

Effective Performance Management ©

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Introduction to Performance Management

What is Performance Management?

Performance management is a cycle of managing employee performance for success where goals are created, competencies are incorporated and constructive feedback is provided for continuous improvement.

The Performance Management System is designed to assist management and employees alike in communicating performance goals, sharing performance information on a regular basis, fostering learning and development, and exploring career opportunities.

Objectives of a Performance Management System (PMS)

- To create a high-performance organization
- To establish a clear link between organizational and individual objectives
- To encourage ongoing communication through coaching and meaningful feedback to employees
- To encourage discussion and development of competencies
- To recognize and manage performance
- To validate selection techniques

Potential Uses for the Results of a PMS

- Determine training and development for a current or future job
- Provide input into staffing and promotion decisions
- Recognize exemplary performance and accomplishments
- Develop action plans to remedy deficient performance