

Create Order from Quote

The screenshot shows the Vlocity Quotes interface within a Salesforce-like environment. At the top, there's a navigation bar with links for Sales, Home, Companies, Contacts, Opportunities, Vlocity Quotes (which is currently selected), Orders, Contracts, Cases, Leads, Files, and More. Below the navigation is a header for "Vlocity Quote UCF QUOTE" with options to Follow, Configure Quote, or Edit. A status bar below the header shows stages: Draft, Needs Review, In Review, Approved, Rejected, Presented, Accepted, and Denied. The main area has tabs for GENERATE PROPOSAL, CREATE VLOCITY ORDER (which is highlighted with a red box and a green cursor), SERVICE LOCATIONS, and CREATE PRODUCT SCHEDULE. On the left, a sidebar titled "Details" lists quote information: Quote Number (00077406), Price List (Enterprise), Quote Name (UCF QUOTE), Expiration Date, Opportunity Name (UCF - TEST), IsSyncing (checked), Account Name (MOs Master), Description, Owner Name (Audra Cotton), Status (Needs Review), and a "Related" section. To the right, there are sections for Contracts (1), Quote Line Items (5), Orders (0), Files (0), Approval History (0), and a summary for Quote Line Items (3+).

AE Enrichment - Customer and Order Information

The screenshot shows a CRM application interface for managing customer and order information. The top navigation bar includes links for Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. A search bar is located at the top center. On the far right, there are various icons for account management.

The main title "Customer and Order Information" is centered above the form area. The form itself contains the following fields:

- Customer Name:** LG 5090 FL
- Bill to Contact:** (dropdown menu)
- Phone:** _____
- Email:** _____
- Technical Contact:** (dropdown menu)
- Phone:** _____
- Email:** _____
- Order Contact:** (dropdown menu)
- Phone:** _____
- Email:** _____
- Order Start Date:** 07-21-2023
- Customer Requested Delivery Date:** 07-21-2023
- Partner Id:** _____
- TTL #:** _____
- CSA/SAM:** _____
- Federal Tax ID #:** *
4444

At the bottom left, there is a checkbox labeled "Add New Contact". At the bottom right, there are buttons for "Cancel", "Save for later", and a large blue "Next" button.

AE Enrichment - Location and Contact Info

The screenshot shows a CRM application interface with a top navigation bar containing links for Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. A search bar and various icons are also present in the header.

The main content area is titled "Location & Contact Info". It includes a section for "Additional Location Info" with fields for Building Number, Floor, Room/Suite Number, Site Access Hours, and Special Requirements. A "Contact Info" section is expanded, showing a dropdown for "Role" set to "Location Contact" and a search field for "Contact Name" with a placeholder "Search...".

At the bottom, there are buttons for "Cancel", "Next", "Previous", and "Save for later". A "To Do List" icon is visible at the bottom left.

AE Enrichment - DPI Billing Information

The screenshot shows a CRM application interface with a navigation bar at the top. The main content area is titled "DPI Billing Information". It contains sections for "Customer Billing Address" and "Customer Service Locations".

Customer Billing Address:

Billing Address
610 North Morgan Street, Tampa, FL, United States, 33602

Bill to International Address ?

Organization Type

Customer Service Locations:

1717 Ringling Boulevard, Sarasota, FL 34236

Billing Telephone Number

Billing Cycle

Global Account Number

Master Summary Number

DPI Environment
FT

Cancel

Next

Previous

Save for later

UCF Enrichment

Order
10104199

AE Review SE Review PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

UCF ENRICHMENT PROGRESS ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders

Order Information

Order Number	10104199	Order Stage	New
Order Name	guada test	Order Start Date	8/2/2023
Stage Owner	Khan Touqueer	Customer Requested Date	8/3/2023
Sales Channel		Order Record Type	UCaaS New Order
Is this a Winback?		Multi-Location	No
Record Type Ids	UCaaS New Order	Out of Franchise	No
Opportunity Name	new	UCFRelatedOrders	
Contract/Schedule #		Partner ID	
Email		Account Name	LG 5090 FL
Vlocity Schedule ID	S-5555079263	TTL #	
Quote		MRC	6000

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

Sales Home Companies ▾ Contacts ▾ Opportunities ▾ Vlocity Quotes ▾ Orders ▾ Contracts ▾ Cases ▾ Leads ▾ Files ▾ Knowledge ▾ Dashboards ▾ Reports ▾ Network Discovery Tasks ▾ Library Templates ▾ More ▾

Search...

Select Service Location

Service Location:
932 East Badillo Street, Covina, CA 91724

Service Location

932 East Badillo Street, Covina, CA 91724
 1411 North Grand Avenue, Covina, CA 91724

UCF Location Name *

Location Main Phone Number *

Is this address in footprint? *

Yes No

Is there anything you spoke to with the customer about that the PM and provisioning may need to be aware of?

Cancel Next

Steps

```
graph TD; A([SERVICE LOCATION]) --- B([DID LOCATION]);
```

To Do List

UCF Enrichment - DID Location

Sales Home Companies Contacts Opportunities Vlocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards More

Service Location:
401 Beckwith Road, Santa Paula, CA 93060
DID Location: 401 Beckwith Road, Santa Paula, CA 93060

VOIP Qualification

NPA	NXX	OCN	LATA	State	Rate Center	Available VOIP	E911 Type	Third Party?
805	933	2319	730	CA	SANTA PAULA	FTR	STATIC	No

Telephone Numbers

Please provide a detailed list of all Direct Inward Dial (DID) telephone numbers to be used by this customer.

Search: Search Template Upload CSV Generate Report

<input type="checkbox"/>	DID #	Current Carrier	3rd Party?	Rate Center	Feature
<input type="checkbox"/>	(805) 933-3242	Frontier	No	SANTA PAULA	N/A
<input type="checkbox"/>	(805) 933-3243	Frontier	No	SANTA PAULA	N/A
<input type="checkbox"/>	(805) 933-3241	Other	No	SANTA PAULA	N/A

X New DID Range N/A Add

Cancel Previous Next

Steps

```
graph TD; A(( )) --> B(( )); B --> C(( ));
```

SERVICE LOCATION
DID LOCATION

      

Sales Home Companies Contacts Opportunities Velocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards More

DID Location Details

Service Location:
401 Beckwith Road, Santa Paula, CA 93060
DID Location: 401 Beckwith Road, Santa Paula, CA 93060

VOIP Qualification

Qualified NPA/NXX [Add New NPA/NXX](#)

NPA	NXX	OCN	LATA	State	Rate Center	Available VOIP	E911 Type	Third Party?
805	933	2319	730	CA	SANTA PAULA	FTR	STATIC	No

Qualify a new NPA/NXX or select from an existing record below

[NPA](#) [NXX](#)

[Qualify NPA/NXX](#)

VOIP Qualification Details

NPA	212	NXX	201
OCN	4152	OCNName	PAETEC COMMUNICATIONS, INC. - NY
LATA	132	State	NY
RateCenter	NEW YORK CITY ZONE 01	AvailableVOIP	Level 3
E911Type	NOMADIC	IsThirdParty	true

[Add NPA/NXX](#)

Telephone Numbers

Please provide a detailed list of all Direct Inward Dial (DID) telephone numbers to be used by this customer.

Search: [Search](#) [!\[\]\(f0d47e198adc0c688c8faebdc9bc003d_img.jpg\) Template](#) [!\[\]\(38be0354a9847e686b91de18422d82c2_img.jpg\) Upload CSV](#) [Generate Report](#)

<input type="checkbox"/> DID #	Current Carrier	3rd Party?	Rate Center	Feature
<input type="checkbox"/> (805) 933-3242	Frontier	No	SANTA PAULA	N/A
<input type="checkbox"/> (805) 933-3243	Frontier	No	SANTA PAULA	N/A
<input type="checkbox"/> (805) 933-3241	Other	No	SANTA PAULA	N/A
X <input type="text"/>	New DID Range <input type="text"/>	<input type="checkbox"/>	<input type="text"/>	N/A
Add				

[Cancel](#) [Previous](#) [Next](#)



AE progresses the order

The screenshot shows a Salesforce Order Detail page for Order #10104199. The top navigation bar includes Sales, Home, Companies, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, More, and a gear icon. Below the navigation is a breadcrumb trail: Order > 10104199. A toolbar with Follow, Change Owner, Change Record Type, Delete, and View Orchestration Plan buttons is visible. The main content area features a progress bar with stages: AE Review (blue), SE Review (light blue), PM Assignment (light blue), In Progress (yellow), Activated (light blue), Cancel Requested (light blue), Cancelled (light blue), Complete (light blue), and Queued (light blue). Below the progress bar are buttons for UCF ENRICHMENT, PROGRESS ORDER (highlighted with a red box), and CANCEL ORDER. The Details tab is selected, showing sections for Order Information, Additional Details, Chatter, and Service Orders. The Order Information section contains fields like Order Number (10104199), Order Name (guada test), Stage Owner (Khan Touqeer), and various status and record type details. To the right is a Related List Quick Links panel with links to Order Products (6), Notes (0), Files (0), Order History (1), Cases (Order) (0), and Service Orders (0). Below this are panels for Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0), each with an Upload Files button and a 'Or drop files' placeholder.

Order Number: 10104199

Order Name: guada test

Stage Owner: Khan Touqeer

Record Type Ids: UCaaS New Order

Opportunity Name: new

Contract/Schedule #:

Email:

Vlocity Schedule ID: S-5555079263

Quote:

Order Stage: New

Order Start Date: 8/2/2023

Customer Requested Date: 8/3/2023

Order Record Type: UCaaS New Order

Multi-Location: No

Out of Franchise: No

UCFRelatedOrders:

Partner ID:

Account Name: LG 5090 FL

TTL #:

MRC: \$0.00

Related List Quick Links:

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

PM opens the order

The screenshot shows the ServiceNow Order Management interface. At the top, there's a navigation bar with links like Sales, Home, Companies, Contacts, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. A search bar is also present.

The main area displays an order record for Order Number 10104199. The status bar indicates the order is currently in the "PM Assignment" stage. Below the status bar, there are buttons for "SUBMIT ORDER" and "CANCEL ORDER".

