## Shaun Stephenson

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## Barista, Server, Cafe front of house

Energetic, detail-oriented server/barista with a proven track record in fast-paced, high-volume café environments. Currently pursuing a degree in Computer Science while delivering polished React apps for clients. Seeking a full-time morning café or bakery role that leverages my customer service expertise, multitasking skills, and technical aptitude.

## Career Experience

Freelance Web Developer at Independent Contractor, San Diego

January 2024 - Present

- Delivered modern, responsive React apps for multiple clients with a focus on UX and detail.
- Balanced four client projects alongside full-time coursework, showcasing strong time management.
- Communicated project needs effectively with clients, turning vague ideas into functioning applications.

Server / Barista at Arely's French Bakery, San Diego

March 2023 — August 2023

- Served 75+ guests per shift, mastering espresso prep, POS (Toast), and food handling.
- Prioritized customer satisfaction while maintaining speed and accuracy during peak hours.
- Trusted with opening duties and shift coverage due to punctuality and reliability.

Server / Barista at The French Gourmet, San Diego

November 2021 - June 2022

- Operated front-of-house during peak periods, balancing barista work and customer service.
- Closed down café independently, managing registers and cleaning protocols flawlessly.
- Known for versatility, frequently cross-trained and moved between roles as needed.

Fulfillment Technician at Curology, Inc., San Diego

May 2018 — May 2019

- Processed 650+ daily shipments with 99% accuracy in a high-pressure logistics environment.
- Resolved over 250 order issues and contributed to a 95% team resolution rate.
- Maintained clean, efficient packaging stations with adherence to FDA-compliant hygiene protocols.

Personal Executive Assistant at Independent Contractor, San Diego

April 2018 - January 2020

- Managed scheduling, travel, and administrative tasks for a C-level executive.
- Prioritized discretion, proactive problem-solving, and logistical clarity.
- Operated across multiple time zones and calendars with zero missed deadlines.

- Onboarded and trained new employees on retail standards and customer service practices.
- Kept store visuals pristine and maintained a consistent brand image.
- Actively solved customer concerns on the floor with empathy and patience.

## Education

B.S., Human Biology | Minor: International Business & German, September 2014 — June 2018 University of California, San Diego, San Diego

Intensive German Language Program, August 2016 — February 2017 Die Neue Schule, Berlin

Associate Degree for Transfer, Computer Science (In Progress), January 2025 San Diego Mesa College, San Diego

Full-Stack Web Development Bootcamp | Graduated, January 2024 LEARN Academy, San Diego