## COMMONWEALTH OF MASSACHUSETTS

SUFFOLK, SS.

COMMONWEALTH OF MASSACHUSETTS ,

VS. \*

JOHN DOE \*

#### PRESENTED BY:

THOMAS CALDWELL, ESQUIRE
ENTERPRISE & MAJOR CRIMES DIVISION
CRIMINAL BUREAU, 19TH FLOOR
ONE ASHBURTON PLACE
BOSTON, MASSACHUSETTS 02108

THURSDAY, FEBRUARY 4, 2016

SUFFOLK SUPERIOR COURT

3 PEMBERTON SQUARE, FLOOR 6

BOSTON, MASSACHUSETTS

## APPEARANCES

THE COMMONWEALTH OF MASSACHUSETTS
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Thomas Caldwell, Esquire

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## I N D E X

WITNESS: PAGE:
Sharon Salem 4
Rebecca Pontes 64

## EXHIBITS

NUMBER:		PAGE:
24	Proffer Agreement dated 11/24/15	4
25	Proffer Agreement dated 11/24/15	64

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1 (Grand jury called to order)

(Whereupon, Grand Jury Exhibit 24, was premarked by the court reporter.)

MR. CALDWELL: Good morning, ladies and gentlemen. My name is Thomas Caldwell. I'm an Assistant Attorney General, and today I'm continuing an investigation concerning the Amherst drug laboratory and the Department of Public Health; matters that allegedly occurred on diverse dates between January 2004 and January 2013. At this time I have one witness for your consideration.

Ma'am, can you raise your right hand?

\* \* \* \* \*

SHARON SALEM, SWORN.

## BY MR. CALDWELL:

- Q Thank you. You may have a seat. Ma'am, can you please state your name for the grand jurors and spell your last name for the record?
- A My name is Sharon Salem, S-A-L-E-M.
- Q And where are you currently employed?
- 22 A I am currently employed with the State Police Crime
  23 Laboratory in Springfield.
  - Q And what is your title at the Mass State Police Crime

and give back samples to the police departments; I

laboratory and I would handle a lot of the paperwork

would assign cases to the chemists within the

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- Q About how long were you evidence officer for?
- 3 A Approximately the last seven years that I was there.
  - Q And previously you were a chemist?
- A Previous to that I worked on samples within the laboratory.
  - Q In your time as evidence officer did you test any drug samples ever submitted to the lab?
    - A There was a period of transition for maybe a year or two while I did both jobs and transitioned into the evidence officer position, but after that, no.
    - Q Thank you. Ma'am, I'm approaching you with what was previously marked as Grand Jury Exhibit Number 24.

      Can you please take a look at that and look up when you're finished.
  - A Okay.
- 17 Q What is that item that I placed before you?
- A This is a statement saying that I will not be indicted or anything -- any of my statements will not be held against me in this hearing unless I lie or perjure myself.
- Q And this is essentially I think what was discussed as a proffer agreement, correct?
  - A Correct.

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        Grand Jury - February 4, 2016
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             And it's made out to an attorney, correct?
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             Correct.
        Α
             And that's Mr. Eric Kline?
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        Α
             Yes.
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             And he is a MOSES representative?
        Q
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        Α
             Yes.
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             And what is MOSES?
        Q
             MOSES is the union that represents me.
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        Α
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        Q
             Okay. And you sat down in November with me and a
             member of the Mass State Police, correct, Captain
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             Fennessey?
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        Α
             Yes.
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        Q
             And you gave a statement in regard to your employment
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             at the Amherst drug laboratory?
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        Α
             Yes.
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        Q
             And your attorney was present for that?
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        Α
             Yes.
             And he reviewed this proffer agreement with you?
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        Q
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             Yes.
        Α
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        Q
             And on the second page is my signature, Thomas
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             Caldwell, correct?
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        Α
             Yes.
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             And on the -- there's also your signature, correct?
        Q
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             Correct.
        Α
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- Q And you said you would test and try to -- your job
  was to test certain possible narcotic substances and
  samples that were submitted by the police department?
- A Correct.

- Q Can you walk through for the grand jurors how you did that?
- A There would be -- you would weigh your sample to determine a net weight of how much was submitted, you would process it through some instrumentation called a gas chromatograph and a gas chromatograph/mass spectrometer. You would do, depending on what was found you would either do a crystal test on the sample, if it was cocaine, you could do a series of color testings. There were different tests that we could use to determine what drug was present.
- Q And when you started working at the lab your employer was the Department of Public Health, correct?
- A Yes.
  - Q And in terms of the steps you took to detect certain narcotic substances, was there any type of protocol that the Department of Public Health had in place to tell you what to do?
  - A It was done by word of mouth within the lab.
- Q Who was your supervisor at the time you began at the

lab?

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- A James Hanchett.
- Q It was James Hanchett?
- 4 A Yes.
  - Q Was there another individual there by the name of Allen Stevenson?
  - A He was the lab manager above Jim, above James Hanchett.
    - Q Now you had discussed the mass spectrometer and the gas chromatograph. Can you just explain briefly to the grand jurors what those two instruments are?
    - A They are sophisticated pieces of instrument -- of machinery that will separate out different compounds as -- oh, it's been a long time. When you inject -- you would dissolve a little bit of your sample in a solvent and inject that into the instrument. A gas chromatograph will elute that sample through a column that is very long and very small, and as it elutes off of that column it will, based on the retention time and how long it takes to come off of the column, compared to the standard that you've already run and that would give you a screening test essentially as a gas chromatograph. If it comes off at the same time as your cocaine standard then you would think that

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1 that was cocaine. After you determine that there's a 2 possibility that cocaine is there you would run it through the gas chromatograph/mass spectrometer which 3 is essentially the same thing only it's coupled with 4 5 the mass spectrometer detector which actually breaks apart that molecule into little pieces and analyzes 6 each one of those pieces to determine that yes, this 7 is cocaine. 8

- Q And you had, you just mentioned the standard. Can you please explain to the grand jurors what a standard is?
- A standard is something that is proven to already be cocaine or already proven to be heroin.
- Q And when you say "already been proven" what do you mean by that?
- A It is either supplied by a manufacturer and it is certified, or it can be already run through the same paces as our analysis and then it is determined to be cocaine and then we could use that as a standard also.
- Q So is it fair to say that's called a secondary standard?
- A Secondary or in-house standard, yes.
  - Q Now after you ran though the tests on the machinery,

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what was your next step as a chemist?

- A Depending on what the sample was you would have to determine whether -- if it was cocaine you would have to do a crystalline test on the cocaine to determine what isomer was present because that was the way the law was written that we had to determine -- we actually had to determine whether it was D or L. Heroin we didn't have to go through those -- that crystal test. After it was done with the mass spectrometer you can do your paperwork on it and have a certificate on that particular sample made up.
- Q And that certificate would indicate to the district attorney and the police department whether or not it was a controlled substance?
- A Correct.
  - Q And that would be signed by the chemist who did the test and also the evidence officer?
- 18 A The notary.
  - Q The notary?
  - A It was notarized.
  - Q So Ms. Salem, we're going to talk about your duties and responsibilities as the evidence officer. If a piece of evidence was brought to you by the police department, what did you do with it when you were the

evidence officer?

- A I would assign a lab number. I would weigh it and I would store it into our evidence locker.
- Q And what did you do after it was stored into the evidence locker?
- A When it came time for me to assign a case or a sample to a chemist, I would pull it out of that evidence locker, scan it again to the custody of the chemist and they would take it and do their analysis in the laboratory on it. Once they were finished they would bring it back to me. I would scan it back to my evidence locker, write up the paperwork for it to get the certificates done and when the police department came back in I would give it back to the police department along with the certificate.
- Q And when the police departments brought the evidence to you, how was it packaged?
- A Typically it would be in a plastic bag, a policeissued evidence bag.
- Q And in that police-issued evidence bag would they give you any other type of paperwork along with the sample?
- A They would typically have just a list in front of them with their listing of samples that they were

## Page 14 of Grand Jury - February 4, 2016 118 1 bringing to me with the suspect names and what they 2 were submitting to me, and as we went through each sample I would log it into my computer. 3 And did you ----4 Q 5 The same information that they had on their list. Α Were the bags always sealed when they came in? 6 0 Most of the time. I did have a heat sealer on my 7 Α 8 desk so that if it wasn't sealed when they brought it 9 in they could seal it at the time. 10 Okay. So it's fair that sometimes different Q 11 departments would bring in evidence bags that were 12 open? 13 Α Correct. 14 Did you -- and within those evidence bags were the Q 15 pills or baggies or -- can you explain what usually 16 you would see inside the bags? 17 Α Depending on what the sample was. It could be 18 tablets, it could be smaller bags -- smaller plastic 19 bags, it could be marijuana, vegetable matter within 20 a plastic bag. 21 Did you ever count -- for example, if it was pills Q 22 did you ever yourself count the pills or count the 23 baggies or did you just simply rely on what the 24 police were telling you?

- A I would have to rely on what the police were telling me for the most part. If I happened to notice it was, you know, if it was a small amount of plastic bags of small amount of tablets that they were submitting, like less than 10 that I could eyeball right at the time, and say this doesn't look like four, it looks more like five. Or, you know, you want to check this? And I could eyeball it at the time. But for the most part I had to take their word for it. That was the reason for the gross weights, why things were weighed rather than counted at that time.
- Q Were there any times -- excuse me. Strike that.

Why is that? Why didn't you count the items that were in the bag when they were being submitted? Was there any policy or any -- anything you had in place that you wouldn't do that, why you wouldn't do that?

