# Shawn Nguyen

Software developer seeking to apply his passion for creating and designing meaningful work into the web development industry.

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## **PROJECTS**

# **ITCheckout.tech** — Frontend Web Developer & Designer

- Capstone project at University of Missouri-Columbia.
- Task: Redesign current Mizzou IT Checkout website to have a modern UI and add new functionalities.
- Prototyped new UI using Figma.
- Tech Stack: HTML, CSS, Angular, Angular Material, and Firebase.

#### **EXPERIENCE**

# **Mizzou DoIT** — Coordinator Support

MAY 2021 - PRESENT // COLUMBIA, MO

- Supervisor for Support Specialists and Consultants.
- Coordinate with upper management to run day-to-day activities across 25+ computer labs on campus.
- Create and manage work schedules for student staff of 25+ employees.

## **Mizzou DoIT** — User Support Analyst

DECEMBER 2020 - MAY 2021 // COLUMBIA, MO

- Remote technology support via online chat system.
- Provided end user support.
- Controlling a user's device remotely when further assistance is needed.

Employed at Mizzou DoIT in smaller roles since January 2019.

#### **EDUCATION**

# **University of Missouri-Columbia** — Information Technology

AUGUST 2018 - MAY 2022 // COLUMBIA, MO

- Web and Mobile Applications Development Certificate
- Cybersecurity Certificate
- Minor in Business

#### **SKILLS**

## **Programming Languages**

HTML, CSS, JavaScript, TypeScript, Python, Swift, Iava

#### Libraries & Frameworks

Node.js, Express, Angular, Bootstrap, Bulma

#### **Tools**

Git, GitHub, Heroku, Hostinger, MongoDB, Firebase, Figma, Adobe Creative Cloud, VS Code

## Other

Object-Oriented Programming, Technical & Customer Support, Management

## **ADDITIONAL**

#### Certifications

The Web Developer Bootcamp 2022 - Udemy