
PORTFOLIO: SHAWNMURTAGH.GITHUB.IO

We Can Code IT Software Engineering Boot Camp graduate with hands-on full-stack development experience
Five-plus years of experience developing, facilitating, and coordinating social, training, and outreach programs
Strong communication and interpersonal skills and the proven ability to engage diverse end-users and stakeholders
Problem solver and customer-focused business enthusiast who excels amid steep learning curves and sparse resources

TECHNICAL SKILLS

***Back-end:** ASP.NET MVC 5, C#, SQL, SQL Server Management Studio, Entity Framework, LINQ, OOP, Agile*

***Front-end:** HTML, CSS, JavaScript, jQuery, Bootstrap, Knockout.js (MVVM), jQuery UI, LESS, UX/UI*

STRENGTHS & SKILLS

- | | | |
|---------------------------------|----------------------------|-------------------------------------|
| ▶ Project Planning & Management | ▶ KPI Tracking & Reporting | ▶ Issue Identification & Resolution |
| ▶ Quality Control & Review | ▶ Requirements Planning | ▶ Web Design & Development |
| ▶ Goal Achievement | ▶ Needs Assessments | ▶ Coaching & Training |

EXPERIENCE

United Disability Services, Akron, OH

RESIDENTIAL PROGRAM SUPERVISOR, 2016-present; **HABILITATION & WORKSTATION SPECIALIST**, 2011-2012

Returned to develop a Shared Living Program for Ohioans with disabilities, providing long-term housing in community settings to support rehabilitative efforts, self-sufficiency, financial empowerment, and improved quality of life.

Manage 10+ independent contractor relationships involving overseeing compliance—at the state, county, and federal levels—documentation, audit readiness, program marketing, and community outreach and engagement. Develop policies and procedures to ensure optimal internal controls, program quality, service reach, and community relations.

- ▼ **Authored original content and structured user interface while assisting with the development of new website.**
- ▼ **Established vocational and developmental goals for youth and adults with moderate-to-severe disabilities.**
- ▼ **Tracked and trended program outcomes, identifying opportunities to enhance efforts and improve results.**

Capabilities, Inc., Akron, OH

COMMUNITY CONSULTANT, 2015-2016; **TRAINER**, 2013-2015; **CAREER CONSULTANT**, 2012-2013

Played a key role in developing, coordinating, and facilitating vocational rehabilitation programs for people with differing abilities, creating training curriculum and assessments to maximize support and achieve participants' goals.

Brought awareness of the organization's training and internship programs to area businesses and University of Akron students with disabilities, liaising between internal and external stakeholders to fuel program participation and success. Hired, trained, and oversaw program-based training teams, ensuring the resources and readiness to facilitate program offerings. Developed and coordinated multiple University of Akron internships for people with employment barriers.

- ▼ **Ensured SLA compliance with the University of Akron contract and HIPAA compliance throughout client interactions.**
- ▼ **Identified, secured, and cultivated strong B2B relationships critical to supporting program growth and effectiveness.**
- ▼ **Deployed new technologies to streamline processes, expedite workflow, and improve administrative efficiencies.**
- ▼ **Created original curriculum and assessments, and facilitated lessons for groups of 12-15 program participants.**

EDUCATION & SPECIALIZED TRAINING

Liberty University, Lynchburg, VA
B.A., PHILOSOPHY & RELIGION, 2009

We Can Code IT, Cleveland, OH
SOFTWARE ENGINEERING CERTIFICATE, 2016