The "Details" tab is selected, showing various fields for the order, such as Order Number, Order Name, Stage Owner, Sales Channel, and various dates and types. A "PM Enrichment" tab is also visible, which is highlighted with a red box.

On the right side, there's a "Related List Quick Links" panel containing links to Order Products (6), Notes (0), Files (0), Order History (1), Cases (Order) (0), and Service Orders (0). It also includes a "Show All (9)" link and several other related lists like Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0).

At the bottom left, there's a "To Do List" icon.

Field	Value
Order Number	10104199
Order Name	guada test
Stage Owner	Khan Touqeer
Sales Channel	
Is this a Winback?	
Record Type Ids	UCaaS New Order
Opportunity Name	new
Contract/Schedule #	
Email	
Vlocity Schedule ID	S-5555079263
Quote	

PM Enrichment – Service Location

The screenshot shows a Salesforce Order record for Order #10104199. The PM Assignment stage is selected. The PM Enrichment tab is active, displaying a table of service locations and their details. A modal window is open, showing a dropdown menu for 'New Construction' with options 'No' and 'Yes'. The 'Yes' option is highlighted. The 'Save' button is visible at the bottom of the modal.

Order 10104199

PM Assignment

In Progress → Activated → Cancel Requested → Cancelled → Complete → Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Information

Location Name ↑	Location Address ↑	Shipping Location ↑	Time Zone ↑	New Construction ↑	Contact Name ↑
East High School	932 East Bandillo Street, Covina, CA 91724	Different address	Eastern	No	Carter Stein
North Elementary	1411 North Grand Av, Covina, CA 91724	Different address	Central	Yes	Shivam Ashley
Ringling High School	1717 Ringling Blvd, Sarasota, FL 34236	Different address	Mountain		Martina Gomez
Oak Street Kindergarten	124 Oak Street Yonkers, NY 10701	Different address	Pacific		Sadie Kelly
Cromwell Primary School	101 Cromwell Avenue New York, NY 10304	Different address			Louis Conner

Cancel Save

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

PM Enrichment – Service location

The screenshot shows a Service Location record in a CRM application. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. A search bar and various global icons are also present.

The main header displays "Order 10104199". Below it is a status bar with a green arrow indicating "PM Assignment", followed by "In Progress", "Activated", "Cancel Requested", "Cancelled", "Complete", and "Queued". Action buttons include "+ Follow", "Change Owner", "Change Record Type", "Delete", and "View Orchestration Plan".

The record itself has tabs for Details, Related, Activity, Additional Details, Chatter, Service Orders, and **PM Enrichment**, with the latter being the active tab. Under "PM Enrichment", there are sections for Service Location Information and a table listing contacts:

Zone	New Construction	Contact Name	Contact Email	Contact Phone	Caller ID Name	Custom music
▼	▼	Carter Stein	Carter.Stein@nespon.com	(516) 250-4992	No	▼
▼	▼	Shivam Ashley	Shivam.Ashley@nespon.com	(546) 377-1345	Yes	▼
▼	▼	Martina Gomez	Martina.Gomez@nespon.com	(212) 484-2084	▼	▼
▼	▼	Sadie Kelly	Sadie.Kelly@nespon.com	(516) 697-1114	▼	▼
▼	▼	Louis Conner	Louis.Conner@nespon.com	(651) 697-1784	▼	▼

At the bottom of this section are "Cancel" and "Save" buttons.

To the right, a sidebar titled "Related List Quick Links" lists Order Products (6), Notes (0), Files (0), Order History (1), Cases (Order) (0), and Service Orders (0). It also includes links for Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0), along with an "Upload Files" button and a "Or drop files" placeholder.

At the very bottom left is a "To Do List" icon.

PM Enrichment – Service location

The screenshot shows a Salesforce Order page for Order #10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, More, and a search bar. The main content area displays the Order details, including the status bar (In Progress, Activated, Cancel Requested, Cancelled, Complete, Queued) and buttons for Submit Order and Cancel Order. The PM Enrichment tab is selected in the ribbon. The Service Location section contains fields for Location Name, Location Address, Shipping Location, Time Zone, New Construction, and Contact Name, along with a table of additional service locations. A note at the bottom encourages uploading customer music files. The right sidebar features Related List Quick Links for Order Products, Notes, Files, Order History, Cases (Order), Service Orders, Cases (Order), Open Activities, Activity History, Service Orders, and Files, with an option to upload files.

Order
10104199

PM Assignment

In Progress

Activated

Cancel Requested

Cancelled

Complete

Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders **PM Enrichment**

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Service Location Information

Location Name	Location Address	Shipping Location	Time Zone	New Construction	Contact Name
East High School	932 East Bandillo Street, Covina, CA 91724	Different address	Pacific	Yes	Carter Stein
Shipping Address	Construction Details				
<input type="button" value="Cancel"/> <input type="button" value="Save"/>					
North Elementary	1411 North Grand Av, Covina, CA 91724	Different address	▼	▼	Shivam Ashley
Ringling High School	1717 Ringling Blvd, Sarasota, FL 34236	Different address	▼	▼	Martina Gomez
Oak Street Kindergarten	124 Oak Street Yonkers, NY 10701	Different address	▼	▼	Sadie Kelly
Cromwell Primary School	101 Cromwell Avenue New York, NY 10304	Different address	▼	▼	Louis Conner

Remember to upload the customer's Music on Hold file(s) to the Salesforce order. The file(s) MUST be provided as a Mono, 16 Mega-Hertz, 16-bit PCM wav file(s) for upload into the UCF service. There can be no more than 10 separate customer Music on Hold files, and their combined size must be less than 20 Mega-Bytes.

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

To Do List

PM Enrichment – Service location

The screenshot shows a Salesforce Order page for Order #10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, More, and a search bar. Below the header are buttons for Follow, Change Owner, Change Record Type, Delete, and View Orchestration Plan.

The main content area displays a progress bar with steps: PM Assignment (In Progress), Activated, Cancel Requested, Cancelled, Complete, and Queued. Buttons for SUBMIT ORDER and CANCEL ORDER are present.

A tab bar at the top of the main content includes Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment, with PM Enrichment being the active tab.

The PM Enrichment section contains tabs for Service Location, Phone Numbers, Employee Information, Multi-Line Hunting Group, Auto Attendants, General Voice Mail, Customizations Notes, and Page Groups. The Service Location tab is active.

Service Location Information:

Zone	New Construction	Contact Name	Contact Email	Contact Phone	Caller ID Name	Custom music
fic	Yes	Carter Stein	Carter.Stein@nespon.com	(516) 250-4992	(805) 200-4992	Yes
<hr/>						
▼	▼	Shivam Ashley	Shivam.Ashley@nespon.com	(646) 377-1345	▼	▼
▼	▼	Martina Gomez	Martina.Gomez@nespon.com	(212) 484-2084	▼	▼
▼	▼	Sadie Kelly	Sadie.Kelly@nespon.com	(516) 697-1114	▼	▼
▼	▼	Louis Conner	Louis.Conner@nespon.com	(651) 697-1784	▼	▼

A note at the bottom left states: "Remember to upload the customer's Music on Hold file(s) to the Salesforce order. The file(s) MUST be provided as a Mono, 16 Mega-Hertz, 16-bit PCM, wav file(s) for upload into the UCF service. There can be no more than 10 separate customer Music on Hold files, and their combined size must be less than 20 Mega-Bytes."

At the bottom are buttons for Cancel and Save.

Related List Quick Links:

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Quick Links:

- Cases (Order) (0)
- Open Activities (0)
- Activity History (0)
- Service Orders (0)
- Files (0)

Upload Files
Or drop files

PM Enrichment – Custom Extensions

PM Enrichment - Custom extensions

Sales Home Companies Opportunities Vlocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More

Order 10104199

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

Submit Order Cancel Order

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Do you need customized extensions? • Yes • No

Select an Option... 3 digit 4 digit 5 digit 7 digit

Import Template Export CSV Import CSV

Current Carrier	VoIP Qualification	Number use
Frontier	Frontier	DID
Frontier	Frontier	Auto Attendant
Frontier	Frontier	General Voice Mail
Frontier	Frontier	Multi-Line Hunting Group
Frontier	Frontier	Vacant/Spare
Frontier	Frontier	Toll Free
Frontier	Frontier	Contact Center as a Service
Frontier	Frontier	Not Porting
Frontier	Frontier	Toll Free
Frontier	Frontier	Multi-Line Hunt Group Pilot #
Frontier	Frontier	Toll Free
Frontier	Frontier	Multi-Line Hunt Group Pilot #
Frontier	Frontier	Toll Free
Frontier	Frontier	Toll Free
Frontier	Frontier	Multi-Line Hunt Group Pilot #
Frontier	Frontier	Toll Free
Frontier	Frontier	Multi-Line Hunt Group Pilot #
Frontier	Frontier	Toll Free
Frontier	Frontier	DID
Frontier	Frontier	General Voice Mail
Frontier	Frontier	Contact Center as a Service
Frontier	Frontier	Contact Center as a Service
Frontier	Frontier	DID
Frontier	Frontier	DID
Frontier	Frontier	General Voice Mail
Frontier	Frontier	General Voice Mail
Frontier	Frontier	Multi-Line Hunt Group Pilot #
Frontier	Frontier	Toll Free

