

Useful Links & Contacts for Faculty & Staff

This page has a list of links and contacts that faculty and staff members may find helpful.

Frequently Used Links

- [FacStaff Web mail](#) (or the [new version](#))
- [SAS Meeting Maker web calendar](#)
- [Blackboard login](#)
- [Courses inTouch](#)
- [PennNet Phone \(VoIP\) Services](#)

Help with Fixing Your SAS Computer

- [Computing help for faculty and staff](#) is provided by your [Local Support Providers \(LSPs\)](#).
- [SAS Computing](#)
- [Computer Fixer](#) (recommended service for computers not owned by SAS)

Network & System Status

- [SAS Computing Notification Service](#) (notices of system outages)
- [PennNet Status](#)
- [University Network and Server Status](#)

Supported Technology

- [Email](#) (facstaff) for SAS instructors
- [Software products](#) supported at Penn
- [Operating systems](#) supported in SAS
- [Hardware configurations](#) recommended in SAS
- [PennConnect DVD](#) (currently recommended software)

Course Management

- [Courses inTouch](#) (CIT): class lists, online grading, course problem notices
- [Help and access information for the Online Grading system](#)
- [Help for Course Problem Notices](#) (CPN)
- Blackboard course web sites: [Blackboard login](#), [Blackboard links and contacts](#)
- [Class Mailing Lists](#) from lists.upenn.edu (see our page [Class Mailing Lists](#) for information)
- [Registrar](#)
- [Classroom Finder](#) ([Classroom Technology Services](#))
- [Request for change in classrooms](#) ([Classroom Technology Services](#))
- [Online Course Evaluations](#) ([Frequently Asked Questions](#); [Evaluation Response Reports](#))
- [Penn Course Review](#)
- [Midterm Course Evaluations](#)

Teaching Resources

- [Instructional Technology & Pedagogy Support Services for Faculty](#) (a consolidated list)
- [Center for Teaching & Learning](#) (approaches to improving instruction)
- [Engaging Students Through Technology](#) (blog)
- [Teaching Options for a Snow Day](#)

Research Resources

- [Services for Researchers](#) ([Office of the Vice Provost for Research](#))
- [Office of Research Services](#)
- [Center for Technology Transfer](#) (patents, copyrights, trademarks)
- [Research at Penn](#) (e-publications)
- [Scholarly Commons@Penn](#) for [SAS](#) (repository of research)

Document Management

- [Managing Your Documents: Solutions for SAS Faculty & Staff](#)
- [Managing Your Documents: Working From Your Office Desktop Computer](#)

Technology Facilities for Instructors

- [Multi-Media Services](#): [equipment loan](#), [videoconferencing](#), and other [media services](#)
- [Language Resource Center](#)
- [Weigle Information Commons](#) (WIC) and [Vitale Digital Media Lab](#) in [Van Pelt Library](#)

Academic Advising & Administration

- [Advisor inTouch](#) (AIT): [access and assistance](#)
- [Major Advising Program](#) (MAP)
- [College General Requirement Course List](#)
- [Institutional Research Query Database](#) (IRQDB)

- [External Credit Evaluation Tool \(XCAT\)](#): [Contacts](#) for XCAT
- [Student Record System \(SRS\) Help and Contact Information](#)
- [Course Search & Schedule Planning Tool](#)
- [group.sas mailing lists](#) (mailing lists for SAS groups)
- [Web Design Services](#) for Departments and Centers
- [Survey Builder](#) (see [database applications](#) for information)
- [Web Form Handler](#) (see [database applications](#) for information)

Security, Privacy, & Acceptable Use

- [Penn Computing Security and Privacy](#)
- [Basic Information Security for Instructors and TAs](#)
- [PennKey ID and password](#)
- [How to Sponsor a Guest on Penn's Wireless Network](#)
- [One Step Ahead](#) (Security Tips)
- [Computer Security](#)
- [Privacy](#)
- [SAS Spam Shield](#) (see [information about SAS Spam Shield](#), Proofpoint spam protection)
- [Anti-Virus Software](#)
- [Security and Privacy Impact Assessment](#) (SPIA)
- [Record Retention Schedule](#)
- [Secure Share](#) (secure file exchange on the web — see [information page](#))
- [Policy on Acceptable Use of Electronic Resources](#) at Penn
- [Acceptable Use of mail.sas](#)
- [Cloud Computing: acceptable use guidelines](#) at Penn

Learning about Technology

- [Technology Training Services](#)
- [WICshops](#) (workshops at the Weigle Information Commons), including [Technically Speaking](#)
- For more resources, see: [Technology Training and Skills Development](#)

University Links

- [Penn Portal](#)
- [U@Penn](#) (information about your employment and benefits)
- [Penn Computing](#) (ISC): university-level computing and communication services
- [Penn Computer Connection](#) (academically priced computer equipment and software)
- [PennNet Phone Services](#): VoIP (Voice over IP) telephone and voice mail service ([What is PennNet Phone?](#))
- [Green IT](#) (environmentally conscious computing)
- [Office of Software Licensing](#) (site licenses)
- [Penn Web Style Guide](#)
- [Penn eCards](#) (Greetings from Penn)

Who, What, When, Where

- [Penn directories of students, faculty, and staff: find a person or update directory listings](#)
- Penn Directory Search for mobile devices (www.upenn.edu/mdir)
- [Event calendar](#)
- [Academic calendar](#)
- [Campus maps](#)
- [Penn A-Z](#) (alphabetical list of Penn entities)

SAS Division Pages

- [School of Arts & Sciences](#) (SAS): [academic departments](#)
- [The College](#) (undergraduate division of SAS)
- [Division of Professional and Continuing Education](#) (PCE)
- [College of Liberal and Professional Studies](#) (LPS), formerly known as College of General Studies (CGS)
- [Graduate Division](#) (GAS)
- [Finance and Administration](#) (FAS)



Introducing
MacBook Pro
with Retina display

It's a whole new vision for the notebook.



[Watch the video](#)



[Watch the TV ad](#)

Watch the Keynote



iOS 6

Coming this fall.
Get a preview.



OS X Mountain Lion

This July, the Mac
makes its next big leap.



Back to school starts now.



Shop the [Apple Online Store](#) (1-800-MY-APPLE), visit an [Apple Retail Store](#), or find a [reseller](#).

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