

B.Tech/BTMT 1ST Semester Mid Term Examination, 2022
Subject- Language (Professional Communication in English)/ Communication in English
Subject Code- UCE/UME/UCH/UEIE/UPE/UECE/UCSE/UEE/ BTMT
UHUI1BO1 / DTPH1BO7

Full Marks: 20

Time: 1 Hour

The figures in the margin indicate full marks of the questions.

Answer all the questions:**QI. Read the paragraph carefully and answer accordingly.****Instructions: Do not copy the paragraph, write ONLY the answer****(1x5=5)**

The field of medicine forces a confrontation between scientific and everyday language. Outside the world of the research laboratory and clinic, (i) _____ (there/their/that) exists the daily routine of medical practice a communication situation in which a doctor attempts to understand the problems of a patient, and the patient attempts to understand the doctor's diagnosis. Language is involved at all points in the medical consultation. The initial statement of symptoms is of (ii) _____ (crucial/critical/clinical) significance, as it guides the doctor's search for the clinical signs of the condition. Similarly, the doctor's explanation of a problem, and the recommendations for treatment, need to be clear and complete if the patient (iii) _____ (is/were/was) to understand and follow the correct course of action. The need for (iv) _____ (attentive/active/careful) listening and expression by both parties should be self-evident in a field as sensitive and serious as health. In practice, many problems arise. Patients worried about their health are often uncertain or confused in their accounts. Busy doctor (v) _____ (must not/should not/will not) have the time to take up every point the patient has alluded to. Moreover, there is a tradition of medical interviewing which hinders the development of a genuine communicative interaction

QII. You have purchased a Smart Phone from a Smart Mobile Zone, Connaught Palace, New Delhi-110058, after using it for a month problem has arisen. You have returned the mobile and spoke to the company representative a week ago but the mobile is still not been repaired neither replaced by the company. Write a complain letter to the Manager of the Smart Mobile Zone, Delhi discussing about your issues and difficulties with the product within the words limit of 80-100.
(Invent necessary details) (5)

QIII. Write any **TWO** Short Notes within the words limit of **(350-400 words)**. **(5x2=10)**

- (i) 'No organization can survive without communicate'. Elucidate
- (ii) 'A communicator should acclimatize himself to the communication environment, think from the angle of the listener, and then communicate'. Elaborate
- (iii) 'Confident, clarity, and fluent is the key to effective speaking'. Explain