Cancel Save

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files Or drop files

PM Enrichment - Custom extensions

Order 10104199

Follow Change Owner Change Record Type Delete View Orchestration Plan

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

Submit Order Cancel Order

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Select View Employee Info

Export Template Export CSV Import CSV

Phone Number	Extension	User Name	Email	User Admin	Department	Outbound Caller ID
(805) 933-1001		Carter Stein	Carter.Stein@nespon.com	No	Sales	(805) 933 1548
(805) 933-1002		Shivam Ashley	Shivam.Ashley@nespon.com	BGRP	Customer Service	(805) 933 4812
(805) 933-1003		Martina Gomez	Martina.Gomez@nespon.com	Dept	Customer Service	(805) 933 4209
(805) 933-1004		Sadie Kelly	Sadie.Kelly@nespon.com	No	Sales	(805) 933 7598
(805) 933-1005		Louis Conner	Louis.Conner@nespon.com	No	Sales	(805) 933 4812
(805) 933-1006		Kelly Dennis	Kelly.Dennis@nespon.com	No	Sales	(805) 933 1548
(805) 933-1007		Chelsea Carter	Chelsea.Carter@nespon.com	BGRP	Sales	(805) 933 4812
(805) 933-1008		Kaine Parrish	Kaine.Parrish@nespon.com	BGRP	Sales	(805) 933 1548
(805) 933-1009		Carter Stein	Carter.Stein@nespon.com	No	Administration	(805) 933 1548
(805) 933-1010		Shivam Ashley	Shivam.Ashley@nespon.com	No	Administration	(805) 933 4812
(805) 933-1011		Martina Gomez	Martina.Gomez@nespon.com	No	Administration	(805) 933 4209
(805) 933-1012		Sadie Kelly	Sadie.Kelly@nespon.com	No	Administration	(805) 933 4209
(805) 933-1013		Louis Conner	Louis.Conner@nespon.com	BGRP	Administration	(805) 933 1548
(805) 933-1014		Kelly Dennis	Kelly.Dennis@nespon.com	BGRP	IT Department	(805) 933 1548
(805) 933-1015		Chelsea Carter	Chelsea.Carter@nespon.com	No	IT Department	(805) 933 7598
(805) 933-1016		Kaine Parrish	Kaine.Parrish@nespon.com	Dept	IT Department	(805) 933 4209
(805) 933-1017		Martina Gomez	Martina.Gomez@nespon.com	BGRP	Customer Service	(805) 933 4209
(805) 933-1018		Carter Stein	Carter.Stein@nespon.com	BGRP	Customer Service	(805) 933 7598
(805) 933-1019		Shivam Ashley	Shivam.Ashley@nespon.com	No	Customer Service	(805) 933 7598
(805) 933-1020		Martina Gomez	Martina.Gomez@nespon.com	Dept	IT Department	(805) 933 7598
(805) 933-1021		Sadie Kelly	Sadie.Kelly@nespon.com	Dept	Customer Service	(805) 933 7598
(805) 933-1022		Louis Conner	Louis.Conner@nespon.com	Dept	Customer Service	(805) 933 4209
(805) 933-1023		Kelly Dennis	Kelly.Dennis@nespon.com	Dept	Customer Service	(805) 933 4209
(805) 933-1024		Chelsea Carter	Chelsea.Carter@nespon.com	No	Customer Service	(805) 933 4812
(805) 933-1025		Kaine Parrish	Kaine.Parrish@nespon.com	No	IT Department	(805) 933 4812
(805) 933-1026		Chelsea Carter	Chelsea.Carter@nespon.com	No	IT Department	(805) 933 4812
(805) 933-1027		Kaine Parrish	Kaine.Parrish@nespon.com	No	IT Department	(805) 933 4812

To Do List

Cancel Save

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload File Or drop files

PM Enrichment – Standard Extensions

PM Enrichment – Phone Numbers

The screenshot shows a Salesforce Order page for Order #10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. The main content area has tabs for Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment. The PM Enrichment tab is active. Below it, there are sub-tabs for Service Location, Phone Numbers, Employee Information, Multi-Line Hunting Group, Auto Attendants, General Voice Mail, Customizations Notes, and Page Groups. A sub-header asks "Do you need customized extensions?". A dropdown menu lists options: 3 digit, 4 digit (selected), 5 digit, and 7 digit. To the right of the dropdown are buttons for Export Template, Export CSV, and Import CW. The main body contains a table with columns: Current Carrier, Voip Qualification, and Number Use. The table lists numerous rows of phone numbers, mostly from Frontier, categorized by DID or 3rd Party. On the far right, there is a sidebar titled "Related List Quick Links" with links to Order Products (0), Order History (1), Cases (Order) (0), Notes (0), Files (0), Cases (Order) (0), Service Orders (0), and a link to Show All (9). Below this is a section for Cases (Order) (0) with a link to Open Activities (0), Activity History (0), Service Orders (0), and Files (0). An "Upload Files" button and a "Or drop files" placeholder are also present.

Current Carrier	Voip Qualification	Number Use
Frontier	Frontier	DID
Frontier	Frontier	DID
Frontier	Frontier	DID
Other	3rd Party	DID
Frontier	Frontier	DID
Other	3rd Party	DID
Frontier	Frontier	DID
Other	3rd Party	DID
Frontier	Frontier	DID
(805) 933-1003	Frontier	DID
(805) 933-1004	Frontier	DID
(805) 933-1005	Frontier	DID
(805) 933-1006	Frontier	DID
(805) 933-1007	Frontier	DID
(805) 933-1008	Frontier	DID
(805) 933-1009	Frontier	DID
(805) 933-1010	Frontier	DID
(805) 933-1011	Frontier	DID
(805) 933-1012	Frontier	DID
(805) 933-1013	Frontier	DID
(805) 933-1014	Frontier	DID
(805) 933-1015	Frontier	DID
(805) 933-1016	Frontier	DID
(805) 933-1017	Frontier	DID
(805) 933-1018	Frontier	DID
(805) 933-1019	Frontier	DID
(805) 933-1020	Frontier	DID
(805) 933-1021	Frontier	DID
(805) 933-1022	Frontier	DID
(805) 933-1023	Frontier	DID
(805) 933-1024	Frontier	DID
(805) 933-1025	Frontier	DID
(805) 933-1026	Frontier	DID
(805) 933-1027	Frontier	DID

Buttons at the bottom include Cancel, Save, and Add.

PM Enrichment – Phone Numbers

The screenshot shows a Salesforce interface for an Order record. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, More, and a search bar. The main content area shows the Order details for #10104199. The PM Assignment stage is completed, and the PM Enrichment stage is in progress. The PM Enrichment tab is active, displaying a list of phone numbers. A sidebar on the right contains related lists for Order Products, Notes, Files, Order History, Cases (Order), Service Orders, and Cases (Order). The phone number list table has columns for Phone Number, Current Carrier, Voip Qualification, and Number Use.

Phone Number	Current Carrier	Voip Qualification	Number Use
(805) 933-1001	Frontier	Frontier	DID
(805) 933-1002	Frontier	Frontier	Auto Attendant
(805) 933-1003	Other	3rd Party	DID
(805) 933-1004	Frontier	Frontier	DID
(805) 933-1005	Other	3rd Party	DID
(805) 933-1006	Frontier	Frontier	DID
(805) 933-1007	Other	3rd Party	DID
(805) 933-1008	Frontier	Frontier	Auto Attendant
(805) 933-1009	Other	3rd Party	Auto Attendant
(805) 933-1010	Frontier	Frontier	DID
(805) 933-1011	Other	3rd Party	Auto Attendant
(805) 933-1012	Frontier	Frontier	Contact Center as a Service
(805) 933-1013	Other	3rd Party	Toll Free
(805) 933-1014	Frontier	Frontier	DID
(805) 933-1015	Other	3rd Party	DID
(805) 933-1016	Frontier	Frontier	DID
(805) 933-1017	Other	3rd Party	Toll Free
(805) 933-1018	Frontier	Frontier	DID
(805) 933-1019	Other	3rd Party	General Voice Mail
(805) 933-1020	Frontier	Frontier	Contact Center as a Service
(805) 933-1021	Other	3rd Party	Auto Attendant
(805) 933-1022	Frontier	Frontier	DID
(805) 933-1023	Other	3rd Party	DID
(805) 933-1024	Frontier	Frontier	General Voice Mail
(805) 933-1025	Other	3rd Party	General Voice Mail
(805) 933-1026	Frontier	Frontier	General Voice Mail
(805) 933-1027	Other	3rd Party	DID

PM Enrichment – Phone Numbers

The screenshot shows a Salesforce Order page for Order #10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. The main content area is titled "PM Assignment" and shows the status "In Progress". A progress bar indicates the current step is "PM Assignment". Below the status, there are tabs for Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment. The PM Enrichment tab is selected. A sub-header menu includes Service Location, Phone Numbers, Employee Information, Multi-Line Hunting Group, Auto Attendants, General Voice Mail, Customizations Notes, and Page Groups. A question asks if customized extensions are needed, with "Yes" selected. A dropdown menu shows "4 digit". A "Phone Number List" table displays 40 rows of phone numbers, each with a checkbox, carrier, VoIP qualification, and number use. Buttons for Export Template, Export CSV, and Import CSV are available. A modal window titled "Upload Files" shows a file named "Phone List.csv" (13.2 MB) being uploaded, indicating "1 of 1 file uploaded". The bottom of the page has "Cancel" and "Save" buttons.

Order
10104199

PM Assignment

In Progress

Activated

Cancel Requested

Cancelled

Complete

Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders **PM Enrichment**

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Do you need customized extensions? * Yes No

4 digit

Phone Number List

Phone Number Current Carrier VoIP Qualification Number Use

Phone Number	Current Carrier	VoIP Qualification	Number Use
(805) 933-1001	Frontier	Frontier	DID
(805) 933-1002	Frontier	Frontier	Auto Attendant
(805) 933-1003	Other	Frontier	Auto Attendant
(805) 933-1004	Frontier	Frontier	Auto Attendant
(805) 933-1005	Other	Frontier	Auto Attendant
(805) 933-1006	Frontier	Frontier	Auto Attendant
(805) 933-1007	Other	Frontier	Auto Attendant
(805) 933-1008	Frontier	Frontier	Auto Attendant
(805) 933-1009	Other	Frontier	Auto Attendant
(805) 933-1010	Frontier	Frontier	Auto Attendant
(805) 933-1011	Other	3rd Party	Auto Attendant
(805) 933-1012	Frontier	Frontier	Contact Center as a Service
(805) 933-1013	Other	3rd Party	Toll Free
(805) 933-1014	Frontier	Frontier	DID
(805) 933-1015	Other	3rd Party	DID
(805) 933-1016	Frontier	Frontier	DID
(805) 933-1017	Other	3rd Party	Toll Free
(805) 933-1018	Frontier	Frontier	DID
(805) 933-1019	Other	3rd Party	General Voice Mail
(805) 933-1020	Frontier	Frontier	Contact Center as a Service
(805) 933-1021	Other	3rd Party	Auto Attendant
(805) 933-1022	Frontier	Frontier	DID
(805) 933-1023	Other	3rd Party	DID
(805) 933-1024	Frontier	Frontier	General Voice Mail
(805) 933-1025	Other	3rd Party	General Voice Mail
(805) 933-1026	Frontier	Frontier	General Voice Mail
(805) 933-1027	Other	3rd Party	DID

Export Template Export CSV Import CSV

Upload Files

Phone List.csv 13.2 MB

1 of 1 file uploaded Done

Cancel Save

To Do List

Related List Quick Links

- Order Products (0)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (1)
- Service Orders (0)

Show All (8)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files Or drop files

PM Enrichment – Phone Numbers

The screenshot shows a Salesforce Order page for Order #10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More.

