

User Requirements

Employee

Employee can log in/out
Employee can check for payment
Employee can check current and future reservations
Employee can see check in and check outs for the day
Employee can see a list of available sites
Employee can create a reservation for clients
Employee can change passwords

Admin

Admin can update site rates
Admin can set permissions

Customer

Customer can log in/out
Customer can register an account

- Make an account with:
 - Full name
 - Email address
 - Contact info
 - Rank
 - Military affiliation
 - Status: Active/Non Active/PCS?
 - Do you have an ID card to get on base?

Customer can view available spots
Customer can make a stay reservation

- Users are asked what size trailer they have

Customer can securely pay for the reservation
Customer can make a dry storage reservation
Customer can rent a trailer
Customer can receive a confirmation/ receipt
Customer can view Park information

- Disclaimer and rules

Customer can change their reservation
Customer can cancel their reservation
Customer can reserve the tent site
Customer can access from mobile

User Stories

Employee

Employee can log in/out

- Employee can click the “log in” button on the home page
- Employee can enter their login information
- Employee can see their home page
- Employee can click “logout” button to log out of their account

Employee can check current and future reservations

- Employee logs in and is given their home page
- Employee can see a table of upcoming reservations

Employee can see check in and check outs for the day

- Employee logs in and is given their home page
- Employee can see a table of check in/outs for the day

Employee can see a list of available sites

- Employee logs in and sees their home page
- Employee can see a table of available sites
 - Their type
 - Number of nights available
 - Length limit
 - Hook ups
 - Cost per night

Employee can create a reservation for customers and enter payment information

- Employee can see their home page
- Employee can click “Create Reservation” above the reservations table
- Employee enters reservation information and customer information
 - Check if the customer has an account and create one otherwise (need account info)
- Employee can also enter payment information
- Employee clicks “Save Reservation” and the information is entered into the system

Employee can change passwords

- Employee can navigate to the Customer Search page
- Employee can enter the customers name
- Employee can select a user from the returned search
- Employee can click “Change Password”
- Employee can enter the new password for the client
- Employee can click “Update Password”

Admin

Admin can update site rates

- Admin can log in
- Admin can see the employee home page
- Admin sees and clicks the “Update Rates” button
- Admin sees a list of different rates and current prices
- Admin enters the new rate in the corresponding box
- Admin clicks “Submit Updates”
- Rates have been updated

Admin can set permissions

Customer

Customer can log in/out

- Customer can see a “log in” button from the site home page
- Customer clicks log in
- Customer enters log in information
- Customer can see the site home page
- Customer can click the “log out” button

Customer can register an account

- Customer can see a “Sign Up” button from the site home page
- Customer clicks “Sign Up”
- Customer enters account information
 - Full name
 - Email address
 - Contact info
 - Rank
 - Military affiliation
 - Status: Active/Non Active/PCS?
 - Do you have an ID card to get on base?
- Customer can click “Register”
- Customer is logged in and can see the site home page

Customer can view available spots

Customer can securely pay for the reservation

Customer can make a dry storage reservation

Customer can rent a trailer

Customer can receive a confirmation/ receipt

Customer can reserve the tent site

Customer can make a reservation*

*Users are asked what size trailer they have

- Customer can log in
- Customer clicks “Make a Reservation”
- Customer can select from a drop down
 - Trailer site - must enter trailer size
 - Dry Storage site
 - Rent Trailer
 - Tent Site
- Customer can see sites with availability depending on above choice
- Customer clicks on a site
- Customer can see a page of information about that site, where they can select a date, are shown the price and any other information
- Customer clicks “Reserve Site”
- Customer can see a page to enter payment information
- Customer Enters information
- Customer agrees to camp rules
- Customer submits form
- Customer is shown their confirmation number and can click a “return to home” page

Customer can view Park information

- Customer can click “Site Rules” in the home page navigation bar
- Customer is taken to a rule page with all the rules

Customer can change their reservation

- Customer can log in
- Customer clicks “My Reservations”
- Customers can see a table with upcoming reservations and their last 10 reservations
- Customers can select the “edit” button by the desired record
- Customers can change the date of their reservation, or change to any other available sites
 - If Customer gets a different site, they may have to enter payment information for any increases.
- customer can click “Save Changes” and their reservation is updated

Customer can cancel their reservation

- Customer can log in
- Customer clicks “My Reservations”
- Customers can see a table with upcoming reservations and their last 10 reservations
- Customers can select the “Cancel” button by the desired record
- Customers see a cancellation page giving them a cancellation number, and information like there refund and any cancellation fees
- Customers can go back to the home page by clicking “Return To Home”

Customer can change their password

- Customer can log in
- Customer clicks “My Reservations”
- Customer sees their reservations
- Customer can click “Change Password” at the top of the page
- Customer can enter their new password information
- Customer clicks “Update Password”
- Customer is redirected to the reservations page

Customer can access from mobile