- A There's no -- well, it was a sealed plastic bag.

  It's impossible to sit there and count 500 heroin packets at the time of submission, it would -- it's just not feasible.
- Q At any time when you received the evidence back from the chemist, was there any time a discrepancy in what

## Page 16 of 118 Grand Jury - February 4, 2016 1 they initially told you and what the chemist later 2 found? Yes, that would happen occasionally, yes. 3 Α And when you say "occasionally" how often would that 4 0 5 occur? Maybe a couple times a month maybe. It -- it 6 Α 7 happened frequently. 8 Q So were they large discrepancies or they were simply 9 off by maybe one or two? 10 It would just be one or two. It's easy to Α Correct. 11 miscount. When I was a chemist I would have to count things three times sometimes because they're so small 12 13 and you would just, "Okay, this didn't match" you'd 14 do it again and you know, everything kind of lines up 15 in the end hopefully. But it is very easy to 16 miscount these things. 17 Q Now as you received the evidence, you assigned it an 18 evidence number and logged it into your computer 19 system, what did you do after that with it? 20 After I logged it into the computer I would give the Α 21 police department a receipt as to what they had just 2.2 submitted and then I would store it in my evidence 23 locker. 24 0 And where was the evidence locker located?

#### Page 17 of Grand Jury - February 4, 2016 118 1 About ten feet from my desk. It was actually a walk-2 in closet with shelving in it and I would store the evidence in that closet. 3 Now in terms of that evidence locker, were there any 4 0 5 security features in that locker? It had a key and a card swipe. 6 Α 7 Was the door left open during the working hours at Q 8 the lab? 9 Α No. So was it always locked? 10 Q 11 Yes. Α Who had access to that evidence locker? 12 Q 13 All of us who worked in the Amherst drug laboratory. Α 14 So everyone had a swipe card and everyone had a key? Q 15 Α Correct. 16 0 And it's fair to say that the key could bypass the 17 swipe card and vice versa? 18 Correct. Α 19 If you know, did the swipe card record times or Q 20 individuals who accessed the safe? 21 Α I assume it did. I have never seen a log. It was 22 kept by the University of Massachusetts lock shop. 23 They were responsible for our alarm system and the

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card swipes.

#### Page 18 of Grand Jury - February 4, 2016 118 1 So there was an alarm system at the lab, correct? 2 Α Yes. And that was at the front door? 3 Α It was on the front door to my office area and the 4 5 laboratory across the hall. So your office was located across the hall from the 6 Q 7 actual laboratory? 8 Α Yes. 9 Did Jim Hanchett also have an office there with you? 0 10 His office was adjacent to mine on the other side of Α 11 the hallway. So it was your office, Jim Hanchett's office and the 12 Q 13 evidence locker? 14 Α Yes. 15 And then across the hall was the working laboratory? Q 16 Α Yes. 17 And that's where the other -- that's where the Q chemists conducted all their testing? 18 19 Yes, there was also a small laboratory on the other Α 20 side of Jim's office on that same side of the 21 hallway. 22 And what was that laboratory used for? Q It was used for -- that was our working hood and that 23 Α 24 was where we would test marijuana samples.

- Q And how would you test the marijuana samples?
- A Marijuana required a visual test to look for certain characteristics in the actual leaves and it also required a wet chemistry color change type of test called a Duquenois.
- Now, as evidence officer, beyond receiving the samples, logging them in and assigning them to the chemists, did you have any other duties and responsibilities such as record keeping?
- A Yes, I kept records on the samples, on all of the chain of custodies.
- Q And when you say "chain of custody" what is --
- A The chain of custody ----
- 14 Q -- can you explain to the grand jurors ----
  - A chain of custody is following that sample from the time it arrives into my laboratory until the time it leaves the laboratory. So every time it's scanned to the evidence locker, it's scanned to the chemist, it's scanned back to the evidence locker and out the door.
  - Q Now the computer system you used, it was a computer at your desk?
- 23 A Yes.

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24 Q And it's fair to say that all the chemists had access

to Jim or I for their samples if they needed more samples. Jim, sometimes would assign his own samples because he came in very early in the morning and he would, you know, get a batch of samples for himself at that time sometimes, if necessary. But for the most part I did the assigning.

- Q But if you weren't in, for example, a certain day, one of the chemists could assign themselves their own samples?
- A They technically could, yes.
- Q Did you have any knowledge of -- or excuse me. Strike that.

Was it the practice that one chemist would assign to the other or a chemist would go in by themselves and just assign themselves a sample and go into the safe?

- A No, they would not assign samples to each other.

  Maybe Jim Hanchett, as the supervisor would assign samples to Rebecca or Sonya. They would not -
  Rebecca and Sonya would not assign samples to each other but they -- Jim would assign his own samples to himself when he did it at certain times.
- Q And after you gave the chemist their samples in your office, what would they do with them?

# Page 22 of Grand Jury - February 4, 2016 118 They would bring them across the hall and begin their analysis. And did you have the occasion to ever observe them Q doing their analysis? Occasionally when I would walk into the laboratory. Α Now, you said you assigned these samples in batches Q of between 10 to 15; is that correct? Α Correct. And how frequently or how long would it usually take 0 a chemist to get through a batch of samples? It would depend on the difficulty of the batch. Α batches could take a week, some batches would take six hours. It depends on how quickly, how easy the samples were basically. And you say "easy" what do you mean? Q Α Whether it was one bag of cocaine versus a thousand bags of cocaine you -- a thousand bags obviously would take longer to weigh out and analyze. If you assigned a batch of samples to a chemist in 0

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- If you assigned a batch of samples to a chemist in the afternoon and they didn't finish that batch because of its difficulty or whatever, what would they do with it? Would they bring it back to you or how did that work?
- 24 A No, they would store it in a safe that was within the

#### Page 23 of 118 Grand Jury - February 4, 2016 1 laboratory. We had two safes that were for chemist 2 storage. And they would just leave them in that safe 3 Q overnight, correct? 4 5 Correct. Α And the bags were usually open, correct, when they 6 Q 7 were stored in that safe? If you know? I don't know that for sure. It would depend on the 8 Α chemist as to how they analyze their samples. 9 10 And did the chemist, the two chemists there who Q 11 worked there, their names were Sonya Farak and 12 Rebecca Pontes, correct? 13 Α Yes. 14 And they both had access to these safes, correct? Q 15 Α Yes. 16 Q Were they locked, if you know, or were they just left 17 open during the overnight hours? 18 They were locked at night. Α 19 And everyone had access to those, correct? Q 20 Α Yes. 21 Was it by a swipecard or a key or both? Q 22 Α It actually had an old fashioned combination lock. 23 Q Okay, let's talk about the standards at the lab. You 24 had indicated previously that a standard was a known

#### Page 25 of Grand Jury - February 4, 2016 118 1 chemists' benches. And if you were at the chemists' benches could you 2 Q see the standards locker? 3 Α No. 4 5 And everyone had access to that standards locker, Q correct? 6 7 Α Yes. 8 And it was simply a key lock? Q 9 Α Yes. 10 Who did the ordering of the standards for the Q 11 laboratory? Jim Hanchett. 12 Α 13 And Jim Hanchett had to apply to get a license from 0 14 the Drug Enforcement Agency in order to do that, 15 correct? 16 Α Yes. 17 Did you yourself ever have the opportunity to order Q standards or apply for an application though the DEA? 18 19 I did not. Α 20 And that was the lab supervisor's job? Q 21 Yes. Α 22 Did you ever have the opportunity to receive Q 23 standards as they came into the laboratory via mail 24 or ----

## Page 26 of 118 Grand Jury - February 4, 2016 1 I would assume so. I don't recall. I would assume 2 that when they were dropped off by UPS I might accept 3 the package, yes. Was there any type of inventory at any time that you 4 0 5 know of that was done on these standards? I don't know. 6 Α Who -- if there were to be an inventory done, who 7 Q 8 would do that? 9 Jim Hanchett. Α 10 Now when the standards need to be placed in the Q 11 machine, okay, because it was essentially running a 12 known substance, the standard, versus an unknown, who would do that? 13 14 The chemist. Α 15 The chemist? And would they go to the refrigerator Q 16 and the file cabinet themselves to get those 17 standards to place in the machine? 18 There would be a working standard within the Α 19 refrigerator. If they needed -- for coke and heroin, 20 if they needed. If they needed something more 21 unusual I believe they would ask Jim to provide it to 22 them from the cabinet. 23 Q Did you yourself ever see them go get the standards

themselves from the cabinet or the refrigerator?

1 A No.

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- Q Were there any policies or procedures in place by the Department of Public Health in terms of dealing with these standards that you know of?
- A No.
  - Q The standards were fairly expensive to purchase, correct?
  - A Yes.
    - Now you had initially discussed working standards or secondary standards. You had briefly explained what they were. Can you please explain to the grand jurors how these secondary standards or working standards were manufactured in the laboratory?
    - A They would be made from samples that were submitted by the police departments, any leftover sample would be utilized to be made into a standard.
    - Q And can you explain to the grand jurors, if you know, the process of making that standard?
    - A I do not know the exact process that was used all the time. I know I -- when I was a chemist I could use the discarded vials from the instruments and use that as a standard. I don't know the exact procedure that somebody else would use.
    - Q Who made the secondary or working standards at the

1 Amherst lab?

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- A After -- for the most part, Jim Hanchett did.
- 3 Q And did you ever have the occasion to observe him 4 doing that?
- 5 A No, I never actually observed him doing it.
  - Q And he stored these samples -- when he made these secondary or working standards, they were stored in the refrigerator?
    - A The solution of the working standard would be stored in the refrigerator.
- 11 Q And why is that?
- 12 A Because it's in a solvent and it evaporates quite
  13 easily. So if you lower the temperature it would
  14 evaporate slower.
  - Q What would be the typical, if you know, the typical shelf life of a working or secondary standard?
  - A I don't know.
- In your experience would it be fair to say that a

  primary standard or a standard that was manufactured

  at an outside laboratory lasts longer than a

  secondary standard that was manufactured by Jim at

  the lab?
  - A It would depend on how often -- we had standards in that cabinet that had been there for 30 years,

- Q In your time at the lab under the Department of Public Health, it was not an accredited laboratory?
- A Correct.