The main content area displays the Order details, with tabs for Details, Related, Activity, Additional Details, Chatter, Service Orders, and **PM Enrichment**. The PM Enrichment tab is active, showing a section for Service Location and Phone Numbers. A question "Do you need customized extensions?" has "No" selected. Below this is a "Phone Number List" table:

Phone Number	Current Carrier	Voice Qualification	Number Use
(805) 933-1001	Frontier	Frontier	DID
(805) 933-1002	Frontier		Auto Attendant
(805) 933-1003	Other		
(805) 933-1004	Frontier		
(805) 933-1005	Other		
(805) 933-1006	Frontier		
(805) 933-1007	Other		
(805) 933-1008	Frontier		
(805) 933-1009	Other		
(805) 933-1010	Frontier		
(805) 933-1011	Other		
(805) 933-1012	Frontier		
(805) 933-1013	Other		
(805) 933-1014	Frontier		DID
(805) 933-1015	Other	3rd Party	DID
(805) 933-1016	Frontier	Frontier	DID
(805) 933-1017	Other	3rd Party	Toll Free
(805) 933-1018	Frontier	Frontier	DID
(805) 933-1019	Other	3rd Party	General Voice Mail
(805) 933-1020	Frontier	Frontier	Contact Center as a Service
(805) 933-1021	Other	3rd Party	Auto Attendant
(805) 933-1022	Frontier	Frontier	DID
(805) 933-1023	Other	3rd Party	DID
(805) 933-1024	Frontier	Frontier	General Voice Mail
(805) 933-1025	Other	3rd Party	General Voice Mail
(805) 933-1026	Frontier	Frontier	General Voice Mail
(805) 933-1027	Other	3rd Party	DID

At the bottom of the PM Enrichment section are "Cancel" and "Save" buttons.

A modal window titled "Upload Files" is open, showing a progress bar for "Phone List.csv" (13.2 MB). It indicates that three rows failed due to being duplicated: (805) 933-1024, (805) 933-1025, and (805) 933-1026. The message "1 of 1 file uploaded" is displayed, along with a "Done" button.

The right sidebar contains "Related List Quick Links" for Order Products, Notes, Files, Order History, Cases (Order), Service Orders, Open Activities, Activity History, Service Orders, and Files.

PM Enrichment – Phone Numbers

The screenshot shows a Salesforce interface for managing an order. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More.

The main content area is titled "PM Assignment" and shows the status "In Progress". Below this, there are tabs for "PM Enrichment" (which is selected) and other sections like "Service Orders".

In the "PM Enrichment" section, there is a question "Do you need customized extensions?". Two radio buttons are present: "Yes" (unchecked) and "No" (checked). A dropdown menu shows "4 digit".

The main table displays a list of phone numbers:

Phone Number	Current Carrier	Voice Qualification	Number Use
(805) 933-1001	Frontier	Frontier	DID
(805) 933-1002	Frontier	Frontier	Auto Attendant
(805) 933-1003	Other	Frontier	Auto Attendant
(805) 933-1004	Frontier	Frontier	Auto Attendant
(805) 933-1005	Other	Frontier	Auto Attendant
(805) 933-1006	Frontier	Frontier	Auto Attendant
(805) 933-1007	Other	Frontier	Auto Attendant
(805) 933-1008	Frontier	Frontier	Auto Attendant
(805) 933-1009	Other	Frontier	Auto Attendant
(805) 933-1010	Frontier	Frontier	Auto Attendant
(805) 933-1011	Other	3rd Party	Auto Attendant
(805) 933-1012	Frontier	Frontier	Contact Center as a Service
(805) 933-1013	Other	3rd Party	Toll Free
(805) 933-1014	Frontier	Frontier	DID
(805) 933-1015	Other	3rd Party	DID
(805) 933-1016	Frontier	Frontier	DID
(805) 933-1017	Other	3rd Party	Toll Free
(805) 933-1018	Frontier	Frontier	DID
(805) 933-1019	Other	3rd Party	General Voice Mail
(805) 933-1020	Frontier	Frontier	Contact Center as a Service
(805) 933-1021	Other	3rd Party	Auto Attendant
(805) 933-1022	Frontier	Frontier	DID
(805) 933-1023	Other	3rd Party	DID
(805) 933-1024	Frontier	Frontier	General Voice Mail
(805) 933-1025	Other	3rd Party	General Voice Mail
(805) 933-1026	Frontier	Frontier	General Voice Mail
(805) 933-1027	Other	3rd Party	DID

At the bottom of the table, there are buttons for "Cancel" and "Save".

A modal window titled "Upload Files" is open, showing a file named "Phone List.csv" (13.2 MB) has been uploaded. It says "0 of 1 file uploaded" and has a "Got it" button.

The right sidebar contains "Related List Quick Links" with links to Order Products, Notes, Order History, Cases (Order), Service Orders, and Files. It also has sections for Cases (Order), Open Activities, Activity History, Service Orders, and Files, each with a count of 0.

PM Enrichment – Employee Information

Sales Home Companies Opportunities Velocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More

Order 10104199

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

Submit Order Cancel Order

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Select View Employee Info

Export Template Export CSV Import CSV

Phone Number	Extension	User Name	Email	User Admin	Department	Outbound Caller ID
(805) 933-1001	1001	Carter Stein	Carter.Stein@nespon.com	No	Sales	(805) 933 1548
(805) 933-1002	1002	Shivam Ashley	Shivam.Ashley@nespon.com	BGRP	Customer Service	(805) 933 4812
(805) 933-1003	1003	Martina Gomez	Martina.Gomez@nespon.com	Dept	Customer Service	(805) 933 4209
(805) 933-1004	1004	Sadie Kelly	Sadie.Kelly@nespon.com	No	Sales	(805) 933 7598
(805) 933-1005	1005	Louis Conner	Louis.Conner@nespon.com	No	Sales	(805) 933 4812
(805) 933-1006	1006	Kelly Dennis	Kelly.Dennis@nespon.com	No	Sales	(805) 933 1548
(805) 933-1007	1007	Chelsea Carter	Chelsea.Carter@nespon.com	BGRP	Sales	(805) 933 4812
(805) 933-1008	1008	Kaine Parrish	Kaine.Parrish@nespon.com	BGRP	Sales	(805) 933 1548
(805) 933-1009	1009	Carter Stein	Carter.Stein@nespon.com	No	Administration	(805) 933 1548
(805) 933-1010	1010	Shivam Ashley	Shivam.Ashley@nespon.com	No	Administration	(805) 933 4812
(805) 933-1011	1011	Martina Gomez	Martina.Gomez@nespon.com	No	Administration	(805) 933 4209
(805) 933-1012	1012	Sadie Kelly	Sadie.Kelly@nespon.com	No	Administration	(805) 933 4209
(805) 933-1013	1013	Louis Conner	Louis.Conner@nespon.com	BGRP	Administration	(805) 933 1548
(805) 933-1014	1014	Kelly Dennis	Kelly.Dennis@nespon.com	BGRP	IT Department	(805) 933 1548
(805) 933-1015	1015	Chelsea Carter	Chelsea.Carter@nespon.com	No	IT Department	(805) 933 7598
(805) 933-1016	1016	Kaine Parrish	Kaine.Parrish@nespon.com	Dept	IT Department	(805) 933 4209
(805) 933-1017	1017	Martina Gomez	Martina.Gomez@nespon.com	BGRP	Customer Service	(805) 933 4209
(805) 933-1018	1018	Carter Stein	Carter.Stein@nespon.com	BGRP	Customer Service	(805) 933 7598
(805) 933-1019	1019	Shivam Ashley	Shivam.Ashley@nespon.com	No	Customer Service	(805) 933 7598
(805) 933-1020	1020	Martina Gomez	Martina.Gomez@nespon.com	Dept	IT Department	(805) 933 7598
(805) 933-1021	1021	Sadie Kelly	Sadie.Kelly@nespon.com	Dept	Customer Service	(805) 933 7598
(805) 933-1022	1022	Louis Conner	Louis.Conner@nespon.com	Dept	Customer Service	(805) 933 4209
(805) 933-1023	1023	Kelly Dennis	Kelly.Dennis@nespon.com	Dept	Customer Service	(805) 933 4209
(805) 933-1024	1024	Chelsea Carter	Chelsea.Carter@nespon.com	No	Customer Service	(805) 933 4812
(805) 933-1025	1025	Kaine Parrish	Kaine.Parrish@nespon.com	No	IT Department	(805) 933 4812
(805) 933-1026	1026	Chelsea Carter	Chelsea.Carter@nespon.com	No	IT Department	(805) 933 4812
(805) 933-1027	1027	Kaine Parrish	Kaine.Parrish@nespon.com	No	IT Department	(805) 933 4812

To Do List

Cancel Save

Related List Quick Links
 Order Products (6) Notes (0) Files (0)
 Order History (1) Cases (Order) (0) Service Orders (0)
 Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files Or drop files

PM Enrichment – Employee Information

Sales Home Companies Contacts Opportunities Velocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More

Order 10104199

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

[SUBMIT ORDER](#) [CANCEL ORDER](#)

Details Related Activity Additional Details Chatter Service Orders **PM Enrichment**

