

Knowledge Areas

SYSTEM ANALYSIS

- PROCESS MODELING
- DATA MODELING
- SYSTEM AUTOMATION, INNOVATION AND TRANSFORMATION

SYSTEM DESIGN

- USER STORIES
- DESIGN THINKING
- USABILITY & HEURISTICS
- REQUIREMENTS GATHERING & FORMULATION

BUSINESS

- INTERNAL ACCOUNTING
- DIGITAL MARKETING
- BUSINESS PLAN FORMULATION

PROJECT MANAGEMENT

- PROJECT PLANNING
- TASK MANAGEMENT
- TASK DELEGATION
- MEETING FACILITATION

Education

- 2018 - 2019 **Certificate in Web Development**
CareerFoundry School, Germany
- 2014 - 2015 **Master of Health Informatics**
University of Toronto
- 2008 - 2012 **Honours Bachelor of Commerce – Specialization in Accounting**
University of Ottawa

Experience

3 years of Systems Analysis & User Support

- 2016 - Present **Business Systems Analyst**
Children's Hospital of Eastern Ontario

1 year of Graphic Design

- 2018 - Present **Graphic Designer**
Calvary Baptist Church

1 year of Digital Product Design

- 2016-2017 **Director of Operations and Product Designer**
TakeMeHome

5 years of Patient Service

- 2009 - 2014 **Patient Service Clerk**
Outpatient Psychiatry, The Ottawa Hospital

1 year of Internal Accounting

- 2011-2012 **Accounting Clerk (co-op)**
MD Financial Management, PCL Constructors Canada Inc, Ottawa Community Housing Corp.

Recent Responsibilities @ CHEO

Audiocare Automated Confirming System Owner

– Managing the Audiocare system operationally, responding to system issues and adjusting build as needed, completing process analysis and system build for new additions to the system and coordinating changes with the Audiocare vendor

User Security Lead – The point person for any security-related issues that require coordination between multiple applications, setting the agenda and leading the bi-weekly security working group, synthesizing the discussion into actionable next steps, and improving the processes for Epic security provision to Epic users

User trainer – Developing and walking through instructional slide decks, answering user questions, and providing at-the-elbow support

CHEO Patient Armband Build Owner - Planning and executing system build, setup and maintenance of the new CHEO patient armbands for barcoded medication administration

Volunteering

- | | |
|-------------|---|
| 2018 - 2019 | Youth Leader
Fusion Youth |
| 2015 | DementiaHack 2015 Hacker
Winner and co-creator of TakeMeHome |
| 2015 | Canada2020 Health Conference Presenter
On behalf of Facebook Canada |

Skills

TECHNOLOGIES

- HTML, CSS
- JAVASCRIPT
- RUBY ON RAILS
- RSPEC
- DEVISE
- CANCAN
- REDIS
- ADOBE ILLUSTRATOR
- ATOM TEXT EDITOR
- MICROSOFT EXCEL

CERTIFICATIONS

- WEB DEVELOPMENT CERTIFICATE
- FUNDAMENTALS OF DIGITAL MARKETING CERTIFICATE
- EPIC GRAND CENTRAL & PRELUDE ADM CERTIFICATE
- FRENCH IMMERSION CERTIFICATE

PERSONAL STRENGTHS

- STARTING WITH WHY
- COMMUNITY BUILDING
- TEAMWORK

Mission Statement

I aim to find more opportunities to work as part of a team of like-minded, collaborative and supportive individuals; a team that uses data, strategy and hard-earned wisdom to support its decision-making and direction setting.

Contact Information

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