ANKIT SURENDRA THAKUR

| Software Testing | Quality Management | Manual Testing |

OBJECTIVE

Achievement-driven professional, targeting senior assignments with an organization of high repute.

CONTACT

- Mumbai, India
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EDUCATION

- **B.Sc. in IT** from Thakur College of Science & Commerce, Mumbai in 2015

CORE COMPETENCIES

- Strategic Planning & Leadership
- Quality Assurance & Control
- Software Testing Lifecycle
- Project Execution & Management
- Agile / Scrum Methodologies
- Client / Stakeholder Engagement
- Team Building & Management
- User Acceptance Testing
- Cross-functional Coordination
- Technical Reporting & Documentations

PROFILE SUMMARY

- **Result-oriented professional** with over **7 years of experience** in **Manual Testing** and **Quality Assurance** within the **IT industry**.
- **Expertise in leveraging advanced testing tools** and methodologies, including **ZOHO**, **Jira**, **Mantis**, **Monday.com**, **ClickUp**, **Genymotions**, **TestLodge**, **Testrail**, and **Browser Stack**, for comprehensive testing of **web, mobile, and tablet applications**.
- Proficient in **Manual Testing**, **API Testing**, **User Acceptance Testing (UAT)**, **Android Bot Testing**, **Mobile Application Testing, API Testing**, **Performance Testing** and **Salesforce Testing**, with a strong emphasis on **design enhancement** and **risk-based testing**.
- Skilled in **Agile and Scrum methodologies**, ensuring seamless testing processes and consistently delivering **high-quality results**.
- Proficient in developing & executing **detailed test plans** aligned with project requirements, with proven experience in **functional**, **regression**, **integration** and **system testing** to guarantee software reliability.
- Dedicated to maintaining **exemplary software quality standards** throughout the development lifecycle while driving **process improvement initiatives**.
- Excellence in spearheading & adopting exponential efficiency improvement methodologies to optimize resource in projects, achieve higher maturity & produce better results.
- Successfully implemented a **throughput testing technique**, achieving a **58% increase in module testing efficiency** and delivering **bug-free software**, thereby enhancing reliability.
- Gained **international experience by working in Dubai, UAE.**
- Expertise in **managing cross-functional** teams, and delivering innovative technology solutions while ensuring alignment with business objectives, operational efficiency, and stakeholder satisfaction.
- Strong leadership and team management capabilities, skilled in **motivating teams** to achieve optimal productivity and exceed customer expectations through superior service delivery.

WORK EXPERIENCE

Senior Quality Assurance Engineer
Topaz FZE, Dubai, UAE   **Jul'24-Sep'24**

Projects Managed: AVAYA, Call Management Uitility(CMU).

Key Result Areas:
- Designed and documented test cases to improve the reliability and repeatability of critical software tests.
- Formulated and structured Test Plans, defined Bug Life Architecture, and prepared detailed QA Reports to support project deliverables.
- Supported multiple testing phases, such as Product Flow Testing, Retesting, UI Testing, Functional Testing, Integration Testing, Smoke Testing, and Maintenance Testing, ensuring software quality and performance.
- Authored comprehensive and detailed test cases, ensuring extensive coverage of software functionalities and edge scenarios.
- Outlined precise and actionable steps in test case designs, integrating diverse test scenarios and edge cases to ensure thorough evaluation.
- Conducted test case executions, ensuring accuracy and documenting results with clarity and precision.

- Shaped and contributed to the creation of robust test plans and strategies, driving consistency and efficiency in testing processes.
- Collaborated effectively with the testing team to synchronize efforts with project goals, milestones, and timelines, ensuring seamless delivery.
- Facilitated strong cross-functional engagement by partnering closely with developers, product managers, and other stakeholders to address issues and align on solutions.
- Optimized and maintained existing, enhancing accuracy, reliability, and performance while reducing test execution time and maintenance efforts.
- Collaborated with developers, product managers, and QA teams to define testing requirements, create comprehensive test plans, and ensure thorough coverage of business-critical scenarios.
- Defined and monitored key quality metrics, analyzed testing outcomes, and generated detailed reports to provide stakeholders with insights into product quality.
- Trained & mentored QA team members on best practices, tools, and frameworks, fostering a culture of continuous learning and technical excellence.

PREVIOUS EXPERIENCE

Senior Quality Assurance Engineer
Emaar Properties, Dubai, UAE   Jan'23-Dec'23

Project Managed: eSnagIT, eSnag-Dubai, Token System, PMOS, and Hampton Realty

Senior Quality Assurance Engineer
R. N. Chidakashi Technologies Pvt. Ltd., Mumbai   Apr'22-Dec'22

Project Managed: Miko 3

Test Engineer
Sparkle Software Solution Pvt. Ltd., Mumbai   Nov'20-Mar'22

Project Managed: Enterprise Information System (EIS), Jewelry Management System (JMS), KGK Intranet System (KIS), Customer Relation Management (CRM)

Crimson Interactive India Pvt. Ltd., Mumbai   Apr'20-Nov'20
Project Managed: Client Service, Publication Support, Ulatus

KYZER Software India Pvt. Ltd., Mumbai   Jan'19-Apr'20

Project Managed: Import Export Document Processing Management System (IEDPMS), Liberalized Remittance Scheme (LRS), Cross Border Wire Transfer (CBWT), User Management, DRI (Directorate of Revenue Intelligence)

Software Tester
DataComp Web Technologies Ltd., Mumbai   Aug'18-Dec'18

Project Managed: Wealth Magic

Just Dial Ltd., Mumbai   Mar'17-May'18

Project Managed: JDMessage, Justdial.com

Regulatory Affairs Executive   Jun'16-Dec'16
Piramal Enterprise Ltd., Mumbai

Project Managed: Regulatory Affairs, Pharmacopeia