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Select View License Info

Export Template Export CSV Import CSV

Phone Number	Extension	User Name	License Type	Dial Plan Information	Collaboration	Webinar
(805) 933-1001	1001	Carter Stein	Basic	National and Canada	10 Attendees	100 Attendees
(805) 933-1002	1002	Shivam Ashley	Executive	International	25 Attendees	500 Attendees
(805) 933-1003	1003	Martina Gomez	Analog	National and Canada	100 Attendees	1000 Attendees
(805) 933-1004	1004	Sadie Kelly	Executive	National and Canada	200 Attendees	100 Attendees
(805) 933-1005	1005	Louis Conner	Executive	National and Canada	300 Attendees	500 Attendees
(805) 933-1006	1006	Kelly Dennis	Basic	National and Canada	100 Attendees	1000 Attendees
(805) 933-1007	1007	Chelsea Carter	Analog	National and Canada	500 Attendees	
(805) 933-1008	1008	Kaine Parrish	Analog	National and Canada		
(805) 933-1009	1009	Carter Stein	Basic	National and Canada		
(805) 933-1010	1010	Shivam Ashley	Basic	National and Canada		
(805) 933-1011	1011	Martina Gomez	Basic	National and Canada		
(805) 933-1012	1012	Sadie Kelly	Basic	National and Canada		
(805) 933-1013	1013	Louis Conner	Executive	International	10 Attendees	500 Attendees
(805) 933-1014	1014	Kelly Dennis	Executive	International	10 Attendees	500 Attendees
(805) 933-1015	1015	Chelsea Carter	Basic	National and Canada		
(805) 933-1016	1016	Kaine Parrish	Basic	National and Canada		
(805) 933-1017	1017	Martina Gomez	Basic	National and Canada		
(805) 933-1018	1018	Carter Stein	Analog	International		
(805) 933-1019	1019	Shivam Ashley	Analog	National and Canada		
(805) 933-1020	1020	Martina Gomez	Analog	National and Canada		
(805) 933-1021	1021	Sadie Kelly	Analog	National and Canada		
(805) 933-1022	1022	Louis Conner	Executive	National and Canada	10 Attendees	500 Attendees
(805) 933-1023	1023	Kelly Dennis	Executive	National and Canada	100 Attendees	500 Attendees
(805) 933-1024	1024	Chelsea Carter	Analog	National and Canada		
(805) 933-1025	1025	Kaine Parrish	Executive	International	100 Attendees	500 Attendees
(805) 933-1026	1026	Chelsea Carter	Executive	National and Canada	100 Attendees	500 Attendees
(805) 933-1027	1027	Kaine Parrish	Executive	National and Canada	100 Attendees	500 Attendees

Cancel Save

Related List Quick Links

- Order Products (8)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files
Or drop files

PM Enrichment – Employee Information

The screenshot shows a Salesforce Order detail page for Order #10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More.

The main content area displays the Order details, with tabs for Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment. The PM Enrichment tab is active, showing sections for Service Location, Phone Numbers, Employee Information, Multi-Line Hunting Group, Auto Attendants, General Voice Mail, Customizations Notes, and Page Groups. A dropdown menu for "Select View" is open, showing options like License Info.

Below these sections is a large table with columns for Collaboration, Webinar, Call Recording, Audio Mining, Screen Recording, and Storage. The table contains numerous rows of data, many of which are collapsed. The first few rows visible include:

Collaboration	Webinar	Call Recording	Audio Mining	Screen Recording	Storage
10 Attendees	100 Attendees	No Yes	No Yes	No Yes	30 days (free) 180 Days 1 Year 2 Years 3 Years
25 Attendees	500 Attendees	No			
100 Attendees	1000 Attendees	No			
200 Attendees	100 Attendees	Yes No	Yes No	No Yes	1 Year 3 Years
300 Attendees		No			
500 Attendees		Yes No	No Yes	Yes No	1 Year 3 Years
		No			
		No			
		No			
		Yes No	Yes No	Yes No	1 Year 3 Years
10 Attendees	500 Attendees	Yes No	No Yes	Yes No	30 days (free) 180 Days 30 days (free)
10 Attendees	500 Attendees	No			
		Yes No	Yes No	Yes No	30 days (free) 30 days (free)
10 Attendees	500 Attendees	Yes No	Yes No	No Yes	180 Days 30 days (free)
100 Attendees	500 Attendees	Yes No	Yes No	Yes No	180 Days 30 days (free)
		No			
100 Attendees	500 Attendees	No			
100 Attendees	500 Attendees	No			
100 Attendees	500 Attendees	Yes No	Yes No	Yes No	1 Year 3 Years

At the bottom of the table are "Cancel" and "Save" buttons. To the right of the table is a sidebar titled "Related List Quick Links" containing links to Order Products (6), Order History (1), Notes (0), Files (0), Cases (Order) (0), and Service Orders (0). Below this is a section for "Cases (Order) (0)" with a "Upload Files" button and a "Or drop files" placeholder.

PM Enrichment – Employee Information

The screenshot shows a Salesforce Order page for Order #10104199. The main content area displays a grid of employee information and their assigned devices. The columns are:

- Phone Number
- Extension
- User Name
- Device Type
- Device Accessories

The Device Accessories column contains dropdown menus for various Yealink models. The sidebar on the right lists related items such as Order Products, Notes, Cases, and Service Orders.

Phone Number	Extension	User Name	Device Type	Device Accessories
(805) 933-1001	1001	Carter Stein	Yealink T31G	Yealink UH36 Mono Headset
(805) 933-1002	1002	Shivam Ashley	Yealink CP960 Conference	Yealink WH62 Dual Cordless Headset
(805) 933-1003	1003	Martina Gomez	Yealink T54W	Yealink UH36 Dual Headset
(805) 933-1004	1004	Sadie Kelly	Yealink T57W	Yealink UH36 Mono Headset
(805) 933-1005	1005	Louis Conner	Yealink T31G	Yealink UH36 Dual Headset
(805) 933-1006	1006	Kelly Dennis	Yealink CP960 Conference	Yealink UH36 Dual Headset
(805) 933-1007	1007	Chelsea Carter	Yealink CP960 Conference	Yealink UH36 Dual Headset
(805) 933-1008	1008	Kaine Parrish	Yealink CP960 Conference	Yealink UH36 Dual Headset
(805) 933-1009	1009	Carter Stein	Yealink CP960 Conference	Yealink UH36 Mono Headset
(805) 933-1010	1010	Shivam Ashley	Yealink CP960 Conference	Yealink UH36 Dual Headset
(805) 933-1011	1011	Martina Gomez	Yealink T31G	Yealink UH36 Dual Headset
(805) 933-1012	1012	Sadie Kelly	Yealink T54W	Yealink WH62 Dual Cordless Headset
(805) 933-1013	1013	Louis Conner	Yealink T54W	Yealink UH36 Dual Headset
(805) 933-1014	1014	Kelly Dennis	Yealink T54W	Yealink UH36 Dual Headset
(805) 933-1015	1015	Chelsea Carter	Yealink T54W	Yealink UH36 Dual Headset
(805) 933-1016	1016	Kaine Parrish	Yealink CP960 Conference	Yealink UH36 Dual Headset
(805) 933-1017	1017	Martina Gomez	Yealink CP960 Conference	Yealink UH36 Mono Headset
(805) 933-1018	1018	Carter Stein	Yealink T57W	Yealink UH36 Dual Headset
(805) 933-1019	1019	Shivam Ashley	Yealink T57W	Yealink UH36 Mono Headset
(805) 933-1020	1020	Martina Gomez	Yealink T57W	Yealink UH36 Dual Headset
(805) 933-1021	1021	Sadie Kelly	Yealink CP960 Conference	Yealink UH36 Dual Headset
(805) 933-1022	1022	Louis Conner	Yealink CP960 Conference	Yealink UH36 Dual Headset
(805) 933-1023	1023	Kelly Dennis	Yealink T54W	Yealink UH36 Dual Headset
(805) 933-1024	1024	Chelsea Carter	Yealink T57W	Yealink UH36 Mono Headset
(805) 933-1025	1025	Kaine Parrish	Yealink T31G	Yealink UH36 Mono Headset
(805) 933-1026	1026	Chelsea Carter	Yealink T31G	Yealink UH36 Mono Headset
(805) 933-1027	1027	Kaine Parrish	Yealink CP960 Conference	Yealink UH36 Mono Headset

Buttons at the bottom include 'Cancel' and 'Save'.

PM Enrichment – Employee Information

Order 10104199

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

[SUBMIT ORDER](#) [CANCEL ORDER](#)

Details Related Activity Additional Details Chatter Service Orders **PM Enrichment**

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Select View **911 Info**

[Export Template](#) [Export CSV](#) [Import CSV](#)

Phone Number	User Name	Company Name	Address Number	Street Name	City	State	Zip Code
(805) 933-1001	Carter Stein	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1002	Shivam Ashley	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1003	Martina Gomez	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1004	Sadie Kelly	Nespon	1411	North Grand Avenue	Covina	California	91724
(805) 933-1005	Louis Conner	Nespon	1411	North Grand Avenue	Covina	California	91724
(805) 933-1006	Kelly Dennis	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1007	Chelsea Carter	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1008	Kaine Parrish	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1009	Carter Stein	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1010	Shivam Ashley	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1011	Martina Gomez	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1012	Sadie Kelly	Nespon	1411	North Grand Avenue	Covina	California	91724
(805) 933-1013	Louis Conner	Nespon	1411	North Grand Avenue	Covina	California	91724
(805) 933-1014	Kelly Dennis	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1015	Chelsea Carter	Nespon	1411	North Grand Avenue	Covina	California	91724
(805) 933-1016	Kaine Parrish	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1017	Martina Gomez	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1018	Carter Stein	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1019	Shivam Ashley	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1020	Martina Gomez	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1021	Sadie Kelly	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1022	Louis Conner	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1023	Kelly Dennis	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1024	Chelsea Carter	Nespon	932	East Badillo Street	Covina	California	91724
(805) 933-1025	Kaine Parrish	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236
(805) 933-1026	Chelsea Carter	Nespon	1411	North Grand Avenue	Covina	California	91724
(805) 933-1027	Kaine Parrish	Nespon	1411	North Grand Avenue	Covina	California	91724

[Cancel](#) [Save](#)

Related List Quick Links

- Order Products (8)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

[Upload Files](#)
Or drop files

PM Enrichment – Employee Information

Sales Home Companies Contacts Opportunities Velocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More

