



## Finance & Administration | SAS Computing

IT for Students | IT for Faculty & Staff | IT for Alumni

### HOW CAN WE HELP?

#### Students

#### Faculty & Staff

##### Links & Contacts

[Advisor inTouch](#)

[Blackboard](#)

[Courses inTouch](#)

[FacStaff Webmail](#)

[more...](#)

#### Email

[Desktop computers](#)

[Calendaring](#)

[Information Security](#)

[Networking](#)

[Research Computing](#)

[Document Management](#)

[Teaching Resources](#)

[Databases & Administrative Data](#)

[Accounts](#)

[I Need Help!](#)

[Everything for faculty & staff](#)

#### Alumni

### NAVIGATION

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[About SAS Computing](#)

[IT Blogs](#)

[Recent posts](#)

[Recent Updates](#)

[Site Map](#)

[Tag Clouds](#)

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[PennWebLogin](#)

[Internal SASC Site](#)

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## Useful Links & Contacts for Faculty & Staff

in [faculty & staff](#) [links and contacts](#)

This page has a list of links and contacts that faculty and staff members may find helpful.

### Frequently Used Links

- [FacStaff Web mail \(or the new version\)](#)
- [SAS Meeting Maker web calendar](#)
- [Blackboard login](#)
- [Courses inTouch](#)
- [PennNet Phone \(VoIP\) Services](#)

### Help with Fixing Your SAS Computer

- [Computing help for faculty and staff](#) is provided by your Local Support Providers (LSPs).
- [SAS Computing](#)
- [Computer Fixer](#) (recommended service for computers not owned by SAS)

### Network & System Status

- [SAS Computing Notification Service](#) (notices of system outages)
- [PennNet Status](#)
- [University Network and Server Status](#)

### Supported Technology

- [Email \(facstaff\)](#) for SAS instructors
- [Software products supported at Penn](#)
- [Operating systems supported in SAS](#)
- [Hardware configurations recommended in SAS](#)
- [PennConnect DVD](#) (currently recommended software)

### Course Management

- [Courses inTouch \(CIT\)](#): class lists, online grading, course problem notices
- [Help and access information for the Online Grading system](#)
- [Help for Course Problem Notices \(CPN\)](#)
- [Blackboard course web sites: Blackboard login, Blackboard links and contacts](#)
- [Class Mailing Lists](#) from [lists.upenn.edu](#) (see our page [Class Mailing Lists](#) for information)
- [Registrar](#)
- [Classroom Finder \(Classroom Technology Services\)](#)
- [Request for change in classrooms \(Classroom Technology Services\)](#)
- [Online Course Evaluations \(Frequently Asked Questions; Evaluation Response Reports\)](#)
- [Penn Course Review](#)
- [Midterm Course Evaluations](#)

### Teaching Resources

- [Instructional Technology & Pedagogy Support Services for Faculty](#) (a consolidated list)
- [Center for Teaching & Learning](#) (approaches to improving instruction)
- [Engaging Students Through Technology](#) (blog)
- [Teaching Options for a Snow Day](#)

### Research Resources

- [Services for Researchers](#) (Office of the Vice Provost for Research)
- [Office of Research Services](#)
- [Center for Technology Transfer](#) (patents, copyrights, trademarks)
- [Research at Penn](#) (e-publication)s
- [Scholarly Commons@Penn for SAS](#) (repository of research)

### Document Management

- [Managing Your Documents: Solutions for SAS Faculty & Staff](#)
- [Managing Your Documents: Working From Your Office Desktop Computer](#)

### Technology Facilities for Instructors

- [Multi-Media Services: equipment loan, videoconferencing, and other media services](#)
- [Language Resource Center](#)
- [Weigle Information Commons \(WIC\) and Vitale Digital Media Lab in Van Pelt Library](#)

## Academic Advising & Administration

- [Advisor inTouch \(AIT\): access and assistance](#)
- [Major Advising Program \(MAP\)](#)
- [College General Requirement Course List](#)
- [Institutional Research Query Database \(IRQDB\)](#)
- [External Credit Evaluation Tool \(XCAT\): Contacts for XCAT](#)
- [Student Record System \(SRS\) Help and Contact Information](#)
- [Course Search & Schedule Planning Tool](#)
- [group.sas mailing lists \(mailing lists for SAS groups\)](#)
- [Web Design Services for Departments and Centers](#)
- [Survey Builder \(see database applications for information\)](#)
- [Web Form Handler \(see database applications for information\)](#)

