

MyChart by Prime Healthcare

1. Using Activation Code from the After Visit Summary Report

Light Green Top
Pale Yellow Top
Rainbow draw
Red Top

Diagnoses this visit

Your diagnosis was Chest pain.

Treatment Team

You were seen by Attending Physician Emergency, MD.

MyChart Signup

MyChart by Prime Healthcare allows you to view your test results, Immunizations, and more. To sign up, go to <https://mychart.primehealthcare.com> and click on the **Sign Up Now** link in the New User? box. Enter your MyChart by Prime Healthcare Activation Code exactly as it appears below along with the last four digits of your Social Security Number and your Date of Birth to complete the sign-up process. If you do not sign up before the expiration date, you must request a new code.

MyChart Activation Code: 8MJ7D-WJB9Z-9P5J5
Expires: 7/30/2015 8:04 PM

If you have questions, you can e-mail mycharthelp@primehealthcare.com or call 844-237-7463 to talk to our MyChart by Prime Healthcare staff. Remember, MyChart by Prime Healthcare is NOT to be used for urgent needs. For medical emergencies, dial **911**.

- a. Click on “Sign Up Now”

The screenshot shows the MyChart by Prime Healthcare website. On the left, there is a large image of a smiling woman with long dark hair looking at a laptop. The MyChart logo is in the top left corner. On the right side of the page, there is a login section with fields for 'MyChart Username' and 'Password', each with a 'Forgot' link. Below these is a 'Sign In' button. Underneath the login section is a 'New User?' section with a 'Sign Up Now' button, which is highlighted with a red rectangle. At the bottom of the page, there is a 'Learn More...' section with links for 'FAQs', 'Privacy Policy', and 'Terms and Conditions'. Below these links are icons for the 'App Store' and 'Google play'. At the very bottom, there is a small copyright notice: 'MyChart® licensed from Epic Systems Corporation, © 1999 - 2013'.

b. Enter the Activation Code and Sign Up

Please Identify Yourself
Step 1 of 3
All fields are required.

MyChart Activation Code
[] - [] - []
xxxxx xxxxx xxxxx
Enter your Activation Code as it appears on your enrollment letter (your code is not case sensitive). You will not need to use this code after you complete the signup process.

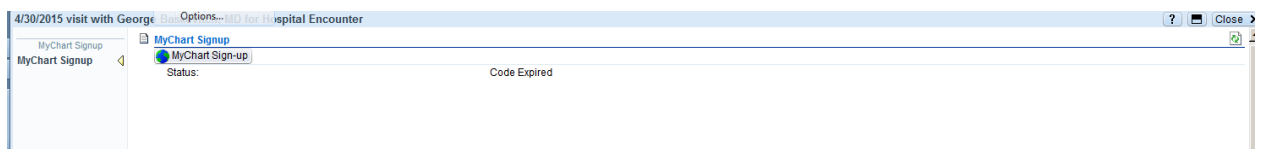
Social Security Number (Last 4 Digits)
[]
nnnn
Please enter the last 4 digits of your Social Security Number.

Date of Birth
[] / [] / []
mm dd yyyy
Enter your date of birth in the format shown, using 4 digits for the year.

Next

No Activation Code?
Request Online

2. The Admitting/Nurse can sign up the Patient during Check-In/Admission/Discharge



The Nurse will Click on “MyChart Sign-Up” and enter the below details.

Hello Santa
Please choose a Username & Password
Step 2 of 3
All fields are required.

Please choose your MyChart Username and password.

MyChart Username

Username may consist of a-z, 0-9, and . _ or @

Create a MyChart Username. It cannot be changed, so think of one that is secure and easy to remember.

Password

Eight characters or more; case sensitive

Create a password. Your password must be different than your MyChart Username. Security tip: Use a combination of numbers and letters in your password. Also mix upper and lower case letters.

Retype Password

Security Question
--Choose a security question--

If you forget your password, MyChart will present you with your selected security question and ask you for your secret answer. Make sure your answer is meaningful, but not easy for others to guess.

Secret Answer

Cannot include your password

Next

3. Contact HIM for Proxy Access Set Up and any other queries regarding the Patient Chart.
 - a. HIM Email: mychart@primehealthcare.com
4. Contact Helpdesk to request New Activation Code and Password Resets
 - a. MyChart Helpdesk Email: mycharthelp@primehealthcare.com
 - b. MyChart Helpdesk Contact Number: 844-237-7463