- Q And why was it not accredited, if you know?
- 5 A I believe they never put the effort into getting it accredited.
  - Q And what would be -- can you explain to the grand jurors what an accredited lab would do differently from an unaccredited laboratory?
  - An accredited lab follows a strict guideline as to what is standard practice, what your paperwork will show, what testing is done on a particular item, and it's actually a national accreditation process so that every lab in the country is on the same page and doing the same type of testing and working towards the same goal rather than having somebody else doing it one way over here and somebody else doing it another way over there. Accreditation standardizes all the practices.
  - Q Did the Department of Public Health have any type of policies or procedures that they had in writing in place of this accreditation?
  - A A few. There were a few roaming around the lab. It was never a priority.

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- A In Amherst we had one chemist do all of the testing on each sample. They would follow it through from start to finish, one chemist. In JP they would have several chemists working on the same sample. One chemist would do this, another chemist would do that part of the testing and in that sense they did things differently. We tried to keep things simpler. They would have one chemist to the GC, another chemist do the GC/mass spec. Another chemist would do the weighing and it was just a lot more complicated.
- Q Did you ever have the opportunity to go to the Hinton laboratory?
- A Several times I went to the Hinton laboratory to transport drugs back and forth to Amherst.
- Q And why were you transporting drugs back and forth to Amherst?
- A The backlog in the Hinton laboratory was so high that they had asked us in Amherst to help out.
- Q Were there any specific -- or the drugs that they asked you to test, were they specific drugs in, meaning did you just test all the heroin or did you just test pills, or was there any consistency to what they assigned you?
- A I believe they didn't give us many of the trafficking

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they should be.

## Page 34 of Grand Jury - February 4, 2016 118 1 And he had a conversation with the chemists about 2 that? 3 Α Yes. And you were present for that conversation, correct? Q 5 Α Yes. Do you recall when that conversation took place? 6 Q 7 It was sometime after the State Police audit of our Α lab in October of 2012, but before the DEA came to 9 inspect us for our licensure under the State Police. I don't recall the exact dates. 10 11 And where did the conversation take place? Q In the laboratory. 12 Α 13 And if you recall, what did Jim Hanchett say to the 0 14 chemists? 15 I recall it as he just asked them if they had been Α 16 preparing a lot of standards lately. 17 And what was their response? And they said, "No, not really." And it was just 18 Α 19 dropped. 20 Did Jim Hanchett relay any concerns to you about Q 21 this? 22 Α He was concerned. He brought it up to me first. 23 was concerned about it but he was unsure whether it 24 was from normal usage or if some wrongdoing had been

- 1 done. He didn't know.
- Q And if you know, how did he notice that the standards were running low?
  - A I don't know how he noticed. I don't know if he was preparing for the DEA inspection. I don't know why he noticed.
  - You said, you mentioned the State Police audit. At a certain point in time the State Police took over the laboratory from the Department of Public Health, correct?
- 11 A Yes.

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- 12 Q And why did they do that?
- 13 A They acquired the Public Health Drug Laboratories by
  14 the state budget, whatever, July 1, 2012 they were
  15 trans -- the laboratories were transferred from
  16 Public Health to the State Police.
- Q And why was it transferred to the State Police, if you know?
- 19 A I believe it was probably fiscal reasons.
- Q Was the Hinton lab still running at this point in 21 2012?
- 22 A Yes.
- 23 Q At any point did the Hinton laboratory close?
- 24 A After the State Police acquired them they closed

### Page 36 of Grand Jury - February 4, 2016 118 1 immediately -- almost immediately afterwards. 2 Q That's because there was some issues at the Hinton lab, correct? 3 4 Correct. Α 5 Regarding one chemist? 0 6 Α Yes. 7 And who was that individual? Q 8 Α Annie Dookhan. 9 0 And what did you know that -- if you know, what was 10 Annie Dookhan doing at the Hinton laboratory? 11 I only know what I've read in the papers. I had no Α clue any of this was going on. Apparently she was 12 13 accused of tampering with results more so than 14 anything, dry labbing which would be just deciding it 15 looks like cocaine, it must be cocaine. I don't know 16 exactly what all the charges were. 17 Q So at a certain point the State Police came in and they did an audit of the laboratory? 18 19 In Amherst, yes. Α 20 At Amherst. And it's fair to say that you were doing Q 21 some things right but other things you were not doing 22 right, according to the audit? 23 Α Correct. 24 Q And it was the goal, it's fair to say it was the goal

of the State Police to remedy those deficiencies and allow the lab to become fully accredited, correct?

A Yes.

- Q And how long did the audit take of the lab, if you know?
- A Probably six hours or so. They were there all day.
- Q Were they aware at this point that you were using these working or secondary standards at the lab?
- A Yes. I believe we had taken -- when the State Police took us over in July one of the drug lab supervisors had come out earlier in August I want to say. I'm not sure exact, of the exact date, and he had discussed, you know, our procedures. He only -- he had come out on an informal basis and discussed our procedures with us and you know, determined, you know, whether we were testing things properly or not. And Jim had mentioned to him at the time that those were the standards that we were using and how we were obtaining our standards. And he said, "Well, don't do that anymore." And that was the -- and Jim stopped it, that was the end of it, we hadn't done it again.
- Q And at that State Police lab, currently they use only primary standards or purchased standards, correct?

1 A Currently, yes.

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- Q Now in terms of the -- talking a little bit more about the standards. When Jim manufactured -- Jim Hanchett manufactured these standards, did he do it solely by himself or did the other chemists at the lab, Rebecca Pontes and Sonya Farak, assist him in doing this, if you know?
- A Solely by himself.
  - Q At any point, if you know, did the chemists flag certain samples for Jim saying that this would be a good candidate for a secondary working sample?
- 12 A No, not that I'm aware of.
- Q Did the chemists ever keep, if you know, standards at their work station?
- 15 A Yes.
- 16 Q And how did they have them? How did they keep them at their work station?
- 18 A It would be in a GC vial.
- 19 O And what's a GC vial?
- A A GC vial would be little vials that we would put on the instruments.
- Q And how many milliliters would a typical vial contain?
- 24 A I believe it's two milliliters.

# Page 39 of Grand Jury - February 4, 2016 118 And would they just have that one vial at their work station or would they have several vials of different substances at their work station? You might have several vials. Α Ms. Salem, approximately how long did you work with 0 Rebecca Pontes, the chemist? She started at the lab in 2004, so I've worked with Α her since then. Did you have the opportunity to train Ms. Pontes at 0 the lab? Yes. Α And can you please walk through how you trained Ms. Q Pontes at the laboratory? I would just have her tag along with me. I would Α walk through the paces of what I would do for each sample and explain to her along the step of the way -- each step of the way as what I was doing and why. And just have her observe me. Okay, so it was simply on-the-job training? Q Α Yes. Did Jim Hanchett have the opportunity to also train Q Rebecca Pontes? Α I'm sure he did. Q And in that training process did she just simply

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#### Page 40 of Grand Jury - February 4, 2016 118 1 observe you in the beginning and then take on testing 2 under your observation or how did that work? I -- yes, she would have to observe first. I don't 3 Α know the actual training process of when she would 4 5 actually be assigned samples. When she first started testing samples were there any 6 Q 7 types of samples that would be assigned to her? 8 Α You would start with marijuana samples. Those are 9 the simplest ones to go and then progress to powders. 10 And it's fair to say that marijuana was a drug that Q 11 was very easy to test? 12 Α Yes. And fair to say you could get through a lot of those 13 0 14 samples on a day-to-day basis? 15 Absolutely. Α 16 0 How long did you work with Sonya Farak? 17 Α She also started in 2004. And was she also trained at the Amherst laboratory? 18 Q 19 She was trained in the Hinton laboratory. Α So when Ms. Farak first came to the Amherst 20 Q 21 laboratory she immediately started testing samples, 2.2 correct? 23 Α Yes. 24 Q And your observations of Ms. Farak, did she do

- A Sonya didn't take much pride in her appearance, I believed. She would also talk to herself at times.

  But I also talk to myself when I'm stressed or whatever, I talk to myself. But other than that there was no real observation -- you know, there's no real crazy observations.
- Q So you had a chance -- you saw her essentially every day?
- A Yes.

- Q And you saw Rebecca every day. And outside of what you had just mentioned there was nothing else that you found to be unusual about Ms. Farak or any changes or any differences in her behavior or things of that nature?
- No, I mean there were -- you know, she was moody at times. She -- I noticed that she would disappear within the laboratory at times. I would try and transfer a phone call to her and she would not be present in the lab so I would have to take a message for her. But other than that there was no real overt issues.
- Q Did anyone outside of the laboratory like a police officer or assistant district attorneys ever make any comments about Sonya Farak, negative or positive?

