

# Shaylon Moquett

Software Analyst 2 at Summit Utilities Inc.

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## Summary

- Over three years' experience creating Web, WPF, and Console apps as a .NET Developer.
- Seven years' experience implementing new applications, creating reports, training staff, and writing documentation as a Business Analyst and Business Systems Specialist.
- Unique blend of technical and business skills (e.g., problem solving, effective communication, application development, and leadership).

## Employment History

### Systems Analyst 2 at Summit Utilities Inc.

March 2017 – Current

- Created, refactored, and supported applications for Accounting, Payroll, Customer Service, and Operations teams.
- Created WPF desktop apps using MVVM pattern, C#, EntityFramework, LINQ, MSSQL & Oracle SQL.
- Wrote apps to integrate with ADP's (third-party payroll system) Time Entry and Worker APIs.
- Played a vital role in the implementation of Oracle EBS, Cayenta (CRM), PowerPlan, and ADP.
- Acquired new skillsets by attending the Microsoft Build Conference in Seattle, Washington and completing Pluralsight courses online.

### Interim Clinical Applications Manager at Golden Living

September 2016 – March 2017 (5 months)

- Lead a team of Subject Matter Experts for clinical applications such as PointClickCare and CareTracker.
- Managed the transition of patient electronic health records to new operators.
- Facilitated knowledge-share meetings between new operational leadership and Golden Living Clinical leadership.
- Supported Golden Living leadership by providing quality analysis reporting, knowledge-sharing, application support, and more.

### Software Analyst 1 at Golden Living

July 2015 – March 2017 (1 year 4 months)

- Developed full-stack web apps using: *AngularJS, JQuery, KendoUI, CSS, C#, ASP.NET, VB.NET, Bootstrap, Entity Framework, Fiddler, LINQ, T-SQL, SSIS, SSMS, Team Foundation Server (TFS), and Visual Studio.*
- Created Keystone; an internal form-building application (like Survey Monkey) designed to enable business owners to create and manage their own forms, surveys, and assessments.
- Worked extensively with business owners, upper management, and vendors to identify and resolve issues as well as develop new applications and features.

### Business Analyst 2 at AlixaRx

May 2014 – July 2015 (1 year 1 month)

- Created an internal Development Knowledge Base using WordPress, HTML, CSS, MySQL, and some altering of PHP.
- Published 148 articles for QA and Dev teams, generating 400+ hits a month from team members.
- Worked with external teams (Pharmacy Operations, Inventory, IT Support, IT Engineering, Amalga, DBAs, and others) to resolve issues and meet goals.
- Used clinical, pharmaceutical, and technical experience to streamline processes and procedures used by Dev, QA, Support, field technicians, and end users.
- Facilitated Sprint Retrospective Meetings, shining a light on internal issues and tweaking development processes.

## Education

**University of Arkansas Fort Smith** (currently attending)

BS in Information Technology (Programming)

Expected Graduation Date: May 2020

Related Course Work: IoT Development, Big Data, Writing for the Workplace

## Skills & Expertise

**App Development, Business Analysis, Project Management, Healthcare Information Technology, and Pharmacy**