

## **Jamie Shaw**

✉ shawrie777@hotmail.com

📞 07506 509345 – York, Leeds, Remote

**Highly organised and detailed-oriented individual with strong IT, administration and programming skills always looking for new challenges to progress in my career.**

### **Key Skills**

#### **Qualifications**

- MSc Mathematics 2020
  - Dissertation: Planetary Motion in General Relativity
- MCSA SQL 2016 Database Development 2018
- 2:1 BSc Honours Mathematics 2012
  - Dissertation: Warp Field Theory and the Possibility of Faster than Light Travel
- ECDL Advanced 2007

#### **Computer Programming**

- Writing programs in C++ with familiarity with SQL, html and web design
- Basic knowledge of Java
- Created several programs from scratch, including a maths library and a graphics library
- Familiar with OpenGL, Win32
- Familiar with Unreal Engine 5
- Currently enrolled in a web development bootcamp with the Coder's Guild

#### **Ability to solve problems in a logical manner**

- Strong attention to detail and desire to be thorough
- Extensive mathematical background and skilled in pattern recognition

#### **Strong Administration and IT Skills**

- Able to manage diverse workload and manage own time
- Windows power user
- Well versed in all Microsoft Office programs
- Excellent understanding of data security and GDPR

#### **Communication**

- Skilled at explaining complex concepts and procedures verbally
- Developed competent report writing skills through my Degree and Masters

#### **Customer Service Skills**

- Providing exceptional customer service by consistently delivery friendly and efficient assistance to clients, resulting in high levels of customer satisfaction

## Work Experience

### Self-study

2020 to date

- Personal research into software development
- Creating several programs using C++ from the ground up, including a maths library and a graphics library
- Learning web development with a good grasp of HTML and CSS

### Carer

2020 to 2022

- Strong organisational and time management skills, juggling multiple responsibilities and tasks
- Working effectively with healthcare professionals and other care providers
- Maintaining a safe and clean-living environment for my father
- Flexibility and adaptability, adapting to changing needs and circumstances
- Able to handle emergency situations with calmness and professionalism

### Climbing Instructor

Summit, Selby

2016 to 2017

*Highly skilled and dedicated indoor climbing instructor with a passion for helping others achieve their goals.*

- Enthusiastically and safely delivering various climbing sessions for all ages and abilities, including adult courses for beginners and improvers, kids' clubs, parties and other group sessions.
- Helping customers in a friendly and efficient manner
- Skilled at explaining climbing techniques and safety procedures, as well as spotting and belaying
- Highly adept at handling equipment and maintaining a clean and safe climbing facility.
- Committed to providing excellent customer service and ensuring the highest level of satisfaction for clients

### Picker Packer

Tesco, Askham Bar

2012 to 2016

- Accurately picking and manually handling orders for shipment, following company guidelines and procedures
- Maintaining a clear and tidy warehouse and ensure any potential hazards are taken care of safely, quickly and efficiently
- Making sure stock is received, stored, packed and transported according to the highest standards

## Hobbies and Interests

- Rock climbing
- Playing collaborative video games with a group of friends.