

# System Features

## client

### Create Account

The customer can create an account to participate in the site through which he can see the technicians and the type of service they provide and describe their services. The customer creates an account by providing name, email, phone number, city and region where they can find technicians closest to their area

### Forgetting Password

If you have forgotten your password *and* you previously entered an email address when signing up for the account or in your Preferences, *and* you still have access to that email account, then this special page can help you recover access to your account.

Go to Special : Password Reset. You can enter either your username or your email. If you are certain of your email, but not your username, only enter your email. The system will send a temporary password to your saved email address that will allow you to retrieve your account. You can change the password after you log in.

### Forgetting User Name

If you have forgotten your username *and* you previously entered an email address when signing up for the account or in your Preferences, *and* you still have access to that email account, then this special page can help you recover access to your account.

Go to Special : Password Reset and enter your email address, and the system will send an email containing, among other things, a reminder of your user name.

## Change Password

The system provides him / her the ability to change the password. You must go to special page Enter your old password and new password, then click "Save Changes"

## Searching Box

search box provides an alternative way for people to find things at the site. Search boxes are a more flexible, open way to provide access to your site content usually a single-line text box or search icon which will transform into a search box on click activity with the dedicated function of accepting user input to be searched for in a database

They can search for technicians by using the search box by entering their name, city or region and pressing Inter to send the search and then the site will display the technicians

## Customer feedback

Information coming directly from customers about the satisfaction or dissatisfaction they feel with a product or a service. Customer comments and complaints given to a company are an important resource for improving and addressing the needs and wants of the customer.

The customer can provide comments about technicians.

He/she can do this by sending an email describing his services and giving them rating

## Recommendation

client also can recommend someone to join our website by sending his name , mobile number , his city and services he can do

## Delete Account

Every client at website will have the ability to deactivate and delete his/her account to be deleted from databases. But that deletion is permanent and can't be undone once the technician goes through with it.