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- A No, actually she did get positive feedback from some of the DAs that her testimony went well, but I never heard anything negative.
  - Q At any point of you working with Sonya were there any dramatic changes that you observed of her?
  - A The last few months I noticed that she had been losing some weight but no other dramatic changes, no.
  - Q Was she leaving the lab more frequently?
  - It's possible that she was leaving more frequently.

    I didn't keep a log. I don't -- I was in my office area so I don't know how often she was actually leaving the lab. I don't know if it was happening a lot more frequently or not. It was more of an ongoing issue.
  - Q And when you say "ongoing issue" that was just the leaving the lab and not being accounted for?
  - A Correct.
  - Q Now at a certain point in time it was required of the chemist to go into court and testify about the results that they found in the lab concerning the alleged drugs, correct?
- 22 A Yes.
- 23 Q And it's fair to say that there was a lot of coming 24 and going in the lab, correct?

- 1 A Yes.
- 2 Q And essentially sometimes an individual would be alone at the lab and there would be no one else there?
- 5 A Yes.
- Q And it was very easy -- you could basically come and go at any time that you wanted, correct?
- B A Yes.
- 9 Q Because you had not only the pass code to the alarm
  10 but also a key and a swipe card?
- 11 A Correct.
- Q So if you wanted to come into the lab late at night and do work, you could?
- 14 A Yes.
- And you would also have access to all the equipment and machinery, the standards and also the police submitted samples, if you wanted to?
- 18 A Yes.
- 19 Q Now I'm going to move forward to the date of
  20 approximately January 18th of 2013. Do you recall
  21 that day?
- 22 A Yes, I do.
- 23 Q And why do you recall that day?
- 24 A That is the day they shut us down.

- Q Can you please explain the facts and circumstances surrounding the closing of the lab to the grand jurors?
- A Yes. Is January 18th the Friday or a Thursday, the day before they shut us down. I'm not sure of the date.
- Q Do you remember?
- A Back me up.

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- Q Okay. Let me back you up. At any point on or around that date was there an issue at the lab?
- A One afternoon, I believe it was a Thursday afternoon, I was organizing samples and checking my certificates versus the actual samples, getting them prepared to go back to a police department and I noticed that I was actually missing two samples out of my evidence locker. It was late in the afternoon. I checked through various bags in the evidence locker. I went across the hall and checked the safes and could not find these missing two samples. I decided I wanted to go home and talk to Jim about it in the morning and tell him, you know, they're missing, I don't know where they are, and talk to him about that the next morning.
- Q Okay, let me stop you right there. Did samples go

missing frequently at the lab?

A No.

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- Q It's fair to say sometimes things got misplaced though?
- A Yes.
  - Q And how frequently would that happen?
  - A Not very frequently. When you're dealing with 200 samples spread out on your bench top and you're trying to organize things you might be ruffling through and not be able to find something momentarily or it might get misplaced into a different bag when you're handing, you know. These cases going back and forth between the chemist and into the lockers and they have to be put back in the certain order. Maybe once every six months I'd have a panic attack and say where is this, you know, where did it go? And I would find it momentarily later. I have never actually lost a sample where I had to contact the police department or the DA's office and say, "I don't know where it is." That never happened.
  - Q Were there any policies and procedures in place through the Department of Public Health if that were to happen?
- A No.

out to testify in Springfield Court, I believe.

And so you and Mr. Hanchett began searching for the

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Yes, because there's a lag time. There's a lot of

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dead time when you're putting these samples on the instruments. So you could technically have samples on the instruments, work on the paperwork for the previous run and multi-task. And so there was a lag time between returning the samples to me and when I would actually get the paperwork back on that sample from the chemist.

- Q At any time while you were the evidence officer did
  Ms. Farak show any interest in certain samples over
  others?
- A When Holyoke would come in, Holyoke is a very large city and would bring in quite a few samples at a time, it would take me several hours to log in their samples. And every time it would be, "Did you get anything good? What did you get today?" And I would mention, you know, a few of the larger samples, not thinking anything of it. And that but that would be the only interest. I didn't purposely assign certain samples to her, it was always first—in, whatever is whatever your up next for.
- Q So she never came to you and said, would say something like, "Hey, can I have that trafficking sample from Holyoke that you got in the other day?"
- A No.

There was another sample that was found missing from

my locker and I don't know -- I was not present when

they discovered it and I believe they discovered that

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your knowledge?

you, when they received it? Can you just walk

- through for us how that worked?
- A They would do it at their bench after they finished analyzing the drug.
- Q And would they heat seal the bag also?
- A Yeah, heat seal it and then initial and date over the heat seal so that if it was opened again you would know where exactly the seal was.
- Q Was there ever an occasion that a chemist would have to go back in after doing an analysis and open that bag back up again?
- That's possible. If -- like I said, there was a lag time between receiving back the paperwork because they have the samples on the instruments at the time. Well, if for some reason they weren't happy with those results they could come back to me and say, "Can I have that sample back?" And I would reassign that sample back to them so that they could look at it again and resample or whatever they had to do.
- Q And why would they do that, look at the sample a second time?
- A If it didn't -- if it turned out to be something different than what they were expecting or if you had to do an extra mass spectrometer on it. If there was a problem with the concentration and it didn't show

#### Page 54 of Grand Jury - February 4, 2016 118 1 up on the mass spectrometer like they were expecting. 2 Q Did the chemists ever initial their bags before they did the analysis, if you know? 3 4 Not that I'm aware of. Α 5 But was it practice and procedure to complete the task and then initial and date the bag? 6 7 I believe some of them may have been initialing, Α 8 throwing their initials on some of the empty Kapak 9 bags so that when they actually finished their 10 analysis they could just heat seal right through 11 those initials, I believe maybe they were doing that. I'm not positive. 12 13 When you were a chemist did you do that? 0 14 Α No. 15 What did you do? Q 16 Α I initialed it after I sealed it. 17 Ms. Salem, I'd like to talk about the classifications Q 18 of drugs with you. Under the Mass General Laws 19 Chapter 94C certain drugs are classified Class A, 20 Class B, Class C, Class D and Class E, correct? 21 Yes. Α 22 Q And can you give the grand jurors an example of a 23 Class A substance? 24 Heroin. Α

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             A Class B substance?
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        Α
             Cocaine.
             A Class C substance?
 3
        Q
 4
        Α
             LSD.
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             A Class D substance?
 6
             Marijuana.
        Α
 7
             Now as to Class E, what would be a Class E substance?
        Q
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        Α
             Typically they were prescription drugs. A lot of the
 9
             prescription drugs like Alprazolam, I can't recall
10
             any.
11
             But they were usually in pill form?
        Q
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             Yes.
        Α
13
             Or were they in powder form also?
        0
14
        Α
             Mostly pill form. Mostly pill form.
15
        Q
             Now when I say "club drug" what does that mean to you
             as a chemist?
16
17
        Α
             Absolutely nothing.
             It doesn't mean anything to you?
18
        Q
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        Α
             No.
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             If I mentioned to you Ecstacy, what class of
        Q
21
             substance is Ecstacy?
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        Α
             Ecstacy, I believe is a -- it's been a long time.
23
        Q
             If you know.
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             I know it's MDMA. I believe it's a B.
        Α
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#### Page 56 of Grand Jury - February 4, 2016 118 1 Now in terms of the tests on Class E drugs or the 2 tests -- or what would you do to a Class E drug or something that was alleged to be a Class E drug when 3 it came into the laboratory? 4 5 It would go through the GC and the GC/mass spec just like any other drug. 6 Was that step ever skipped and it was just a visual 7 Q 8 test? 9 Yes, I'm sorry. Α 10 Or a visual observation of the pill? Q 11 Yes, if we could identify the tablet with the Α markings that were on the tablet and it was deemed to 12 13 be a Class E drug then we would just do a visual by 14 appearance identification on that tablet. 15 Okay. Do you have any manuals that you could look at Q in order to do this? 16 17 Α Yes. I don't recall the names of the manuals at this 18 point. PDRs. 19 Now, in terms of Class E substances, they're all Q 20 contained within the General Laws, correct? When I 21 say that they're specifically named within the 22 statute, if you know? 23 Α Class E drugs? 24 0 Yes.

2.2

- A No, they're not. I don't believe they are.
  - Q So what if a drug came in and there was no way to identify it in terms of the book or the reference materials; what would you do?
  - A Then it would be run on the gas chromatograph and the mass spectrometer.
  - And if a drug came in that was classified under the Federal Laws as a controlled substance but wasn't under the Mass General Laws, Chapter 94C, what would the chemist do, or what would you do?
  - A Technically it would be negative. I believe at times I would actually type on the certificate that it was negative and I could also hand type in that this may be a federally controlled substance. I did do that certain times. I don't recall what substances I did that with. I don't recall at this moment where -- when those instances would be.
  - Q So do you have any knowledge of chemists classifying things as a Class E drug when in fact it wasn't classified in that manner under the General Laws?
  - A I believe it could happen. I don't think we would have done it purposely or I don't think it was done at times it could happen that we would classify it as a Class E but I don't believe it was done

#### Page 58 of 118 Grand Jury - February 4, 2016 1 maliciously. I think it was one more as we didn't 2 know what to call it. I'm going to mention a type of substance to you, BZP. 3 Q Are you familiar with that drug? 4 5 Yes. Α Is that a Class E substance, if you know? 6 Q I believe it's federally controlled but not 7 Α 8 Massachusetts controlled, and I believe at times we 9 may have been calling that a Class E. 10 And is it fair to say that would usually be up to the Q 11 particular chemist, or was there any conversations amongst the chemists how to handle that situation? 12 13 I don't recall any conversations about how to handle Α 14 that. 15 Ms. Salem, at any point did you begin to scrutinize Q 16 Sonya Farak's work at the lab? 17 Α When the State Police took us over in July of 2012 we were required to do technical reviews of every 18 19 chemist's work and I would conduct those reviews. 20 And that would be the reviews of both Sonya Farak and Q 21 Rebecca Pontes's work, correct? 22 Α Correct. And Jim Hanchett's. 23 Q Was there anything that you found unusual about Ms. 24 Farak's work?

