
Sachin Gautam



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Objective

Site Manager offering strong analytical abilities, technical knowledge and problem-solving skills in the Mechanical/electrical/electronic, Robotics and Automation machine repair field. Dedicated, organized, detail oriented, and reliable. Always willing to put forth the effort required to achieve superior results. Possess excellent interpersonal and communication skills, with the ability to relate well at all levels. To represent a company that can best use my education and background in field service Repair, as well as my Customer Service skills in training client's, managers and their staff in the reduction of downtime and operating cost and also handling of technical electrical related queries from various sites independently and provide solutions to team in best

Projects

- **Haringhata fully automated Warehouse**

Handled Asia's largest e-commerce warehouse of Flipkart in west Bengal where successfully delivered project of 9 Km tote conveyors and 1KM of double decker CBS loop system

Experience

- **Flipkart internet pvt ltd**

31-05-2021 -

Assistant Manager

1. Manage 30 + team at Site Level and take complete ownership of equipments in the site.
2. Handle DAP, FAT, UAT, IQ, OQ, PQ activity during project execution and delivery of the new equipments at site.
3. Prepare Overall Maintenance Budget Expense after handover the equipment .
4. Plan Shift Roaster , PM Planner & Attendance Management.
5. PDCA (Daily Equipement Performance).
6. Reporting performance KPI to Stake Holders at site level.
7. Implement kaizens for Optimization of Resources.
8. Skill up the team to meet 24 x7 Uptime target of Equipment.
9. Preventive , predictive & breakdown maintenance management.
10. Commit to meet maintenance SLAs like uptime, MTTR, skill level and Spares availability at site.

- **Grey orange india pvt ltd**

28-09-2017 - 07-04-2021

Client service engineer

- Responsible for troubleshooting, installation, maintenance, and service on designated equipment.
- Diligently and professionally executed installations, repairs, necessary changes and assigned tasks on equipment onsite at customer sites as required.
- Serviced as a second level escalation point for service issues for designated modalities.
- Provided remote phone support and training to customers, partner technicians, other team members or the call center as required.
- Provided 24/7 customer support using an effective communication style to build the customer's trust and satisfaction.
- Develop and contribute to measurements and reporting of performance indicators for site service objectives.

- Maintain detailed records of installation & commissioning activities and provide feedback to all internal stakeholders for continuous improvement through I & C Manager.
- Assist in signing of commissioning certificate by the Client post-handover, by ensuring handover completion and closure of any open issues.
- Improvement of deployed systems at client sites, Deliver the Periodic Maintenance services.

• **AEI Technologies pvt ltd**

05-08-2016 - 07-09-2017

Design Engineer

- Designed the sheet metal Prototype I.e., Display racks, F.S.U, Samsung back walls and counters etc with CatiaV5 and Auto cad software.
- Performed Nesting with the applications software of CNC Laser and Turret Punching machine I.e. Most 2D and Metallic V15 and create the G codes for that machines.

• **CMT india pvt ltd**

01-07-2015 - 02-08-2016

G.E.T

- Performed Products machined parts by programming, setting up and operating a CNC machine.
- Performed Maintaining quality and safety standards.
- Managed keeping records; maintaining equipment and supplies.
- Performed Programming of mould with Delcam Power mill software

Education

• **Uttar Pradesh technical University**

2015

B.Tech

70

Skills

Customer service operation Breakdown Maintenance Preventive Maintenance Predictive Maintenance
Kaizen implementation 5S Spares Management AOP & Budget preparation MTTR MTBF
SLA Management OEE Continuous improvement Supply chain operation
Planning ,Scheduling , Problem solving Auto cad,Catia V5
Google workspace(Google sheet,looker studio etc) Installation and commissioning
Sick devices,Cognex system,IDS camera system Conveyor system, Cross belt sorter system,MHE

Languages

- Hindi
- English

Personal Details

- Date of Birth : 26/05/1993
- Marital Status : Single
- Religion : Hindu
- Gender : Male

- Place : Meerut

A handwritten signature in black ink, appearing to read 'Sachin Gautam' in a cursive, stylized script.

SACHIN GAUTAM