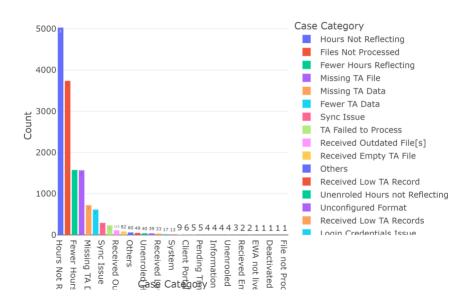
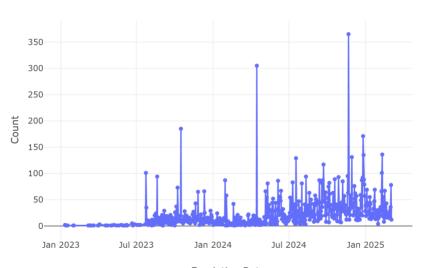
★ Escalations by Case Category

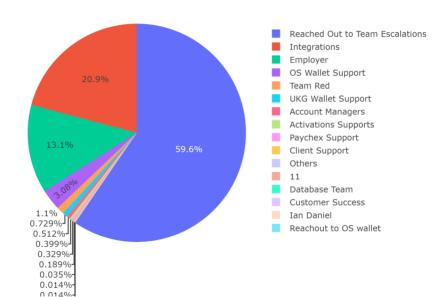


Escalation Trend Over Time

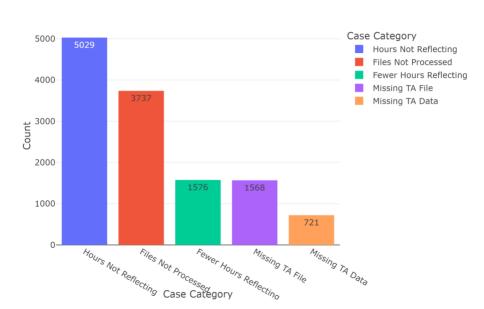


Escalation Date

Escalation Distribution



★ Top 5 Most Escalated Categories

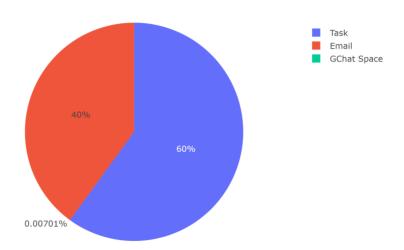


Escalation Trends Across the Week



Day of Week

Escalations by Mode



Escalations by Domain