Order 10104199

Follow Change Owner Change Record Type Delete View Orchestration Plan

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

Submit Order Cancel Order

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Select View 911 Info

Export Template Export CSV Import CSV

User Name	Company Name	Address Number	Street Name	City	State	Zip Code	Identifying Location
Carter Stein	Nespon	932	East Badillo Street	Covina	California	91724	Sales office
Shivam Ashley	Nespon	932	East Badillo Street	Covina	California	91724	Administration office
Martina Gomez	Nespon	932	East Badillo Street	Covina	California	91724	Sales office
Sadie Kelly	Nespon	1411	North Grand Avenue	Covina	California	91724	Administration office
Louis Conner	Nespon	1411	North Grand Avenue	Covina	California	91724	Administration office
Kelly Dennis	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Customer Service office
Chelsea Carter	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Customer Service office
Kaine Parrish	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Customer Service office
Carter Stein	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Customer Service office
Shivam Ashley	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Customer Service office
Martina Gomez	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Sales office
Sadie Kelly	Nespon	1411	North Grand Avenue	Covina	California	91724	Sales office
Louis Conner	Nespon	1411	North Grand Avenue	Covina	California	91724	Sales office
Kelly Dennis	Nespon	932	East Badillo Street	Covina	California	91724	Customer Service office
Chelsea Carter	Nespon	1411	North Grand Avenue	Covina	California	91724	Customer Service office
Kaine Parrish	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Sales office
Martina Gomez	Nespon	932	East Badillo Street	Covina	California	91724	Customer Service office
Carter Stein	Nespon	932	East Badillo Street	Covina	California	91724	Customer Service office
Shivam Ashley	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Customer Service office
Martina Gomez	Nespon	932	East Badillo Street	Covina	California	91724	Sales office
Sadie Kelly	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Administration office
Louis Conner	Nespon	932	East Badillo Street	Covina	California	91724	Administration office
Kelly Dennis	Nespon	932	East Badillo Street	Covina	California	91724	Customer Service office
Chelsea Carter	Nespon	932	East Badillo Street	Covina	California	91724	Customer Service office
Kaine Parrish	Nespon	1717	Ringling Boulevard	Sarasota	Florida	34236	Administration office
Chelsea Carter	Nespon	1411	North Grand Avenue	Covina	California	91724	Customer Service office
Kaine Parrish	Nespon	1411	North Grand Avenue	Covina	California	91724	Administration office

Cancel Save

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files
Or drop files

PM Enrichment – MLHG

The screenshot shows a Salesforce Order record for Order 10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. The main content area displays the Order details, including the status bar showing stages: PM Assignment (In Progress), Activated, Cancel Requested, Cancelled, Complete, and Queued. Below the status bar are buttons for Submit Order and Cancel Order. The PM Enrichment tab is selected in the ribbon. The left sidebar contains sections for Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment. Under PM Enrichment, the 'MLHG Schedules' section lists four entries: Schedule A, Schedule B, Schedule C, and Schedule D, each with edit and delete icons. A new schedule entry field is provided. The right sidebar features a 'Related List Quick Links' section with links to Order Products (6), Notes (0), Files (0), Order History (1), Cases (Order) (0), and Service Orders (0). It also includes sections for Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0), along with an 'Upload Files' button.

Order
10104199

+ Follow | Change Owner | Change Record Type | Delete | View Orchestration Plan

In Progress | Activated | Cancel Requested | Cancelled | Complete | Queued

SUBMIT ORDER | CANCEL ORDER

Details | Related | Activity | Additional Details | Chatter | Service Orders | **PM Enrichment**

Service Location | Phone Numbers | Employee Information | Multi-Line Hunting Group | Auto Attendants | General Voice Mail | Customizations Notes | Page Groups

MLHG Schedules | MLHG Set Up

Schedules

Schedule Name ↑	Action
Schedule A	[Edit] [Delete]
Schedule B	[Edit] [Delete]
Schedule C	[Edit] [Delete]
Schedule D	[Edit] [Delete]
New Schedule Name ...	[+]

To Do List

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

PM Enrichment – MLHG

The screenshot shows a Salesforce interface for a case record (Case 10104199). The main navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Visio Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More.

The current view is the PM Assignment section under the Cases tab. The top navigation bar for this section includes Follow, Change Owner, Change Record Type, Delete, and View Orchestration Plan.

The main content area displays the PM Enrichment tab, which contains several configuration sections:

- Schedules:** Shows two entries: Schedule A and Schedule B. Schedule A is set to 24/7. Overflow timer and overflow destination fields are present.
- Holiday:** Lists various US holidays with their dates: New Year's Eve (12-31-2023), New Year's Day (01-01-2024), Martin Luther King Jr. Day (01-15-2024), Washington's Birthday (02-19-2024), Cesar Chavez Day (03-31-2024), Memorial Day (05-27-2024), Independence Day (07-04-2024), Labor Day (09-03-2024), Veterans Day (11-11-2024), Thanksgiving Day (11-28-2024), Christmas Eve (12-24-2024), and Christmas Day (12-25-2024).
- Open:** Displays a calendar for December 2023, showing specific days off: 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 1, 2, 3, 4.
- Closed:** Displays a calendar for January 2024, showing specific days off: 1, 2, 3, 4.
- Add:** A button to add new schedule entries.

At the bottom of the main content area are Save and Cancel buttons.

The right side of the screen features a sidebar with Related List Quick Links:

- Order Products (0)
- Notes (0)
- Files (0)
- Order History (0)
- Cases (Order) (0)
- Open Activities (0)
- Activity History (0)
- Service Orders (0)

Below the sidebar is a Files section with an Upload Files button and a note to "Or drop files".

PM Enrichment – MLHG

The screenshot shows a Salesforce interface for a 'PM Assignment' record. The top navigation bar includes links for Sales, Home, Companies, Contacts, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. A search bar is at the top right.

The main content area shows the record details for Order 10104199. Below the header are status arrows indicating the flow from 'SUBMIT ORDER' to 'CANCEL ORDER'. The tabs at the top of the form are Details, Related, Activity, Additional Details, Chatter, Service Orders, and **PM Enrichment**.

The 'PM Enrichment' tab is active, displaying the 'MLHG Schedules' section. It lists two entries: 'Schedule A' and 'Schedule B', each with edit and delete icons. Below this is a list of categories: '> 24/7', '> Holiday', '> Open', and '> Closed'. At the bottom of this section is an 'Add' button.

At the bottom of the main form are 'Cancel' and 'Save' buttons.

To the right of the main form is a sidebar titled 'Related List Quick Links' containing links to Order Products (6), Notes (0), Order History (1), Cases (Order) (0), Service Orders (0), Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0). There is also a 'Show All (9)' link and a 'Upload Files' section with a 'Upload Files' button and a placeholder 'Or drop files'.

At the very bottom left is a 'To Do List' icon.

PM Enrichment – MLHG

The screenshot shows a Salesforce Order Management interface for Order #10104199. The top navigation bar includes Sales, Home, Companies, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More.

The main content area displays the Order Details page with tabs for Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment. The PM Enrichment tab is active, showing the "MLHG Schedules" section under "MLHG Set Up".

Schedules:

- Schedule Name:** Schedule A (Edit, Delete)
- Schedule B (New):** Edit, Delete

Options:

- > 24/7
- > Holiday
- > Open
- > Closed
- v Custom 1

Custom Schedule:

Day	Start	Stop
Monday		
Tuesday		
Wednesday		
Thursday		
Friday		
Saturday		
Sunday		

Overflow timer (0.60 sec): [Text Input Field]

Overflow Destination: [Text Input Field]

Add: [Button]

Buttons: Cancel, Save

Related List Quick Links:

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9): [Link]

Related Lists:

- Cases (Order) (0)
- Open Activities (0)
- Activity History (0)
- Service Orders (0)
- Files (0)

File Upload: [Upload Files] Or drop files

Cloud Sales Home Companies Opportunities Vlocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More

Order 10104199

+ Follow Change Owner Change Record Type Delete View Orchestration Plan

In Progress Activated Cancel Requested Cancelled Complete Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

MLHG Schedules MLHG Set Up

Phone Number	Extension	MLHG Name	Ring Pattern	Schedule	Members
(805) 933-1001	1001	MLHG 1	Uniform Longest Idle	Schedule A	9 members
(805) 933-1002	1002	MLHG 2	Ring member one at a time	Schedule B	2 members
(805) 933-1003	1003				
(805) 933-1004	1004				
(805) 933-1005	1005				
(805) 933-1006	1006				
(805) 933-1007	1007				

Related List Quick Links

- Order Products (6)
- Notes (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

Sales Home Companies Opportunities Vlocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More

Order 10104199

+ Follow Change Owner Change Record Type Delete View Orchestration Plan

In Progress Activated Cancel Requested Cancelled Complete Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

MLHG Schedules MLHG Set Up

Phone Number	Extension	MLHG Name	Ring Pattern	Schedule	Members
(805) 933-1001	1001	MLHG 1	Uniform Longest Idle	Schedule A	9 members
(805) 933-1002	1002	MLHG 2	Ring member one at a time	Schedule B	

Select Members (at least 1 and at most 32)

Available: Carter Stein - (805) 933-1022, Kelly Dennis - (805) 933-1027, Louis Conner - (805) 933-1026, Martina Gomez - (805) 933-1024, Sadie Kelly - (805) 933-1025, Shivam Ashley - (805) 933-1023

Selected: Kaine Parrish - (805) 933-1028

Remember that for the Ring members one at a time option, if there's more than 4 members, to avoid overflow issues is best to select "Ring all"

Select at least 1 option and a maximum of 32

Cancel Save

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

Sales Home Companies Opportunities Velocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More

Order 10104199

+ Follow Change Owner Change Record Type Delete View Orchestration Plan

In Progress Activated Cancel Requested Cancelled Complete Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi_Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

MLHG Schedules MLHG Set Up

Phone Number	Extension	MLHG Name	Ring Pattern	Schedule	Members
(805) 933-1001	1001	MLHG 1	Uniform Longest Idle	Schedule A	9 members
(805) 933-1002	1002	MLHG 2	Ring member one at a time	Schedule B	

Select Members (at least 1 and at most 32)

Available: Carter Stein - (805) 933-1022, Kelly Dennis - (805) 933-1027, Louis Conner - (805) 933-1026, Martina Gomez - (805) 933-1024, Sadie Kelly - (805) 933-1025, Shivam Ashley - (805) 933-1023

Selected: Kaine Parrish - (805) 933-1028, Chelsea Carter - (805) 933-1021

Remember that for the Ring members one at a time option, if there's more than 4 members, to avoid overflow issues is best to select "Ring all"

Cancel Save

(805) 933-1003	1003	▼	▼	▼
(805) 933-1004	1004	▼	▼	▼
(805) 933-1005	1005	▼	▼	▼
(805) 933-1006	1006	▼	▼	▼
(805) 933-1007	1007	▼	▼	▼

Related List Quick Links

- Order Products (6)
- Notes (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

PM Enrichment – AA

The screenshot shows a Salesforce Order detail page for Order 10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, More, and a search bar. The Orders menu is currently selected.