- 1 A It was meticulous and now I realized that she wasn't
  2 recording gross weights of her samples.
  - Q And what does that mean?
  - A When I would receive the sample from the police department I would obtain a gross weight from it.

    When the sample is transferred to the chemist and the chemist has it at their bench they would weigh it again to compare those two weights and make sure that they were in line with each other. It was a check and balance. And Sonya would not record her gross weights.
    - Q Did you ever ask her why she doesn't do this, or why she didn't do that, excuse me?
    - A I think I mentioned it to her and I don't think she had a very good answer for it, she just didn't do it, it wasn't her habit.
    - Q Were there any -- did Allen Stevenson or Jim

      Hanchett, the lab supervisors, did they ever do

      employee reviews at any time and submit it to the

      Department of Public Health?
  - A Yes.
- Q And when did they do that? Was it monthly, yearly, every couple of years?
  - A Every couple of years. It wasn't done very

Page 60 of Grand Jury - February 4, 2016 118 1 regularly. I believe it was supposed to be done 2 every year or every six months even, and I don't believe it was. 3 Was there any reason that you know of why that wasn't 4 0 5 being done? No real reason, just lackadaisical. 6 Α Did anyone or any supervisors from the Department of 7 Q 8 Public Health or perhaps any supervisors from the 9 Hinton laboratory ever visit the Amherst lab? 10 Once or twice. Α 11 When you say "once or twice" who came once or twice? Q Julie Nassif and Chuck Salemi came out for a visit 12 Α 13 once when we were undergoing some construction. 14 it was another occasion where Julie came out and it 15 was a press -- one of a -- a press issue where they 16 had threatened to close us down and they came out to 17 visit to see what we were all about. 18 And is it fair to say that it was perhaps a lack of Q 19 oversight by the Department of Public Health of the 20 laboratory? 21 Α Yes. 22 If you know, was Jim Hanchett ever required to draft Q 23 any reports or do any quality -- essentially quality 24 control reports and submit them to the Department of

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Public Health?

A Not that I'm aware of.

MR. CALDWELL: I have no further questions of this witness. Are there any questions from the grand jurors? Ma'am?

JUROR: You had mentioned that sometimes the secondary standard were made from leftover samples. Wouldn't that interfere with the weight that was going back into the evidence locker if the samples were being used for making new standards?

A Yes, it would. It would only require a very small amount to make a standard, like a few hundred milligrams.

JUROR: Would that be registered on a log if that was taken off of the final weight?

A I don't know if it was registered or not.

JUROR: You're saying that Ms. Farak didn't record the weights when she received these particular drug samples?

A Correct.

JUROR: And she didn't record them when she -- reseal them and you know send them like, ----

A She would obtain the net weight which is what would be the actual weight of the powder, that would go

onto the certificate. But the check and balance of the gross weight when she would begin her analysis was not written in her notebook.

JUROR: And that was a habit or hers or just a lack of responsible tactic on her part?

A I ----

JUROR: Okay, she just didn't do it?

A Correct.

MR. CALDWELL: Are there any other questions from the grand jurors? Ma'am?

JUROR: You had said that it was frowned upon if

a chemist were to assign themselves samples. But if they had access to the computer could they assign themselves samples? Would it say who took the samples out? Like if you saw your computer the next day, would it say that -- would you know someone had been in the computer to take out samples, or would they write your name? Do you understand my question? I do understand what you're saying. I don't know if it would actually log that in as to who was signed in on the computer at that particular time. It would show that they had been transferred, that they were no longer in the custody of the evidence locker and who they had gone to, but I don't know if it would

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MR. CALDWELL: Any further questions?

Page 64 of Grand Jury - February 4, 2016 118 1 (No response by grand jurors.) MR. CALDWELL: Seeing no hands raised, no further 2 questions from the grand jurors, I'm suspending 3 testimony of this witness at this time. Thank you, 4 5 ma'am, you're excused. THE WITNESS: Thank you. 6 (Whereupon, the witness was excused.) 7 8 (OFF THE RECORD.) 9 10 (Whereupon, Grand Jury Exhibit 25, Proffer 11 Agreement, was pre-marked by the court reporter.) MR. CALDWELL: Good morning again, ladies and 12 13 gentlemen. My name is Thomas Caldwell and I'm an 14 Assistant Attorney General and I'm continuing an 15 investigation concerning the Amherst drug laboratory 16 and the Department of Public Health and matters that 17 occurred on diverse dates between January of 2004 and January of 2013. I have one additional witness for 18 19 your consideration today. 20 Ma'am, can you please raise your right hand? 21 22 REBECCA PONTES, SWORN. 23 2.4 BY MR. CALDWELL:

#### Page 65 of Grand Jury - February 4, 2016 118 1 Please have a seat. Good morning, ma'am. 2 Α Good morning. Can you please identify yourself and spell your last 3 Q name for the record? 4 5 Rebecca Pontes, P-O-N-T-E-S. 6 Q And Ms. Pontes, can you tell us where you are 7 currently employed? 8 Α I am currently employed at the State Police Crime 9 Laboratory in Springfield. 10 And how long have you worked for the State Police Q 11 Crime Laboratory in Springfield? In Springfield, since July, 2013. 12 Α 13 And where were you employed prior to that? 0 14 Prior to that I was employed at the Amherst drug Α 15 laboratory. 16 Q And was that also under the Mass State Police? 17 Α For a year, yes. 18 And prior to that who was operating the laboratory at Q 19 Amherst? 20 The Department of Public Health. Α And approximately how long were you working at the 21 Q 22 Amherst drug laboratory under the Department of 23 Public Health and the State Police? 24 It was about eight, eight and a half years, since

- 1 Q And how long was that?
- 2 A That was a week long.
- 3 Q And where was that? Where did that take place?
- 4 A Dulles, Virginia.

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- Q Now in your time as a chemist at the laboratory for that eight and a half year, approximately how many samples did you test?
- A Tens of thousands. I don't know an exact number.
- 9 Q So approximately say 20 to 30 thousand samples; is that fair to say?
- 11 A Upwards of that, yeah.
- 12 Q Approximately how many samples would you test per
  13 month, if you know?
  - A I can break it down. It was probably like 10 to 20 per batch which could be a one or two day thing. So monthly maybe a few hundred samples.
    - Ms. Pontes, I'm approaching you with what was premarked as Grand Jury Exhibit Number 25. I'm just going to place that in front of you. And if you could just take a look at it and look up when you're done.
- 22 A Okay.
- 23 Q You've seen this document before, correct?
- 24 A Correct.

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             And this is a proffer agreement, correct?
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        Α
             Yes.
             And it's addressed to Michelle Gates who is an
 3
        Q
 4
             attorney, correct?
 5
             Yes.
        Α
             And the letter is dated November 24, 2015, correct?
 6
        Q
 7
             Yes.
        Α
 8
        Q
             And that was when you sat down with myself and
 9
             Captain Steven Fennessey of the Massachusetts State
10
             Police at the Office of the Attorney General,
11
             correct?
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        Α
             Yes.
13
             And we had a conversation with you?
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14
        Α
             Yes.
15
             In regards to your employment at the drug laboratory?
        Q
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        Α
             Yes.
17
             And at that time you and your attorney had the
        Q
             opportunity to review this?
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19
        Α
             Yes.
20
             Your attorney explained what this document was to
        Q
21
             you?
22
        Α
             Yes.
23
        Q
             And you understand what it is?
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        Α
             Yes.
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#### Page 69 of 118 Grand Jury - February 4, 2016 Can you please tell the grand jurors what you understand it to be? 2 It's a agreement for me to tell the truth and nothing 3 Α I say will be used against me. 4 5 And it's signed on the second page by myself, Thomas Q Caldwell? 6 7 Yes. Α 8 And it's also signed by yourself, Rebecca Pontes? Q 9 Α Yes. 10 And it's dated November 24, 2015? Q 11 Α Yes. And it's also signed by your attorney, Ms. Michelle 12 Q 13 Gates, correct? 14 Correct. Α 15 And also dated 11/24/2015? Q 16 Α Yes. 17 MR. CALDWELL: I will enter what was previously marked as Grand Jury Exhibit Number 25 and publish 18 19 that to the grand jury. 20 Ms. Pontes, do you recall your start date at the Q Department of Public Health drug testing laboratory? 22 21 It's May 23, 2004. Α 23 And when you arrived at the laboratory you were given 24 certain training, correct?

