

Simon Li

E-mail: sli@globeandmail.ca

has successfully completed the following openSAP course:

Design the Future of Your CRM

Instructors: Christian Palzenberger, David Caskel, Tisha Bocian and Oliver Frick

This three-week online course was held from September 14 through October 13, 2016. It comprised 5-6 hours of learning effort per week, 3 weekly assignments, and 1 final exam.

The course covered the following topics:

- What SAP Offers
- Why It Makes Sense
- How to Get There

Maximum score possible for this course: 180 points.

The candidate scored **176 points (98%)** by working on weekly assignments and taking a final exam.

The candidate belongs to the top 5% of the course participants.



Dr. Bernd Welz
Executive Vice President
SAP Scale, Enablement &
Transformation



Christian Palzenberger
Instructor



David Caskel
Instructor



Tisha Bocian
Instructor



Oliver Frick
Instructor

Walldorf, October 6, 2016



Verify online: <https://open.sap.com/verify/ximel-rodod-fokydrimeb-doluc>

openSAP
open.sap.com

openSAP is SAP's platform for open online courses. It supports you in acquiring knowledge on key topics for success in the SAP ecosystem.