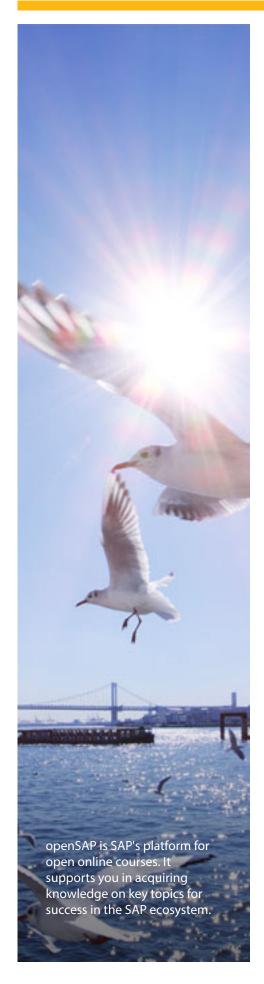


Record of Achievement



Simon Li

E-mail: sli@globeandmail.ca

has successfully completed the following openSAP course:

Design the Future of Your CRM

Instructors: Christian Palzenberger, David Caskel, Tisha Bocian and Oliver Frick

This three-week online course was held from September 14 through October 13, 2016. It comprised 5-6 hours of learning effort per week, 3 weekly assignments, and 1 final exam.

The course covered the following topics:

- What SAP Offers
- Why It Makes Sense
- How to Get There

Maximum score possible for this course: 180 points.

The candidate scored 176 points (98%) by working on weekly assignments and taking a final exam.

The candidate belongs to the top 5% of the course participants.

LA L

Dr. Bernd Welz Executive Vice President SAP Scale, Enablement & Transformation

Walldorf, October 6, 2016

and

Christian Palzenberger Instructor



Tisha Bocian Instructor



David Caskel Instructor



Oliver Frick Instructor