The main content area displays the Order details. The status bar at the top indicates the current step is "PM Assignment" and the status is "In Progress". Below the status bar are buttons for "SUBMIT ORDER" and "CANCEL ORDER".

The "PM Enrichment" tab is active, showing a list of greetings:

Greeting Name	Action
Greeting 1	
Greeting 2	
Greeting 3	
Greeting 4	

A new greeting can be added via a text input field: "New Greeting Name ...".

To the right of the main content area is a sidebar titled "Related List Quick Links" containing the following items:

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Below these links is a button labeled "Show All (9)".

The sidebar also contains several collapsed sections:

- Cases (Order) (0)
- Open Activities (0)
- Activity History (0)
- Service Orders (0)
- Files (0)

At the bottom of the sidebar, there is a file upload section with a button "Upload Files" and the instruction "Or drop files".

At the very bottom left of the page is a link to "To Do List".

PM Enrichment – AA

The screenshot shows a Salesforce Order page for Order #10104199. The top navigation bar includes Sales, Home, Companies, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library/Templates, More, and a search bar. The main content area has tabs for Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment (which is selected). Below these tabs are sub-tabs: Service Location, Phone Numbers, Employee Information, Multi-Line Hunting Group, Auto Attendants, General Voice Mail, Customizations Notes, and Page Groups.

The PM Enrichment section contains a "Greetings" tab, which is currently active. It displays two greeting entries: "Greeting 1" and "Greeting 2". Each entry has edit and delete icons. Below the greetings is a "Name" field containing "Greeting 2" and a "Message" rich text area. At the bottom of the greetings section are "Cancel" and "Save" buttons.

The right side of the page features a "Related List Quick Links" sidebar with links to Order Products (6), Order History (1), Notes (0), Files (0), Cases (Order) (0), Service Orders (0), and a "Show All (9)" link. Below this are collapsed sections for Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0), each with an "Upload Files" button and a "Or drop files" placeholder.

PM Enrichment – AA

The screenshot shows a Salesforce Order Management interface for Order #10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders (selected), Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, More, and a user icon.

The main content area displays a process flow with the current step being "PM Assignment". The steps are: SUBMIT ORDER, CANCEL ORDER, PM Assignment, In Progress, Activated, Cancel Requested, Cancelled, Complete, and Queued.

The "PM Assignment" tab is active, showing the following sections:

- Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment (selected).
- Service Location, Phone Numbers, Employee Information, Multi-Line Hunting Group, Auto Attendants, General Voice Mail, Customizations Notes, and Page Groups.
- Greetings, Menus (selected), AA Schedules, and AA Set Up.
- A list of Menus:
 - Main Menu
 - Service Sub Menu
 - Closed Menu
 - Holiday MenuEach menu item has edit and delete icons. A "New Menu Name ..." input field and a "+" button are at the bottom.

The "PM Enrichment" tab shows Related List Quick Links for Order Products (6), Notes (0), Files (0), Order History (1), Cases (Order) (0), and Service Orders (0). It also lists Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and a Files (0) section with an Upload Files button and a "Or drop files" placeholder.

At the bottom left is a To Do List icon.

Order
10104199

+ Follow | Change Owner | Change Record Type | Delete | View Orchestration Plan

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Greetings Menus AA Schedules AA Set Up

Menus

Menu Name ↑

Main Menu

Service Sub Menu

Select Greeting

Select an Option...

Number	Option	Label	Destination Info	Greeting	Sub Menu
1	Transfer	Main Office	(805) 933-5489	Greeting 2	
2	Transfer	General Voice Mail	(805) 933-4300	Greeting 3	
3	Go to S			Greeting 4	Billing Sub Menu ▾
4	Annoucement			Greeting 5	
5	Announcement Hang Up				
6	Dial by Extension				
7	Dial by Name				
8	Nothing				
9	Nothing				
0	Nothing				
*	Reply Menu				
#	Previous Menu				

Greeting 1

Greeting 2

Greeting 3

Greeting 4

Greeting 5

Billing Sub Menu ▾

Greeting 2

Greeting 3

Cancel Save

Closed Menu

Holiday Menu

New Menu Name ...

Related List Quick Links

Order Products (6) Notes (0) Files (0)

Order History (1) Cases (Order) (0) Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

PM Enrichment – AA

Sales Home Companies Opportunities Vlocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More

Order 10104199

+ Follow Change Owner Change Record Type Delete View Orchestration Plan

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi_Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Greetings Menus AA Schedules AA Set Up

Schedules

Schedule Name ↑
Schedule A
Schedule B
Schedule C
Schedule D
New Schedule Name ...

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

To Do List

PM Enrichment – AA

The screenshot shows a Salesforce Order Management interface for Order #10104199. The top navigation bar includes Sales, Home, Companies, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, More, and a search bar.

The main content area displays the Order details for #10104199. The status bar at the top indicates the current step is "PM Assignment" and the overall status is "In Progress". Below this are buttons for "SUBMIT ORDER" and "CANCEL ORDER".

The "PM Enrichment" tab is selected in the ribbon. The "AA Schedules" tab is active under the "Schedules" section. It lists "Schedule A" and "Schedule B" with edit icons. A "24/7 type schedule?" section has "No" selected. A sidebar on the right lists "Related List Quick Links" including Order Products (6), Notes (0), Files (0), Order History (1), Cases (Order) (0), Service Orders (0), and a "Show All (9)" link. The "Cases (Order) (0)" link is expanded, showing a sub-section for "Open Activities (0)", "Activity History (0)", "Service Orders (0)", and "Files (0)". The "Files (0)" section contains an "Upload Files" button and a "Or drop files" placeholder.

The bottom of the main content area shows sections for "Schedule C" and "Schedule D" with their respective edit icons.

At the very bottom left, there is a "To Do List" icon.

PM Enrichment – AA

Sales Home Companies Opportunities Velocity Quotes Orders Contracts Cases Leads Files Dashboards Reports Network Discovery Talks Library Templates More

Order 10104199 + Follow Change Owner Change Record Type Delete View Orchestration Plan

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi-Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Greetings Menus AA Schedules AA Set Up

Schedules

Schedule Name: Schedule A Schedule B

24/7 type schedule? Yes No

Holiday

Holiday	Date
New Year's Eve	12-31-2023
New Year's Day	01-01-2024
Martin Luther King Jr Day	01-15-2024
Washington's Birthday	02-19-2024
Cesar Chavez Day	03-31-2024
Memorial Day	05-27-2024
Independence Day	07-04-2024
Labor Day	
Veterans Day	
Thanksgiving Day	
Christmas Eve	
Christmas Day	

New Schedule Name:

Select Menu:

Select an Option... Main Menu Lunch Menu Closed Menu Holiday Menu Service Sub Menu

Start	Stop
0	17:00

Wednesday Thursday Friday Saturday Sunday

Select Menu: Main Menu

Closed

Select Menu: Closed Menu

Add Cancel Save

Schedule C Schedule D
New Schedule Name:

Related List Quick Links

- Order Products (0) Note (0) File (0)
- Order History (1) Cases (Order) (0) Service Orders (0)
- Show All (0)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files
Or drop files.

PM Enrichment – AA

The screenshot shows a Salesforce Order detail page for Order #10104199. The top navigation bar includes Sales, Home, Companies, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. The Orders dropdown is expanded, showing PM Assignment, In Progress, Activated, Cancel Requested, Cancelled, Complete, and Queued.

The main content area has tabs: Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment. The PM Enrichment tab is active, showing sections for Greetings, Menus, AA Schedules, AA Set Up, and 24/7 type schedule? (No selected). It also lists Schedule A and Schedule B with edit and delete icons. A 24/7 type schedule dropdown shows Holiday, Open, Closed, 24/7, and Custom 1. A Name input field contains "Custom 1" with a Delete button. Below is a table for defining daily start and stop times for each day of the week, with an Add button. At the bottom are Cancel and Save buttons.

The right sidebar displays Related List Quick Links for Order Products (8), Notes (0), Files (0), Order History (1), Cases (Order) (0), Service Orders (0), Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0). It also features an Upload Files button and a "Or drop files" placeholder.

At the bottom left, there is a To Do List icon.

PM Enrichment – AA

The screenshot shows a Salesforce Order Management interface for Order #10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, More, and a search bar. Below the navigation is a breadcrumb trail: Order > 10104199 > PM Assignment > In Progress > Activated > Cancel Requested > Cancelled > Complete > Queued. Action buttons include + Follow, Change Owner, Change Record Type, Delete, and View Orchestration Plan.

The main content area displays tabs: Details, Related, Activity, Additional Details, Chatter, Service Orders, and **PM Enrichment**. Under PM Enrichment, there are sections for Service Location, Phone Numbers, Employee Information, Multi-Line Hunting Group, Auto Attendants, General Voice Mail, Customizations Notes, and Page Groups. The **AA Schedules** section is active, showing two entries: Schedule A and Schedule B, each with edit and delete icons. A radio button indicates "24/7 type schedule?" with "Yes" selected. A dropdown menu for "Select Menu" shows "Main Menu". At the bottom are "Cancel" and "Save" buttons, and a "New Schedule Name ..." input field.

The right sidebar contains a "Related List Quick Links" panel with links to Order Products (6), Notes (0), Files (0), Order History (1), Cases (Order) (0), and Service Orders (0). It also features sections for Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0), each with an "Upload Files" or "Or drop files" button.

At the bottom left is a "To Do List" icon.

