

Shaun Stephenson

shaun@shaunfitzgarald.com

shaunfitzgarald.com

github.com/shaunfitzgarald

(559) 667-8555

Hillcrest, San Diego, CA 92103

Profile

Energetic and detail-oriented professional with strong experience in fast-paced, high-volume environments. Skilled in customer service, multitasking, problem-solving, and technical communication. Pursuing a degree in Computer Science while delivering modern web applications for clients. Open to full-time roles that value organization, adaptability, and a commitment to quality work.

Professional Experience

Freelance Web Developer | Independent Contractor, San Diego — Jan 2024 – Present

- Delivered modern, responsive React applications for multiple clients with a focus on user experience and clean design.
- Managed four client projects simultaneously while attending school full-time, demonstrating excellent time management.
- Communicated technical requirements and translated vague ideas into functional applications.

Customer Service & Front-of-House Staff | Various Employers, San Diego — 2021 – 2023

- Provided prompt, courteous service in fast-paced settings, handling high guest volumes efficiently.
- Managed point-of-sale systems, cash handling, and inventory support.
- Recognized for reliability, punctuality, and ability to multitask under pressure.
- Trained and supported new staff to ensure smooth team operations.

Fulfillment Technician | Curology, Inc., San Diego — May 2018 – May 2019

- Processed 650+ daily shipments with 99% accuracy in a high-volume logistics environment.

- Resolved over 250 order issues, contributing to a 95% team resolution rate.
- Maintained clean, efficient workstations while adhering to FDA-compliant protocols.

Personal Executive Assistant | Independent Contractor, San Diego — Apr 2018 – Jan 2020

- Managed complex scheduling, travel, and administrative tasks for a C-level executive.
- Maintained confidentiality and proactively solved logistical challenges across multiple time zones.
- Delivered work consistently on deadline with strong attention to detail.

Brand Representative | Abercrombie & Fitch / Hollister Co., San Diego — Jun 2013 – Jan 2018

- Onboarded and trained new employees on company standards and customer service practices.
- Maintained store appearance and ensured a consistent brand image.
- Handled customer concerns with empathy and professionalism.

Ride Operator (Seasonal) - Sky Ride | SeaWorld San Diego, San Diego — Jun 2015 – Sep 2015

- Operated Sky Ride attraction ensuring guest safety and smooth ride operation.
- Provided excellent customer service in a high-traffic amusement park environment.
- Managed queue lines and assisted guests with boarding and exiting ride vehicles.

Ranch Hand | Don R Klassen Farms, Reedley, CA — Jan 2012 – May 2012, Jan 2013 – Apr 2013, Feb 2017 – Sep 2017

- Performed agricultural tasks including installing drip irrigation systems and equipment maintenance.
- Worked efficiently in physically demanding environments across multiple seasons.
- Gained experience in farm operations and seasonal agricultural work.

Au Pair | Private Families, Hamburg & Berlin, Germany — Jul 2016 – Feb 2017

- Provided childcare and household assistance for host families.
- Immersed in German culture and improved language skills.
- Managed responsibilities across two cities, adapting quickly to new environments.

Education

Associate Degree for Transfer, Computer Science (In Progress)

San Diego Mesa College — Expected Jan 2025

Full-Stack Web Development Bootcamp, Graduate

LEARN Academy, San Diego — Jan 2024

B.S., Human Biology — Minor: International Business & German

University of California, San Diego — Sep 2014 – Jun 2018

Intensive German Language Program

Die Neue Schule, Berlin — Aug 2016 – Feb 2017

High School Diploma

El Diamante High School, Visalia, CA — Aug 2009 – Jun 2014

California Scholastic Federation Lifetime Member, 4.0 GPA

Skills

- Client communication & problem solving
- Front-of-house operations
- Web development (React, HTML, CSS, JavaScript)
- Time management & multitasking
- Administrative support
- Logistics & fulfillment operations
- Training & team support
- Ride operations & guest safety
- Agricultural work & equipment handling
- Childcare & cultural adaptability
- German language proficiency