Page 71 of Grand Jury - February 4, 2016 118 1 the next, so each training involved the steps similar 2 to that. And can you explain, just briefly for the grand 3 Q jurors what these machines are that you used? 4 5 Yes, they're -- it's been a while so bear with me. Α The gas chromatograph is basically where you inject a 6 small aliquot of sample, it runs through a column. 7 8 The substance that's in the sample will elute on the 9 column and give sort of like a graph if it's 10 detected. From there those are usually compared to 11 known standards that are run as well. The gas -- the mass spectrometer is pretty much the same thing 12 13 except it's broken down a little further into ions. 14 Now did you receive any additional training on these Q 15 machines other than what was provided by Mr. 16 Hanchett? 17 Α I did obtain -- attend a seminar, a one-day seminar 18 on the mass spectrometer. 19 And where was that located? 0 20 At Jamaica Plain. Α 21 Do you know who ran that training session? Q 22 Α Agilent, possibly. 23 Q Now, in terms of the substances that you were 24 testing, what were the first things that you were

### Page 73 of Grand Jury - February 4, 2016 118 1 can do many of these marijuana tests a day? 2 Α Yes. And that the testing for the marijuana is very --3 Q quite simple? 4 5 Yes. Α How would you compare the testing of the marijuana to 6 Q 7 the other substances, the powdered substances and 8 other things? 9 Α The weighing and sampling and running on the 10 instrumentation would take a lot longer for those 11 substances. So for example, a typical cocaine sample, how long 12 Q would that test take from start to finish? 13 14 Probably about half an hour, 40 minutes. Α 15 Now there was another chemist who worked with you at Q 16 the laboratory, correct? 17 Α Yes. 18 And her name was Sonya Farak? Q 19 Yes. Α 20 And it's fair to say that both you and Sonya did the Q 21 vast majority of the testing at the laboratory? 22 Α Yes. 23 Q Mr. Hanchett who you mentioned previously was your 24 supervisor?

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             And that computer you could access by a pass code,
 2
             correct?
 3
        Α
             Yes.
             And you all had access to that computer?
 4
        0
 5
        Α
             Yes.
             So you could assign yourself samples, you could
 6
        Q
 7
             assign other chemists samples; is that fair to say?
 8
        Α
             Yes.
             And in terms of -- where was Sharon's office located
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        0
10
             in relation to the laboratory?
11
             It was across the hall from the laboratory.
        Α
             So if you were in Sharon's office you couldn't see
12
        Q
             into the lab; is that fair?
13
14
        Α
             Yes.
15
             And if you were in the laboratory you could not see
        Q
             into Sharon's office, correct?
16
17
        Α
             Correct.
             Can you please describe the other areas of -- strike
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        Q
19
             that.
20
                  Was Jim Hanchett's -- did he have an office next
21
             to Sharon's?
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        Α
             He had an office next to Sharon's. He also had a
             desk in our chemist office area.
23
24
        Q
             Did you have a desk in the chemist office area?
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# Grand Jury - February 4, 2016

- 1 A Yes.
- 2 Q And did Sonya Farak also have a desk?
- 3 A Yes.

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- Q Now in terms of accessing the laboratory was there any type of security measures in place to restrict access to the lab?
  - A For a majority of the eight years I was there it was done by key and there was an alarm system that you had to turn off once entering in the morning, and then there was an update in the security and a key card was given to each person.
- Q So you would have to enter an alarm pass code that everyone had in their possession?
- 14 A Yes.
- 15 Q And you also had a key and a swipe card?
- 16 A Yes.
- 17 Q And you could use one or the other, correct?
- 18 A Yes.
- 20 So the key could bypass the swipe card or the swipe card could bypass the key?
- 21 A Yes.
- Q If you know, did that pass card, did it record your comings and goings in the lab?
- 24 A I don't know.

### Page 78 of Grand Jury - February 4, 2016 118 1 So it's fair to say that you as a chemist or anybody 2 else who worked at the lab had access to the laboratory 24 hours a day? 3 Α Yes. 4 5 Now in terms of, there was a drug locker or a drug safe so to speak within Sharon and Jim's office area, 6 7 correct? 8 Α Yes. 9 0 And that contained all of the submitted samples from 10 the police departments? 11 Yes. Α Now, were there any security measures in place to 12 Q 13 keep that area secure? 14 The same swipe card or lock with a key. Α 15 Was it the same key and the same swipe card that was Q 16 used to access the main doorways? 17 Α Yes. 18 If you know, was the safe frequently open during Q 19 working hours of the lab? And when I say "working 20 hours" I mean, you know, eight to four or nine to 21 five? 22 Α No. 23 Q It was always locked and secured? 24 Α Yes.

I could either work during the week and I would come

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### Page 80 of Grand Jury - February 4, 2016 118 1 in earlier, maybe like an hour, but usually I would 2 come in on the weekends. And if you recall, what were Sonya Farak's general 3 Q working hours at the lab? 4 5 She was about seven to three, or seven-thirty to Α three-thirty. 6 And that was -- did she work those hours regularly or 7 Q 8 did her hours at any point in her employment change? 9 I think that was regular. Α 10 So both of you essentially would come in at the same Q 11 time and leave at the same time? She would usually be there when I got there and 12 Α 13 I usually left earlier than she did. 14 So is it fair to say that it was pretty easy to come Q 15 and go; you could change your hours in any way 16 possible? 17 Α As long as you worked a full eight hours that day, 18 you could work pretty much anytime between say six 19 and five. 20 Was it -- could you come into the lab on your own say Q 21 like eight o'clock at night and do tests? 22 Α Not without permission. Jim would have to know that 23 you were planning on coming in at eight o'clock to 24 work on samples.

### Page 81 of Grand Jury - February 4, 2016 118 1 But you could obviously come in without Jim knowing 2 if you wanted to? 3 Α Yes. 4 0 Did Sonya Farak ever tell you that she would come 5 into the laboratory at off hours? 6 Α No. 7 Did you yourself ever go into the laboratory on off Q 8 hours? 9 Α No. 10 Now you had indicated that when you would come in the Q 11 day you would continue testing certain substances 12 that you had already began your tests on? 13 Yes. Α 14 And those were the batch samples that were assigned Q 15 to you by Sharon or yourself or Jim, correct? 16 Α Yes. 17 And when you stopped doing your tests for the days Q where did you store those samples? 18 19 Α There was a safe within the laboratory that we stored 20 the samples in. 21 And where was that safe located? Q 22 Α It was along the wall in the middle of the 23 laboratory. 24 0 Can you describe it? Was there a key to it?

#### Page 82 of Grand Jury - February 4, 2016 118 1 Oh, it was one of the dial safes like a ----2 Q Combination? 3 Α Yeah. And it's fair to say everybody had the combination to 4 Q 5 that safe, correct? 6 Α Yes. 7 Was it secured at night when the lab was closing? Q 8 Α Yes. 9 Now when you put your batch samples into that safe 0 10 it's fair to say the bags were open? As in you 11 didn't reseal them? I did not leave any open bags in there. Either it 12 Α 13 was something that I didn't open yet or something 14 that I had completed and had sealed up already. 15 And when you would reseal that would you initial and Q 16 put a date on it? 17 Α Yes. 18 And do you always initial and date the bag after you Q 19 had completed the test? 20 I did, yes. Α Did you ever initial bags ahead of time so they were 21 Q 22 ready to be used right away? 23 Α No. 24 Q Was it always after -- so it was always after you

	Grand	Jury - February 4, 2016 Page 83 of 118
1		completed the test?
2	А	Yes.
3	Q	Did all the chemists, were all the chemists required
4		to initial and date the bags?
5	А	Yes.
6	Q	So Sonya Farak did the same thing?
7	А	Yes.
8	Q	And did she ever pre-initial bags that you did you
9		ever see her pre-initial bags?
d <b>aß'</b> t	rem <b>a</b> mbe:	rIseeing her.
11		MR. CALDWELL: Off the record.
12		(Short break.)
13		MR. CALDWELL: Continuing the questioning of the
14		witness, Rebecca Pontes.
15	Q	So Ms. Pontes, I believe you indicated when we had to
16		take a quick break that you never saw Sonya Farak
17		pre-initial the bags?
18	А	Correct.
19	Q	And those are called Kapak bags?
20	А	Yes.
21	Q	Can you just describe them briefly for the grand jury
22		what they look like?
23	А	Yeah. They are a heavy plastic type bags that would
24		you would heat-seal with a heat-sealer.

### Page 84 of Grand Jury - February 4, 2016 118 1 And that's what all your samples would be stored in? 2 Α Yes. And those were bags that came from your laboratory, 3 Q correct? 4 5 Α Yes. Now can you, for the grand jurors, just very briefly 6 Q 7 explain the set up of the lab? You had previously 8 indicated that you worked in very close proximity to 9 Sonya Farak, but can you just explain how the rest of 10 hte lab was laid out? 11 Yeah, it was a long type of room where the lab Α benches were on one side. There was two lab benches 12 13 put together and then another two lab benches put 14 together. And then there was an office area and a 15 sink area, and then on the other side there were the 16 instrumentation. 17 Q And that's the gas chromatograph and mass 18 spectrometer? 19 Yes. Α 20 So they were on the other side of the lab? Q 21 Correct. Α 22 Q And also on the other side of the lab was where 23 standards are kept, correct? 24 Α Correct.

#### Page 85 of Grand Jury - February 4, 2016 118 1 And can you just briefly tell me what standards are? 2 Α Standards are known manufactured -- known standards that we would get from a manufacturer and kept in a 3 locked storage area. So basically it's something you 4 5 would use to test against unknown substances. So when you say "standards that were purchased", 6 Q 7 those were heroin standards, cocaine standard, 8 marijuana standards, things like that? 9 Correct. Α 10 And they were in liquid form or powder form? Q 11 Powder form mostly, yes. Α 12 Q But there were some that were liquid form? 13 Α Possibly, yes. 14 Do you know how many standards that the lab had on Q 15 hand at any given time? I do not. 16 Α 17 Fair to say it might have been in the hundreds? Q I -- probably not. I don't know. 18 Α 19 Now there was also a refrigerator in the lab, Q 20 correct? 21 Α Yes. 22 Where was that refrigerator located? Q 23 Α That was located to the far-back corner behind Jim's 24 work bench.