PM Enrichment – AA

Sales Home Companies Contacts Opportunities Vility Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More View Orchestration Plan

Order 10104199 + Follow Change Owner Change Record Type Delete View Orchestration Plan

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

SUBMIT ORDER CANCEL ORDER

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi_Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Greetings Menus AA Schedules AA Set Up

Auto Attendant Set Up

Phone Number ↑	Extension ↑	Name ↑	Schedule ↑
(805) 933-1022	1022	Auto Attendant 1	Schedule A ▾
(805) 933-1023	1023	Auto Attendant 2	Schedule B ▾
(805) 933-1024	1024	Auto Attendant 3	Schedule A ▾
(805) 933-1025	1025		Schedule B ▾
(805) 933-1026	1026		Schedule C ▾
(805) 933-1027	1027		Schedule D ▾

Cancel Save

Related List Quick Links

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files

PM Enrichment – AA

The screenshot shows a Salesforce Order Management interface for Order #10104199. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, More, and a search bar.

The main content area displays a process flow: PM Assignment (In Progress) → Activated → Cancel Requested → Cancelled → Complete → Queued. Buttons for SUBMIT ORDER and CANCEL ORDER are available.

The "PM Enrichment" tab is selected in the ribbon. The "AA Set Up" sub-tab is active. The "Auto Attendant Set Up" section contains a table:

Phone Number ↑	Extension ↑	Name ↑	Schedule ↑
(805) 933-1022	1022	Auto Attendant 1	Schedule A
(805) 933-1023	1023	Auto Attendant 2	Schedule B
(805) 933-1024	1024	Auto Attendant 3	Schedule D

Below this is another table for "Schedule Time Period":

Schedule Time Period	Menu	Greeting
Open	Open	Greeting 1
Closed	Closed	Greeting 2
Holiday	Holiday	Greeting 3
Custom 1	Closed	Greeting 4

At the bottom of the main form, there are "Cancel" and "Save" buttons.

The right sidebar, titled "Related List Quick Links", lists various related items with their counts: Order Products (0), Notes (0), Files (0), Order History (1), Cases (Order) (0), Service Orders (0). It also includes sections for Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0), with an "Upload Files" button and a "Or drop files" placeholder.

At the bottom left, there is a "To Do List" icon.

PM Enrichment – AA

The screenshot shows a Salesforce interface for managing an order. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Vlocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. A search bar and various icons are also present.

The main content area displays Order #10104199. Below the header are several status buttons: Follow, Change Owner, Change Record Type, Delete, and View Orchestration Plan. A progress bar indicates the current step is "PM Assignment".

The main form has tabs: Details, Related, Activity, Additional Details, Chatter, Service Orders, and **PM Enrichment**. The PM Enrichment tab is active, showing sections for Service Location, Phone Numbers, Employee Information, Multi-Line Hunting Group, Auto Attendants, General Voice Mail, Customizations Notes, and Page Groups.

The "Auto Attendant Set Up" section contains tabs: Greetings, Menus, AA Schedules, and **AA Set Up**. The AA Set Up tab is selected, showing a table of Auto Attendant configurations:

Phone Number ↑	Extension ↑	Name ↑	Schedule ↑
(805) 933-1022	1022	Auto Attendant 1	Schedule A ▾
(805) 933-1023	1023	Auto Attendant 2	Schedule B ▾
(805) 933-1024	1024	Auto Attendant 3	Schedule D ▾

Below this is another table for Schedule Time Period, Menu, and Greeting:

Schedule Time Period	Menu	Greeting
24/7	24/7	Greeting 1

At the bottom of this section are "Cancel" and "Save" buttons.

The bottom part of the page shows three more tables for Auto Attendant configurations:

(805) 933-1025	1025		▼	▼
(805) 933-1026	1026		▼	▼
(805) 933-1027	1027		▼	▼

(805) 933-1028	1028		▼	▼
(805) 933-1029	1029		▼	▼
(805) 933-1030	1030		▼	▼

(805) 933-1031	1031		▼	▼
(805) 933-1032	1032		▼	▼
(805) 933-1033	1033		▼	▼

Related List Quick Links on the right include:

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files
Or drop files

PM Enrichment – GVM

The screenshot shows a Salesforce interface for a PM Assignment. At the top, there's a navigation bar with links like Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. A search bar is also present.

The main content area displays an Order record (Order #10104199) with tabs for Order, Sales, and PM Assignment. The PM Assignment tab is active, showing a status bar with steps: In Progress, Activated, Cancel Requested, Cancelled, Complete, and Queued. Buttons for Follow, Change Owner, Change Record Type, Delete, and View Orchestration Plan are available.

Below the status bar, there are buttons for SUBMIT ORDER and CANCEL ORDER. The PM Assignment tab has sub-tabs: Details, Related, Activity, Additional Details, Chatter, Service Orders, and PM Enrichment. The PM Enrichment tab is selected, showing a table with columns: Phone Number, Extension, Name, and Email. The table contains data for six entries:

Phone Number ↑	Extension ↑	Name ↑	Email ↑
(805) 933-1010	1010	General Voicemail 1	general.voicemail.1@nespon.com
(805) 933-1011	1011	General Voicemail 2	general.voicemail.2@nespon.com
(805) 933-1012	1012	General Voicemail 3	general.voicemail.3@nespon.com
(805) 933-1013	1013	General Voicemail 4	general.voicemail.4@nespon.com
(805) 933-1014	1014	General Voicemail 5	general.voicemail.5@nespon.com
(805) 933-1015	1015		
(805) 933-1016	1016		

At the bottom of the PM Enrichment section, there are buttons for Export Template, Export CSV, and Import CSV. Below the table, there are buttons for Cancel and Save.

To the right, a sidebar titled "Related List Quick Links" lists various related records: Order Products (6), Notes (0), Files (0), Order History (1), Cases (Order) (0), Service Orders (0), and a "Show All (9)" button. Below this, there are expandable sections for Cases (Order) (0), Open Activities (0), Activity History (0), Service Orders (0), and Files (0), each with an "Upload Files" button and a "Or drop files" placeholder.

PM Enrichment – Custom Notes

The screenshot shows a Salesforce Order page for Order 10104199. The top navigation bar includes links for Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More. A search bar and various icons are also present.

The main content area displays the Order details. The status bar at the top indicates the current step is "PM Assignment" and the status is "In Progress". Below this are buttons for "SUBMIT ORDER" and "CANCEL ORDER".

The "PM Enrichment" tab is selected in the top navigation bar. Under this tab, there are sections for "Customization Notes" and "Additional UCF Information".

Customization Notes:

- Park Keys
- Group Pickup
- Direct Page
- Group Page
- DSS/BLF Enhanced Monitor Extensions Buttons
- Speed Calls

Additional UCF Information: A large empty text area.

At the bottom, there are "Cancel" and "Save" buttons.

Related List Quick Links:

- Order Products (6)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (9)

Quick Links:

- Cases (Order) (0)
- Open Activities (0)
- Activity History (0)
- Service Orders (0)
- Files (0)

Upload Files
Or drop files

To Do List

PM Enrichment – Custom Notes

The screenshot shows a custom notes page within a CRM application, likely Salesforce. The top navigation bar includes Sales, Home, Companies, Contacts, Opportunities, Velocity Quotes, Orders, Contracts, Cases, Leads, Files, Knowledge, Dashboards, Reports, Network Discovery, Tasks, Library Templates, and More.

The main content area displays a form titled "PM Assignment" with the ID 10104199. The form has tabs: Details, Related, Activity, Additional Details, Chatter, Service Orders, and **PM Enrichment**. The PM Enrichment tab is active.

Below the tabs, there are several sections:

- Customization Notes**:
 - Park Keys
How many park keys?
[Input field]
 - Group Page
All users in the Page group must be on the same Internet connection.
 - DSS/BLF-Enhanced Monitor Extensions Buttons
Remember to be conscious of phone button limitations.
 - Speed Calls
Remember to be conscious of phone button limitations.
- Additional UCF Information**:

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia
- v Button programming capabilities**:

Vendor	Model	Available Button Count
Polycom	Edge E220	15
Polycom	Edge E350	31
Polycom	Edge E450	43
Polycom	Edge E550	47
Polycom	Trio 8300	9
Polycom	Trio 8800	9
Polycom	Edge E Sidecar	66
Yealink	T31	1
Yealink	T33	11
Yealink	T53/T53W	20
Yealink	T54W	26
Yealink	T57W	28
Yealink	T58W	26
Yealink	CP935W	None
Yealink	CP965	29
Yealink	W56H/W59R/W70B/W76P/W90	None
Yealink	EXP50 Sidecar	60

At the bottom right are "Cancel" and "Save" buttons. On the far left, there is a "To Do List" icon.

Related List Quick Links (partial list):

- Order Products (0)
- Notes (0)
- Files (0)
- Order History (1)
- Cases (Order) (0)
- Service Orders (0)

Show All (0)

Related Lists:

- Cases (Order) (0)
- Open Activities (0)
- Activity History (0)
- Service Orders (0)
- Files (0)
 - Upload Files
 - Or drop files

Cloud icon

Sales Home Companies Contacts Opportunities Vlocity Quotes Orders Contracts Cases Leads Files Knowledge Dashboards Reports Network Discovery Tasks Library Templates More

Order 10104199

Follow Change Owner Change Record Type Delete View Orchestration Plan

PM Assignment In Progress Activated Cancel Requested Cancelled Complete Queued

Submit Order Cancel Order

Details Related Activity Additional Details Chatter Service Orders PM Enrichment

Service Location Phone Numbers Employee Information Multi_Line Hunting Group Auto Attendants General Voice Mail Customizations Notes Page Groups

Group Page

Group Name	Members
Group 1	9 members
Group 2	
Group 3	
Group 4	
Group 5	
Group 6	
Group 7	

Select Members:

Available: Carter Stein - (805) 933-1022, Kelly Dennis - (805) 933-1027, Louis Conner - (805) 933-1026, Martina Gomez - (805) 933-1024, Sadie Kelly - (805) 933-1025, Shivam Ashley - (805) 933-1023

Selected: Kaine Parrish - (805) 933-1028, Chelsea Carter - (805) 933-1021

Delete

Cancel Save

Related List Quick Links

- Order Products (6)
- Order History (1)
- Cases (Order) (0)
- Notes (0)
- Files (0)
- Service Orders (0)

Show All (9)

Cases (Order) (0)

Open Activities (0)

Activity History (0)

Service Orders (0)

Files (0)

Upload Files

Or drop files