

Shaun Stephenson

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Objective

Energetic, detail-oriented server/barista with extensive customer service experience in high-volume cafés. Currently studying Computer Science at San Diego Mesa College while developing React apps for clients. Seeking a full-time morning shift at a café/bakery to contribute to a fast-paced, customer-focused team.

Relevant Experience

- Strong customer-facing experience from fast-paced café roles, including Arely's French Bakery and The French Gourmet.
- Comfortable working early morning shifts and weekends with consistent punctuality and reliability.
- High-volume order handling (75+ customers per shift), POS system use (Toast), and cash handling accuracy.
- Demonstrated multitasking under pressure and positive team collaboration.
- Clear communicator with an upbeat attitude, ideal for front-of-house service roles.

Experience

Freelance Web Developer - San Diego, CA

Independent Contractor | Jan 2024 - Present

- - Juggled four client-facing React app projects while enrolled full-time in college.
- - Delivered high-quality front-end solutions with strong attention to design, usability, and detail.
- - Balanced dev deadlines with academic workload - demonstrating reliability and time management.

Server / Barista - Arely's French Bakery, San Diego, CA

Mar 2023 - Aug 2023

- - Served 75+ guests per shift in a busy café, handling orders, food delivery, espresso drinks, and POS.
- - Maintained calm under pressure while multitasking and ensuring customer satisfaction.
- - Known for cheerful demeanor and efficient service - thrived in a fast-paced environment.

Server / Barista - The French Gourmet, San Diego, CA

Nov 2021 - Jun 2022

- - Took custom orders, brewed specialty coffee drinks, and prepped pickup orders.
- - Managed end-of-day closing procedures and cash handling with 100% accuracy.
- - Cross-trained across roles and praised for adaptability and team spirit.

Fulfillment Technician - Curology, Inc., San Diego, CA

May 2018 – May 2019

- - Processed and fulfilled 650+ shipments daily with 99% order accuracy and attention to detail.
- - Resolved 250+ order issues, contributing to a 95% resolution rate and smooth team workflow.
- - Communicated and collaborated with coworkers using Slack and Gmail, similar to busy café coordination.
- - Organized product packaging and labeling tasks with speed and consistency under time pressure.
- - Followed strict safety and hygiene procedures relevant to food service and customer safety.

Personal Executive Assistant - Independent Contractor, San Diego, CA

Apr 2018 - Jan 2020

- - Managed scheduling, travel, and administrative support for C-level executive.
- - Maintained confidentiality and organized logistics with precision and time management.
- - Demonstrated communication and multitasking skills in high-stakes environments.
- - Provided front-facing support and coordination, applicable to customer service roles.

Brand Representative - Abercrombie & Fitch/Hollister Co., San Diego, CA

Jun 2013 - Jan 2018

- - Trained new hires and engaged with customers to provide tailored recommendations.
- - Maintained store cleanliness, visual standards, and a polished, professional demeanor.
- - Resolved customer concerns on the floor, demonstrating patience and communication.
- - Promoted store events and products, enhancing customer experiences and loyalty.

Education

San Diego Mesa College – San Diego, CA

Associates Degree for Transfer, Computer Science (In Progress)

Courses: Java Programming, Computer Organization & Assembly Language

Expected Transfer: 2025

LEARN Academy – San Diego, CA

Full-Stack Web Development Bootcamp | Graduated Jan 2024

Award: Outstanding Performance in React Framework Development

Skills

- Customer-focused, upbeat, and fast under pressure
- Espresso drink prep & POS systems (Toast, Square)
- Flexible scheduling, dependable, and always on time
- Tech-savvy: JavaScript, React, GitHub, HTML/CSS
- Communicates well in diverse team settings
- Weekend and holiday availability (including early mornings)