## Security, Privacy, & Acceptable Use

- [Penn Computing Security and Privacy](#)
- [Basic Information Security for Instructors and TAs](#)
- [PennKey ID and password](#)
- [How to Sponsor a Guest on Penn's Wireless Network](#)
- [One Step Ahead \(Security Tips\)](#)
- [Computer Security](#)
- [Privacy](#)
- [SAS Spam Shield \(see information about SAS Spam Shield, Proofpoint spam protection\)](#)
- [Anti-Virus Software](#)
- [Security and Privacy Impact Assessment \(SPIA\)](#)
- [Record Retention Schedule](#)
- [Secure Share \(secure file exchange on the web — see information page\)](#)
- [Policy on Acceptable Use of Electronic Resources at Penn](#)
- [Acceptable Use of mail.sas](#)
- [Cloud Computing: acceptable use guidelines at Penn](#)

## Learning about Technology

- [Technology Training Services](#)
- [WICshops \(workshops at the Weigle Information Commons\), including Technically Speaking](#)
- [For more resources, see: Technology Training and Skills Development](#)

## University Links

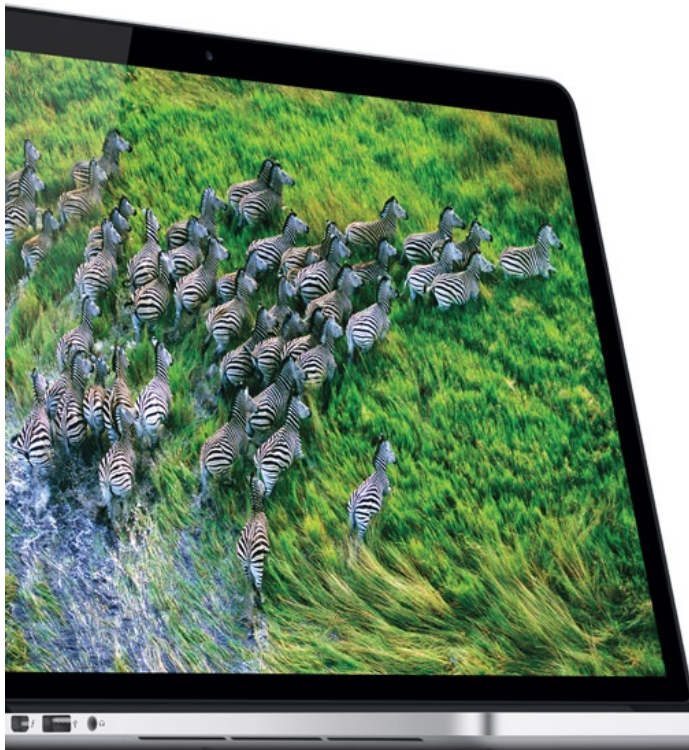
- [Penn Portal](#)
- [U@Penn \(information about your employment and benefits\)](#)
- [Penn Computing \(ISC\): university-level computing and communication services](#)
- [Penn Computer Connection \(academically priced computer equipment and software\)](#)
- [PennNet Phone Services: VoIP \(Voice over IP\) telephone and voice mail service \(What is PennNet Phone?\)](#)
- [Green IT \(environmentally conscious computing\)](#)
- [Office of Software Licensing \(site licenses\)](#)
- [Penn Web Style Guide](#)
- [Penn eCards \(Greetings from Penn\)](#)

## Who, What, When, Where

- [Penn directories of students, faculty, and staff: find a person or update directory listings](#)
- [Penn Directory Search for mobile devices \(www.upenn.edu/mdir\)](#)
- [Event calendar](#)
- [Academic calendar](#)
- [Campus maps](#)
- [Penn A-Z \(alphabetical list of Penn entities\)](#)

## SAS Division Pages

- [School of Arts & Sciences \(SAS\): academic departments](#)
- [The College \(undergraduate division of SAS\)](#)
- [Division of Professional and Continuing Education \(PCE\)](#)
- [College of Liberal and Professional Studies \(LPS\), formerly known as College of General Studies \(CGS\)](#)
- [Graduate Division \(GAS\)](#)
- [Finance and Administration \(FAS\)](#)

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**MacBook Pro**  
with Retina display

It's a whole new vision for the notebook.



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[Watch the TV ad](#)

Watch the Keynote



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Get a preview.



OS X Mountain Lion

This July, the Mac  
makes its next big leap.



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