## Shayan Shimura

## 9 Frank Rivers Drive Scarborough, ON M1W 3R9

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JCAT	

01/2023 - 08/2025	Computer Programming and Analysis (Enrolled) Seneca College, Toronto, ON		
04/2019 – 03/2022	Fuji Ichiritsu High School Fuji, Japan		
WORK EXPERIENCE			
04/2023-Now	No Frills - Shelf Attendant, North York, Ontario		
	<ul> <li>Restocking shelves by bringing items from the back storage area and ensuring they are properly aligned for customer convenience.</li> </ul>		
	<ul> <li>Assisting customers by promptly providing them with accurate information about the location of specific items they are looking for.</li> </ul>		
	<ul> <li>Maintaining well-stocked and organized shelves, I contribute to a positive shopping experience for our valued customers.</li> </ul>		
01/2022- 11/2022	NOJIMA - APPIANCES SALES, Numazu, Shizuoka		
	<ul> <li>Provided exceptional customer service by effectively demonstrating the features and benefits of appliances, addressing customers' inquiries, and addressing any concerns they had.</li> </ul>		
	<ul> <li>Negotiated prices and warranties with customers to ensure their satisfaction and achieve sales targets.</li> </ul>		
	<ul> <li>Fostered positive relationships with manufacturers to guarantee product availability and timely order delivery, ensuring customer satisfaction.</li> </ul>		
01/2021 – 10/2021	KATSUYA - WAITER, Numazu, Shizuoka		
	<ul> <li>Take orders from customers and ensure that they are accurate and entered correctly into the system.</li> </ul>		
	<ul> <li>Serve food to customers and ensure that their orders are complete and delivered promptly and accurately.</li> </ul>		
SPECIAL SKILLS			

Language Spoken: Japanese (Native), English (Bilingual)

Programming Language Skills: C, C++, HTML, CSS, SQL, Java Script

**CERTIFICATION:** Smart Serve Ontario