### Page 86 of Grand Jury - February 4, 2016 118 1 And what was contained in that refrigerator? 2 Α There were some standards that needed to be refrigerated in that refrigerator as well as prepared 3 standards. 4 5 And what type of standards had to be stored in the fridge? 6 I believe PCP standard and Silicin standards. 7 Α 8 Q Were there any cocaine standards in that 9 refrigerator? 10 Α There were prepared standards in there. 11 And when you say "prepared standards" what do you Q mean by prepared standards. 12 13 It's a standard that was diluted in liquid form to be Α 14 used on the instrumentation. 15 So a secondary standard; is that fair to say? Q 16 Α Yes. 17 So you had a primary standard that was sent to the Q 18 lab from a pharmaceutical company, correct? But then 19 you also had these secondary standards or prepared 20 standards as you called them that were made within the Amherst lab? 21 22 Α Yes. 23 Q And who manufactured those working standards or 24 secondary standards?

### Page 88 of Grand Jury - February 4, 2016 118 1 a little cap and kept usually wrapped with paper just 2 to prevent it from evaporating. And about how many -- was it milliliters, liters? 3 Q How much was usually manufactured and stored? 4 I would say about 50 milliliters at a time. 5 Α And when would you have to go into the refrigerator 6 Q 7 and take some of those? What were the circumstances? 8 Α We usually would use about one to two milliliters in 9 a little vial that we kept at our bench and once that 10 was empty or needed a refill we would go into that 11 prepared vial and take some more. Did you ever have to tell Jim Hanchett that he needed 12 Q 13 to make more standards, that you were running low? 14 Α If I noticed that vial that was in the refrigerator 15 was low then I would probably say something. 16 0 And how frequently did that happen? I don't remember. Not frequently. 17 Α 18 Is that because Jim Hanchett stayed on top of the Q 19 inventory? 20 Most likely, yes. Α 21 So you didn't have an opportunity ever to observe him Q 22 making these standards, the secondary standard? 23 Α The secondary. I've seen him make them but I wasn't 24 being trained on it, if that's what you mean.

### Page 89 of Grand Jury - February 4, 2016 118 1 So you weren't allowed to make --2 Α Right. -- working standards? 3 Q Α Correct. 4 5 Did Sonya? Did you ever see Sonya make her own standards? 6 Not to my knowledge, no. 7 Α 8 Q And Jim took from submitted samples to make those 9 secondary standards, correct? 10 Correct. Α 11 And those are the samples that were submitted by the Q police department? 12 13 Α Yes. 14 Okay. And so he would either take directly from it Q 15 subsequent to the test being done on it? 16 Α Yes, he would make sure that the test was positive 17 for cocaine or heroin before he took a small sample from it to make a standard. 18 19 And how many standards would have at your work Q 20 station at any given time? I would have one. One vial. 21 Α 22 So you wouldn't have a Class A, a Class B, a Class C? Q 23 You would just come and take what you needed 24 concerning -- because you were only testing that

### Grand Jury - February 4, 2016

drug, right?

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- Α The majority of the time it would just be a coke/heroin standard that we would run and that would make sure the instrumentation was running properly. So it would be a coke/heroin standard and a blank that I would keep on my bench and use on a daily basis.
- Q What's a blank?
- Α A blank is just a reagent that has nothing in it, straight from the bottle.
  - And can you give us an example of a reagent that you Q would use as a blank?
- 13 Yes, methanol. Α
- 14 And why would you use methanol? Q
- 15 That's what we would add our samples to. We would Α 16 dilute the alleged cocaine or heroin in methanol and 17 that would be run on the instruments.
- 18 How frequently did you run a blank through the Q 19 machine?
- 20 It would be run on a daily basis with each batch. Α
- With each batches of samples? 21 Q
- 22 Α Yes.
- 23 Q So it's fair to say a blank would be run maybe 10 --24 excuse me. Strike that.

### Page 91 of 118 Grand Jury - February 4, 2016 1 A blank would be run for every 20 samples that 2 you had tested? 3 Α Yes. And was there any policy and procedure within the lab 4 0 5 about running blanks? 6 Α No. 7 Why would you run a blank? Q 8 Α To make sure that there was nothing in the column or 9 that there wasn't any carryover from the samples 10 previous. 11 So from the heroin sample to a cocaine sample? Q 12 Α Yes. 13 If you were to run a test on a sample could you 0 14 detect if there was any carryover by the -- from the 15 machine? 16 Α You could with a -- with a blank sample. If you had 17 a normal sample you probably would not be able to 18 tell. 19 Now was the laboratory under the Department of Public Q 20 Health, was it an accredited lab? 21 Α No. 22 Were there any written procedures and policies that Q 23 were given to you by the Department of Public Health 24 on how you should operate the lab and conduct the

### Page 93 of Grand Jury - February 4, 2016 118 1 into the refrigerator. 2 Q Now during a typical work day did you have -- you engage Sonya in conversation, I assume, correct? 3 4 Α Yes. 5 What was the topics of conversation? Q It was either work related, pet related or sports 6 Α 7 related. Q And about how long did you work with Sonya, how many 9 years? 10 She started in August right after I did, so about Α 11 eight years. And where did she come from? 12 Q 13 She previously worked at the Jamaica Plain Α 14 laboratory. 15 So when she arrived at the lab did she receive any Q 16 additional training? 17 No, she was already trained. Α So she started testing substances right away? 18 Q 19 Α Yes. 20 And in your observations of her doing her tests, did Q 21 she do anything unusual or different? 22 Α No. 23 So she did the same, basically the same things you Q 24 did?

### Grand Jury - February 4, 2016

A Yes.

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- Q In terms of weighing for the tests?
- A She -- she stopped the color tests. I think Jamaica

  Plain would do a lot more color tests than we did.

  So she -- we used the gas chromatograph as our

  screening rather than color tests. So she would do

  it our way, I guess you could say, rather than their

  way.
  - Q Did you ever have any conversations about how things were done at the Hinton versus -- the Hinton Laboratory versus your lab at Amherst?
  - A Occasionally, yeah.
  - Q What was different between the two labs?
    - A They had a two chemist system where they would have two different people analyzing the same sample. They would have a screening person, so to speak, and a confirmatory person.
  - Q And what was done at Amherst?
    - A We had a one chemist system. So you'd have the sample from start to finish.
    - Q Did you ever have the opportunity to -- other than that one day in-house training you had, any other opportunities to visit the Hinton lab to see how things were done there?

### Page 95 of Grand Jury - February 4, 2016 118 1 Just during my interview, I believe I was there. 2 Q And who were you interviewed by? Allen Stevenson. 3 Α Now in your daily interactions with Ms. Farak, at any 4 0 times did she act unusual? When I say that I mean in 5 terms of her conversation or anything out of the 6 7 ordinary? 8 Α No. 9 0 So in your conversations with her you didn't detect 10 any types of quirks? 11 She would -- yes. She would finish my sentences Α 12 sometimes. 13 Anything else that you recall? 0 14 No, that was about it. Α 15 Anything about her physical appearance that struck Q 16 you as odd? 17 No, I just thought her odd. Α 18 Say that again. Q 19 I just thought her odd. There wasn't anything that Α 20 stood out. What formulated that opinion? 21 Q 22 Α The way she would finish my sentences or she was just 23 quirky. There wasn't anything that stood out, it was

just -- she was different.

# Page 96 of 118 Grand Jury - February 4, 2016 Did she come and go from the lab frequently during 1 working hours? 2 3 Α Yes. And do you know where she went? 4 Q 5 Α No. Did you ever ask her? 6 Q 7 Α No. And she never told you? 8 Q 9 Α No. 10 Q $^{\mbox{\scriptsize HoW}}$ long -- if she were to leave how long would she

- 11 be gone for?
- 12 A It only became noticeable probably within a few
- months of the lab closing down where it would be
- 14 noticeable that she was gone for 15 plus minutes at a
- time where I would actually be like, "Where is she?"
- But I never asked where she went. I just assumed she
- may have gotten a coffee or went to the bathroom.
- 18 Q How would you describe her work product?
- 19 A Very good.
- 20 Q And what made you form that opinion?
- 21 A Her notes were very neat and methodical. There was -
- 22 she kept everything organized as far as her case
- files went.
- 24 Q Did she ever show any interest in what you were doing

### Page 100 of Grand Jury - February 4, 2016 118 1 Now there was a computer system that you entered all 2 this information into, correct? 3 Α Yes. And that was located on Sharon Salem's desk? 4 0 5 Α Yes. And fair to say that every chemist in the lab had 6 Q 7 access to that computer? 8 Α Yes. 9 And there was a pass code to log on, correct? 0 10 Α Yes. 11 And it was just the same pass code for everybody? Q 12 Α Yes. 13 So in your opinion it would be fair to say that 0 14 anybody could enter that computer at any time and 15 manipulate what was entered, correct? 16 Α Yes. 17 And so they could change weights or what was Q submitted or what wasn't submitted? 18 19 It's possible. Α 20 Now the times that Mr. Hanchett was manufacturing the Q working standards, the secondary standards, at any 21 22 point did you ever flag samples and tell Jim 23 Hanchett, you know, "this might be a good sample to 24 manufacture a secondary, a working sample with"?

