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SKILLS SUMMARY

HTML | CSS | JavaScript | React | Ruby | Rails | Git | Github | Data Modeling | Gatsby | postgresSQL | Express | Agile Methodology | Technical Customer Care | Microsoft Office | MacOS/Windows | Google Drive | Quality Assurance | Project Planning Tools | Browser Debugging | Salesforce CRM | Blue Ocean Sales Strategy Training | Remote work proficiency

EXPERIENCE

Prophecy Web Solutions | Owner / Operator - Freelance Web Development | 2020 - Current

- Miami based web development and design agency specializing in sites that focus on improving user's experience
- Consultation + project management and customer care throughout entire project lifecycle
- Wireframes + custom mockups
- Code, build, and program application - testing/deployment with periodic site maintenance and technical customer care

Wyncode Academy | Full Stack Web Development Engineer | JAN 2020

- Acquired a robust knowledge base working with JavaScript, CSS, HTML, Ruby, Rails, Ruby on Rails, React, React on Rails, Node.js, git, github, postgresSQL, de-bugging, and data modeling
- Composed backend architecture from multiple API's using Axios, Express, and ERD diagrams - Collaborated in depth with UX/UI teams on frontend architecture and design, built out with Web Dev team
- Led and managed midterm and final project teams by implementing Agile Methodology and operating as SCRUM Master

Department of Defense | Systems Operator | 2018 - 2020

- Conducted Telecommunications Research and Development and cellular network infrastructure analysis (GSM, CDMA, WCDMA, UMTS, 3G/4G) for the Department of Defense
- Operated on technical platforms delivering region-wide intelligence products to a complex global customer community
- Analyzed and delivered intelligence data collected from aerial platforms utilizing signal intelligence systems and networked software, in real time, under critical real world security conditions
- Served as the Lead Systems Trainer for onboarding and enhanced training, ensuring teams mastered upgrades and revisions; Conducted periodic review of technical/systems issues ensuring speedy and effective resolution
- Demonstrated strong communication skills and critical thinking abilities to effectively influence and lead complex projects in a fast-paced dynamic work environments

PRIVA by Global Eagle Entertainment | Account Manager | 2017 - 2018

- Provided satellite communications solutions to forty (40) globally dispersed client accounts (valued over $4M USD); Services included content and media offerings, as well as technical solutions and 24/7 customer care + support
- Assisted customers with initial definition of project goals, researched user pain points, identified key stakeholders and timelines, while simultaneously planning, managing, and iterating throughout project lifecycle
- Led customer engagement management for large, complex global projects; Provided detailed health and status reports to key client stakeholders and company heads on a daily basis
- Proactively identified potential user pain points and addressed with product and service managers to effectively implement timely solutions

- Conducted cross functional process management with global teams by coordinating projects with Solutions Architects, R&D Teams, Product Managers, as well as other key stakeholders

BattleFrog LLC | Operations Merchandise Coordinator | 2016 - 2017

- Oversaw domestic and international web sales, as well as inventory/apparel and event management
- Supervised inbound/outbound shipments, cash management operations; maintained accurate records of invoices
- Maintained key relations and partnerships with shipping and freight companies
- Provided regular and detailed status reports to internal teams and company heads

360 Yacht | Yacht Consultant | 2015 - 2016

- Conducted full service luxury boutique brokerage services for +20 vessels
- Oversaw key Account consultation; assisted clients establish periodic vessel servicing and customer care support
- Managed product and service implementation as well as full scale operational support
- Assisted with project scope management and preparing statements of work

PROJECTS

Vida Healing | Web and Mobile Business Application

- Platform that connects users with Individual, Group, Family, and Couples Therapy Services
- Provides additional Autism Resources Information for the user - Contact Form for Services - Job Posting section
- Technology used: JavaScript, React, React Helmet, HTML, CSS, SASS Asset Compilers

Mission Booked | Web Application

- Platform that connects users with the desire to get involved in their community with a volunteer event
- Created and managed our own API/Database for the organizations and events rendered upon a query by the user
- Technology used: Ruby, Rails, JavaScript, React, React on Rails, React Spring/Select, HTML/CSS, Axios, PostgreSQL

EDUCATION

- Wyncode Academy, 2020, Full Stack Web Development
- Florida International University, 2015 - Bachelors in School of International and Public Affairs
- Blue Ocean Sales Strategy Training
- Professional SCRUM Master I - Certification in progress