

# Shaun Stephenson

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shaunfitzgarald@gmail.com

559-667-8555

3942 8th Ave #17, San Diego, CA 92103

## Profile

Energetic and detail-oriented professional with strong experience in fast-paced, high-volume environments. Skilled in customer service, multitasking, problem-solving, and technical communication. Pursuing a degree in Computer Science while delivering modern web applications for clients. Open to full-time roles that value organization, adaptability, and a commitment to quality work.

## Professional Experience

Freelance Web Developer | Independent Contractor, San Diego — Jan 2024 - Present

- Delivered modern, responsive React applications for multiple clients with a focus on user experience and clean design.
- Managed four client projects simultaneously while attending school full-time, demonstrating excellent time management.
- Communicated technical requirements and translated vague ideas into functional applications.

Customer Service & Front-of-House Staff | Various Employers, San Diego — 2021 - 2023

- Provided prompt, courteous service in fast-paced settings, handling high guest volumes efficiently.
- Managed point-of-sale systems, cash handling, and inventory support.
- Recognized for reliability, punctuality, and ability to multitask under pressure.
- Trained and supported new staff to ensure smooth team operations.

Fulfillment Technician | Curology, Inc., San Diego — May 2018 - May 2019

- Processed 650+ daily shipments with 99% accuracy in a high-volume logistics environment.
- Resolved over 250 order issues, contributing to a 95% team resolution rate.

- Maintained clean, efficient workstations while adhering to FDA-compliant protocols.

Personal Executive Assistant | Independent Contractor, San Diego — Apr 2018 - Jan 2020

- Managed complex scheduling, travel, and administrative tasks for a C-level executive.
- Maintained confidentiality and proactively solved logistical challenges across multiple time zones.
- Delivered work consistently on deadline with strong attention to detail.

Brand Representative | Abercrombie & Fitch / Hollister Co., San Diego — Jun 2013 - Jan 2018

- Onboarded and trained new employees on company standards and customer service practices.
- Maintained store appearance and ensured a consistent brand image.
- Handled customer concerns with empathy and professionalism.

## Education

Associate Degree for Transfer, Computer Science (In Progress)

San Diego Mesa College — Expected Jan 2025

Full-Stack Web Development Bootcamp, Graduate

LEARN Academy, San Diego — Jan 2024

B.S., Human Biology — Minor: International Business & German

University of California, San Diego — Sep 2014 - Jun 2018

Intensive German Language Program

Die Neue Schule, Berlin — Aug 2016 - Feb 2017

## Skills

- Client communication & problem solving
- Front-of-house operations
- Web development (React, HTML, CSS, JavaScript)
- Time management & multitasking
- Administrative support
- Logistics & fulfillment operations
- Training & team support