_pc.chidiyaudd

Education

- B.Tech from Noida Institute of Engineering and Technology 2018, 75% (AKTU)
- Class 12 from St. Peter Inter College 2014, 83.5% (ICSE)
- Class 10 from St. Peter Inter College 2012, 90% (ISC)