I have fulfilled the objectives you have given. I tried to do better in the short time I got. I'm sure there is room for improvement. With enough time I'm sure I can write better and organized code.

Customer Features:
1. Register / Login
2. Book a parcel and pickup
3. View booking history and status
4. Track parcel in real time on map
5. Can download invoice

Delivery Agent Features:
- View assigned parcel
- Update status

Admin Features:
1. Dashboard with parcel metrics
2. Assign agents to parcels
3. View all bookings/orders

Live Link:

Client link: http://103.174.51.143:3000/

Credentials:
user:
Mail : shaun.mononsoft@gmail.com
Password: password

Agent: agent2@gmail.com
Similarly you can try with : agent@gmail.com, agent3@gmail.com etc.
Password: password

Admin:
Mail: admin@gmail.com
Password: password

Video Explanation:
https://drive.google.com/file/d/1SlbgeakEEQlPBLuf16Rl58-_EIKt7nKb/view?usp=sharing

Github Repository:

Ecommerce Client: https://github.com/shaun4727/ecommerce-project.git

Ecommerce Server: https://github.com/shaun4727/ecommerce-server.git