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        Grand Jury - February 4, 2016
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        Α
             No.
 2
        Q
             So he would just simply do that on his own?
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        Α
             Yes.
             Are there any -- if you know, were there any
        Q
 5
             particular samples that he looked for to make these
             secondary or working standards?
 6
 7
             I don't know.
        Α
        Q
             Are you familiar with the process for ordering
 9
             standards at the laboratory?
10
             The process, no.
        Α
11
             So you never had the opportunity to order any
        Q
12
             standards at the lab?
13
        Α
             No.
14
             Who did that?
        Q
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        Α
             Jim Hanchett.
16
        0
             And did Jim Hanchett have a DEA license to order
17
             these standards?
18
             Yes.
        Α
             Now at some point the lab was no longer under the
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        Q
20
             control of the Department of Public Health, correct?
21
             Correct.
        Α
22
        Q
             And when did that take place?
23
             July of 2012.
        Α
             July of 2012. Who then took over the lab?
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        0
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laboratory and makes sure everybody's doing

everything the same and following protocols.

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### Page 103 of Grand Jury - February 4, 2016 118 1 Did you yourself have a protocol for the Amherst 2 laboratory? I had written basic protocols for the testing of each 3 Α substance. 4 5 And why did you do that? It was part of my training before I started samples. 6 Α As I was observing Jim do some samples I would take 7 8 notes and I had some previous experience just writing 9 just SOPs in my previous job, so they had me write a 10 SOP for each controlled substance that we came 11 across. So there was really nothing in place before you 12 Q 13 arrived there in terms of written policies? 14 Not that I know of, no. Α 15 How closely did these mirror those of an accredited Q 16 lab, these SOPs? 17 Α They weren't far off, it was pretty similar. 18 Q Are you familiar with the Standard Working Group for 19 Drugs? 20 Yes. Α And can you explain to the grand jurors what that is? 21 Q 22 Α For sure it's SWGDRUG. It's a scientific working 23 group for drug analysis. It gives you basic 24 guidelines on what is expected as far as creating a

### Page 105 of Grand Jury - February 4, 2016 118 you her leaving the lab or discuss any issues with 2 her work around that time frame? Not until later on. 3 Α When you say "later on" when did they begin to 0 4 5 discuss that with you? After the lab closed. 6 Α So the only thing that you really noticed different 7 Q 8 about Sonya Farak is that she was just leaving the 9 lab more frequently? 10 Yes, and she was coming in later which didn't really Α 11 raise a red flag. But nothing else about her physical appearance or ---12 Q 13 14 Α No. 15 Did you ever hear -- did anyone ever make a comment Q 16 to you about Ms. Farak's work; an assistant district 17 attorney or a police officer? 18 Α No. 19 Q Did Ms. Farak ever engage you in conversations about 20 certain drugs? 21 Α No. 22 Q So she never said something to you about any type of 23 curiosity she may have about trying drugs, or the 24 different drugs that you were testing?

# Grand Jury - February 4, 2016

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- Q Now you had previously testified that at one point the lab was closed after the State Police audit.
- 4 What was your -- why did the lab close?
  - A It was discovered some samples were missing from the evidence officer and subsequent to that my supervisor, Jim Hanchett, found a bucket of stuff that was not -- shouldn't be there under her, under Sonya's workbench.
    - Q And when he found these materials you were present at the lab?
- 12 A Yes.
- Q Did you have the opportunity to observe what was in the bucket?
- 15 A Yes. I believe it was white powder and -- I think
  16 that's all I can think that was in there but there
  17 might have been other things.
- 18 Q It's fair to say it's unusual to have at your work
  19 station?
- 20 A Yes.
- Q Do you recall Jim finding anything else in her work station?
- 23 A I think he found the missing samples in a drawer 24 under her bench, and there was a backpack.

### Page 107 of Grand Jury - February 4, 2016 118 Did he show you those things? 2 Α He showed me the evidence that he found but I didn't know about the backpack until later on. 3 At a certain point did you ever discover that Sonya 4 Q 5 Farak was practicing your initials on paper? Only after the investigation started. 6 Α 7 And who alerted you to that? Q 8 Α I read it in the paper. 9 0 And did you -- I believe you indicated that you never 10 pre-signed or pre-initialed your bags, correct? 11 Correct. Α That was only done after you had completed the test 12 Q 13 and sealed the bag? 14 I did, yes. Α 15 Did you ever see Ms. Farak around your work station -Q 16 17 Α No. 18 -- looking at your drawers or anything like that? Q 19 Α No. 20 Now you did some testing of substances from Jamaica Q 21 Plain, correct? 22 Α Yes. 23 And how would you get those substances? Q

Jim Hanchett would drive out there, pick them up and

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### Grand Jury - February 4, 2016

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- Q And what was your court schedule like in terms of having to go and testify?
  - A In the beginning it was pretty hectic. We would have to go in almost every time and then it kind of got easier and maybe it would be, you know, a handful of times a month, and then it would be one to two times a month.
  - Q Did you have to prepare discovery packets for the assistant district attorneys.
- 11 A Yes.
  - Q And what would those discovery packets consist of?
- 13 A It would consist of all the GC and mass spec data,
  14 all our written hand notes and the results sheet.
  - Q And did you ever have the opportunity to prepare a discovery packet for a substance that Sonya Farak tested?
- 18 A Not Sonya's, no.
- 19 Q Just yourself?
- 20 A Yes, it would only be ourselves. I did Sonya's after 21 the lab closed and we helped out with that part.
- Q Did you notice anything in the review of her paperwork that seemed odd?
- 24 A I did notice that she didn't record the gross weight

controlled substances. Under the General Laws of

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        Grand Jury - February 4, 2016
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             Massachusetts, Chapter 94C, substances are
 2
             categorized by class, Class A, B, C, D and E,
             correct?
 3
        Α
             Correct.
 4
 5
             And an example of a Class A drug would be heroin,
             correct?
 6
 7
             Correct.
        Α
 8
        Q
             A Class B drug would be cocaine?
 9
        Α
             Yes.
10
             A Class C drug, could you give me an example?
        Q
11
             It could be THC or a prescribed drug.
        Α
             Class D?
12
        Q
13
             It would be marijuana.
        Α
14
             And a Class -- what would a Class E drug be?
        Q
15
             It would be most of your prescription drugs.
        Α
16
        Q
             And it's fair to say the testing process for each of
17
             those is different; is that correct?
18
        Α
             Yes.
19
             Can you tell me the procedures in the testing of a
        Q
20
             Class E substance?
             Class E is by visual identification only.
21
        Α
22
        Q
             And when you say visual identification, can you tell
23
             the grand jurors how you would go about identifying a
24
             drug as a Class E substance?
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### Page 113 of Grand Jury - February 4, 2016 118 1 So most of those would come in as tablets and they 2 would have some identifying marking on them. For example? 3 Q 4 Α M30. 5 What would a pill that said M30 on it be? 0 From there we would take note of the 6 Α Oxycodone. 7 visual identification blue pill marked M30 and then 8 there was a computer program, Micromedex, I think 9 it's called where you put in the marking and it will 10 genereate the identification of that marking. 11 So it's fair to say that the testing was just visual Q where you would confirm the information on the 12 13 computer or from a reference guide? 14 Α Yes. 15 And that's how you would simply classify it as an E? Q 16 Α Yes. Now in terms of -- what if a pill or a substance came 17 Q 18 in and it wasn't in the reference guide and you had 19 no idea what it was? What would you do at that 20 point? 21 That would be run on the gas chromatograph and also Α 22 on the mass spectrometer. 23 Q Did that happen frequently?

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Α

Not frequently, no.

### Page 114 of Grand Jury - February 4, 2016 118 In terms of all the tests you would do on a monthly 1 2 basis, how many tests would you do that would come up negative or no controlled substance found, on 3 average? 4 5 I don't know, a handful of times monthly. Now in terms of Class E drug, referencing 6 Q 7 specifically one, a BZP. Are you familiar with that 8 substance? 9 Α Yes. 10 And how are you familiar with it? Q 11 I came across it in my work at the drug lab. Α How frequently would you come across the drug BZP? 12 Q 13 Not very frequent. Α 14 On average how many times would you say? Q 15 Α I have no idea. 16 0 And do you know it to be classified under the General 17 Laws as a Class E substance? 18 No, I don't know. Α 19 What do you know about the drug BZP? 0 20 I know it's federally controlled but I don't think Α 21 it's state controlled. 22 Q So if you were to see that drug, how would you go 23 about classifying it? 24 Α Then I'm not sure how we classified it in the

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                                                    Page 117 of 118
                         It's like a amphetamine type reaction, I
             believe, or
2
             a hallucinogen.
 3
                  MR. CALDWELL: Any other questions of the grand
             jurors?
 4
 5
                   (No response by grand jurors.)
                  MR. CALDWELL: Seeing no hands raised, I'm
 6
7
             suspending testimony of this witness at this time.
             Thank you, you're excused.
8
9
                  THE WITNESS: Thank you.
                   (Whereupon, the witness was excused.)
10
                   (OFF THE RECORD.)
11
12
13
14
15
16
17
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### C E R T I F I C A T E

I, ELLEN K. CASSOLA, a Court Reporter and Notary Public in and for the Commonwealth of Massachusetts, do hereby certify that the foregoing Record, Pages 1 to 117, inclusive, is a true and accurate transcription of my voice recording to the best of my knowledge, skill and ability.

IN WITNESS WHEREOF, I have hereunto set my hand and Notarial Seal this 5th day of February, 2016.

Cut. Casal

ELLEN K. CASSOLA,

Notary Public

My Commission expires October 10, 2019

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